

Lawsuit / Amended Complaint Against T-Mobile Sprint for Debit Thefts, Etc from Bank Account

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LOUISVILLE KY 40220
APR 01 2021
04/01/2021

SPRINT LAWSUIT, AMENDED
COMPLAINT



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3050 HUNSINGER LN
LOUISVILLE, KY 40220-9998
(800)275-8777

04/01/2021 02:51 PM

Product	Qty	Unit Price	Price
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First-Class Mail®	1		\$1.80
Large Envelope			
Frankfort, KY 40601			
Weight: 0 lb 4.10 oz			
Estimated Delivery Date			
Mon 04/05/2021			
Certified Mail®			\$3.60
Tracking #:			
70192280000146041337			
Total			\$5.40

First-Class Mail®	1		\$1.80
Large Envelope			
Washington, DC 20580			
Weight: 0 lb 4.10 oz			
Estimated Delivery Date			
Mon 04/05/2021			

First-Class Mail®	1		\$1.80
Large Envelope			
Washington, DC 20549			
Weight: 0 lb 4.20 oz			
Estimated Delivery Date			
Mon 04/05/2021			

First-Class Mail®	1		\$1.80
Large Envelope			
Louisville, KY 40299			
Weight: 0 lb 4.10 oz			
Estimated Delivery Date			
Mon 04/05/2021			

Grand Total: \$10.80

Cash \$21.00
Change -\$10.20

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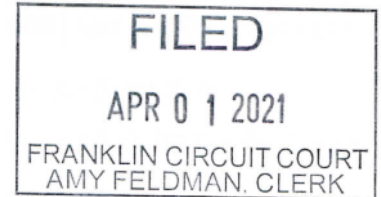
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**IN THE FRANKLIN COUNTY
CIRCUIT COURT, Div. 1**
222 St. Clair St., Frankfort, KY 40601, 502-564-7013
– Filed April 1, 2021



Case No. 21-CI-171

• DANIEL COBBLE
• RUFINA COBBLE

PLAINTIFFS

vs.

AMENDED COMPLAINT

• T-MOBILE SPRINT
• CHASE BANK

DEFENDANTS

One Summons | 10 Attachments | Page 1 of 11

- **Sprint's debit-thefts from the Cobbles' bank account –**
- **Chase Bank commits banking fraud by allowing Sprint access, ETC. –**
- **Copies to the Federal Trade Commission, FBI, & Securities & Exchange Commission –**

1. Comes Plaintiffs Daniel Cobble and wife Rufina Cobble to file the herein Amended Complaint against Defendants T-Mobile Sprint (**hereafter called Sprint**) and Chase Bank. The original Complaint was filed March 3, 2021. Chase Bank is now added as a defendant as a co-conspirator to banking fraud for giving Sprint access to the Cobbles' bank account. The Court has jurisdiction in this matter as T-Mobile U.S.A., Inc. merged with Sprint Telecommunications in 2020 as a single telecommunications company and registered to do business in Kentucky as Organization Nos. 0509274 and 0710946, respectively. Chase Bank is registered to do business in Kentucky as Organization No. 0929996.

2. The new March 2021 aggravated harassment of the Cobbles and conspiracy by Defendants necessitate notably higher damages than the original March 3 Complaint (see page 8). And wherefore, the Cobbles demand a trial by jury under the 7th Amendment of the U.S. Constitution and the Kentucky Constitution.

Notice of the In-question Paid Filing Fee

3. [Plaintiff] Mrs. Cobble is aware that her husband, Daniel Cobble (hereafter called Mr. Cobble), is challenging constitutionality of court filing fees in federal cases 3:20-cv-298 & 3:20-cv-579, and State cases 20-ci-865, 20-ci-960, & 18-ci-334 in Franklin Co. Circuit Court and Case 20-XX-84 in Jefferson Co. Circuit Court. From the overwhelming evidence, Mrs. Cobble agrees that

filing fees are indeed unconstitutional, that any court cost should be tied to the defendant committing the injury. However, she insists upon payment of the filing fee of \$223.00 for the herein case (instant action) to avoid the delay in serving the Summons upon Defendants Sprint & Chase Bank, as the Summons are delayed in the other above stated cases.

A. Complaint Overview

A-1. This remarkable situation may be a rehashing of the 1982 breakup of the original AT&T telecommunications company. AT&T was broken-up because it began overcharging its customers. The similar condition may be occurring with Defendant Sprint. Sprint is double charging the Cobble family with unauthorized debits from their bank account that is very likely occurring on a larger scale amongst its millions of customers. Chase Bank conspired therewith to release these illegal debit transactions to Sprint. And their harassment persisted well beyond the termination of Mrs. Cobble's Sprint account.

A-2. The Cobbles have been account holders at Chase Bank for over 19 years. Mrs. Cobble had been a Sprint customer for over 6 years. She purchased her iPhone 6 mobile phone through her former Sprint account. But she now provides the transactional evidence of Sprint and Chase Bank committing conspiracy, fraud, banking fraud, and persistent harassment by debiting the Cobbles' bank account without authorization. These unauthorized debits have occurred at least five times since September 2020, including twice even after Mrs. Cobble canceled her Sprint account on January 20, 2021. – And in March 2021, Chase Bank activated auto-pay to Sprint without the Cobbles' authorization, as aggravated harassment since the Sprint account was closed.

A-3. The Cobbles filed the original Complaint against Sprint on March 3, *supra*, because of Sprint's continuing to debit their account and they could not be sure if or when Sprint would actually stop. On February 26, 2021, Mr. Cobble had filed a Claim against Sprint with the Chase Bank online fraud department due to the persistent unauthorized debits. But since Feb. 26, Chase Bank: **1)** has not refunded one of the outstanding unauthorized Sprint debits, **2)** recently, from the same bank account and **without authorization**, activated **auto-pay** for continuing payments to Sprint, and **3)** refuses to provide the Cobbles with the claims letter to verify their Feb. 26 claim against Sprint, *supra*. And now **4)** the Cobbles realize that Chase Bank is a co-conspirator of the Sprint scam. Hence, their behavior is abhorrent.

A-4. **Attachment 1** is the February 27, 2021 confirmation email from Chase that the Cobbles filed the claim. It informs them that the January 29, 2021 of the two debits has been refunded, but not the February 26, 2021 unauthorized debit.

A-5. **Attachment 2**, Part 1 is a screenshot of the false auto-pay subscription activated by Chase without authorization. As shown by the paper billing statement as **Attachment 3**, the Cobbles could not have subscribed to auto-pay while their Sprint account was open. So Chase only recently activated auto-pay (in March 2021) only after Mrs. Cobble's Sprint account was terminated (on Jan. 20, *supra*) and Mr. Cobble filed the Feb. 26 claim against Sprint, *supra*.

A-6. **Attachment 3**, *supra*, is page 1 of Mrs. Cobble's Nov. - Dec. 28, 2020 paper billing statement from Sprint. As stated, the statement proves she did not subscribe to Chase auto-pay but received monthly billings by mail. And see the page 1 eBill "solicitation note" (small print in right column) that states:

"We can make paper disappear. Sign up for Sprint eBill at
www.sprint.com/eBill"

These shenanigans by Defendants explain why Chase is refusing to send / mail out the claims letter to Mr. Cobble of his Feb. 26 claim at the Chase Bank online fraud department, *supra*.

A-7. When initiating the Feb. 26 Chase claim, the Chase Customer Rep. informed Mr. Cobble that auto-pay was not activated (recorded by Chase phone system) on their account. Thus, again, only Chase could've initiated the recently activated auto-pay in March 2021.

A-8. Chase Bank, too, stop sending its monthly statements to the Cobbles, around December 2020. **Attachment 4** is a March 25, 2021 Chase email informing Mr. Cobble to go online to retrieve their latest bank statement. This is though Chase already knows that Cobble's older computer at home cannot access Chase.com. On March 25, 2021, Mr. Cobble had to once again phone Chase to send their paper bank statements by mail.

A-9. The Cobbles believe Chase sought to **present the appearance** that the Cobbles initiated auto-pay to cover for Sprint. Here again, the Cobbles filed the lawsuit in early March because they were not sure if Sprint would attempt to debit again. But now, as shown in **Attachment 2**, it is clear they intended to debit in April 2021, and beyond with **no ending date**, with Chase's fraudulent auto-pay. Again, this is aggravated harassment since the Sprint account was closed when Chase activated auto-pay in March 2021.

A-10. In fact, now that the auto-pay scandal has become known, and that the 5 unauthorized Sprint debits were transacted without auto-pay, Chase Bank was needed to authorize those debits. It proves that Chase Bank is a “full” co-conspirator with Sprint throughout this scam.

A-11. The Cobbles also believe that part of this scam is Sprint not sending the monthly billing statements of which Mrs. Cobble paid her bills. Mrs. Cobble complained repeatedly to Sprint *Customer Service* that she was not receiving her statements, for she does not trust auto-pay for Sprint, and thus she did not subscribe to auto-pay. Hence, this improper, suspicious condition forced her to often pay the bill without a billing statement that would eventually arrive late. Whereby, Chase giving Sprint access to debit the account is “criminal intent” to steal the unauthorized funds. The absence of billing statements served to prevent Mrs. Cobble from accounting for her Sprint account. This condition harassed and confused the Cobbles about which payment to make and when to pay. – See above A-8 where Chase Bank did this same tactic of not sending the Cobbles’ bank statements, apparently so they could not readily track the debit transactions from their bank account.

A-12. These “debit thefts” did not occur prior to the 2020 merger of Sprint and T-Mobile. Moreover, it is very likely that Chase Bank is allowing [T-mobile Sprint] access to abuse their huge market power to steal from the bank accounts of other unsuspecting customers. Wherein, the Cobbles forwarded copies of the herein Amended Complaint to the Federal Trade Commission and FBI. A copy was also sent to the Securities & Exchange Commission due to the banking fraud, as well as conspiracy to commit banking fraud to give Sprint access to the Cobbles’ bank account.

A-13. In summary, Chase Bank is aggravating the harassment of the Cobbles by activating the belated auto-pay in March, after Chase had already debited the 5 payments to Sprint; including the two debits after Mrs. Cobble closed the account. Hence, this hubris / sheer arrogance of these companies denotes the need to break-up corporate conglomerates. That reestablishing competitive markets will serve to protect consumers from this institutional abuse. Meanwhile, the Cobbles will seek punitive damages against both defendants to deter harming others. For they realize that both companies are very likely acting against its other customers.

B. Summary of the Transactions

- **Chase Activates Auto-pay Without Authorization on Closed Sprint Account**

B-1. **Attachment 2, Part 2** is a screenshot of the other information in the auto-pay subscription, activated by Chase Bank without authorization from the Cobbles, *supra*. As shown in above Section A, Chase must have started auto-pay in March 2021. In Part 2, the subscription includes: the longtime Chase account number assigned to the Cobbles “. . . 0535” | **“Pay to Sprint”** with the Sprint account number . . . **9396** | **“\$60.92”** for auto-pay to Sprint | **“Frequency”** of debit is **“Monthly”** | to be debited on **“The 1st of each month”** | the **“Duration”** of auto-pay specified is **“No ending date”** | and the **“Next payment date”** is **“April 01, 2021.”** As discussed, the Cobbles filed the lawsuit in the event that Sprint continues to attempt to debit theft. Yet only Chase Bank could facilitate this harassment by authorizing the transactions for Sprint.

B-2. On Friday March 26, 2021, Mr. Cobble **twice phoned** the Chase online claims department (866-564-2262, ext. 2). On the first call, Chase Customer Service Rep. Star informed Cobble that “auto-pay” was not activated on their account. Yet clearly, as shown in above B-1, auto-pay was activated as a monthly payment. After verifying again the activation from their Chase Mobile App, Cobble again phoned the claims dept and this time talked with Customer Service Rep. Nick. Contrary to the statements of Star, Nick informed Cobble that auto-pay to Sprint was activated. Cobble then demanded the activation to be canceled, and moments later Nick confirmed that auto-pay was canceled. – Both of these March 26 conversations with Star & Nick were audio-recorded by the Chase phone system.

- **Chase & the Missing Claims Letter**

B-3. **Attachment 9** is a March 25, 2021 Chase email notifying Mr. Cobble that he may retrieve the “updated claims letter” at Chase.com. But here again, Chase Bank knows that Mr. Cobble’s computer, as a longtime customer, cannot access Chase.com. Chase was therefore required to mail the letter to Cobble. On March 27, 2021, Cobble again called the claims dept to request the letter be mailed. Chase Customer Service Rep. Lohly answered and informed Cobble that the letter could be mailed but he would have to wait approx. 40 minutes to speak to the proper people for the request. Cobble asked, “Why can’t you initiate the request? I’m not going to wait 40 minutes but where it should’ve been mailed in the first place.” Lohly answered that Cobble could

call back later at 866-564-2262, ext. 2. Cobble responded, “That is the phone number and ext. 2 that I just dialed to talk to you. I already have the right dept., the claims dept. If you won’t initiate my request, then I will take-up this matter that Chase is refusing to provide the letter.” – This March 27 conversation is audio-recorded on the Chase phone system.

B-4. Chase’s refusal to provide the letter is further confirmed in **Attachment 10** as the March 30, 2021 “print screen” of the Cobbles’ online Profile page of their Chase bank account. Cobble acquired the print screen from a computer at the public library. The March 25 email as **Attachment 9**, *supra*, instructs the Cobbles to go to their profile page to retrieve the letter. But as seen in **Attachment 10**, their profile page, there is no link to the notice or letter.

• **Terminating Sprint Did Not Stop the Debit-thefts / Harassment**

B-5. As discussed, Mrs. Cobble demanded Sprint to refund the initial three unauthorized debit withdrawals. By the third time, she terminated her account with Sprint on January 20, 2021 and switched-over to join the account of Mr. Cobble at Cricket. See **Attachment 5** as the January 20, 2021 receipt from Cricket showing the transfer of Mrs. Cobble’s same phone number to Cricket, 502-XXX-7496. And though the Sprint *Customer Service Rep.* assured Mrs. Cobble that the illegal debit charges would not happen again, remarkably, on January 29, 2021 and with the phone number inactive at Sprint (because it was now active at Cricket), Sprint did again steal from their account with yet another debit payment of \$60.92, without auto-pay activated. (Recall from **Attachment 3**, page 1 of the December 2020 billing statement, that the Cobbles could not have had auto-pay because they were receiving billing statements from Sprint.)

B-6. Law enforcement cannot allow Sprint to bill an “inactive phone account” the following month (February). If so, the company should be prosecuted for criminal negligence for its database lacking automation to stop the billings of inactive accounts. This, too, is “probable cause” for the FTC and FBI to criminally investigate Sprint.

B-7. By the third debit theft on November, 30 2020 (see Cobbles’ Transaction History from Chase Bank as **Attachment 8**), and without any suggestions from her husband, Mrs. Cobble decided to sue Sprint. – And yet with her Sprint account long closed on Jan. 20, once again Sprint debited the Cobbles’ bank account on February 26, 2021 for the same amount of \$60.92, *supra*.

B-8. To further show that Sprint’s theft is wanton and intentional, **Attachment 6** is the misleading “check stub” of the third refund, a check of \$59.96 to Mrs. Cobble from Sprint, check

no. 0104106992. The check stub is disguised and misidentified as an “Invoice.” The term “Check” is missing from “No.” (it should read as “Check No. 0104106992,” *supra*). The “ACCOUNT NO.” is given as “SINGLE PAY” and not having Mrs. Cobble’s actual Sprint account no. In fact, *Single Pay* is believed to mean a “one time” payment to Mrs. Cobble. Instead of stating “Remitted / Paid to Rufina Cobble;,” it so states “CUSTOMER NAME RUFINA COBBLE.” And finally, the bottom of the stub states: “Please detach and retain this statement as your record of payment.” It directly implies that Mrs. Cobble is submitting payment for a bill even though the stub is / was attached to the \$59.96 check payable to Rufina Cobble.

B-9. **Attachment 7** is the cashed check from Sprint that matches the check stub of **Attachment 6**. As described, the terminology of the stub does not match the actual check, which demonstrates the willful theft and fraud by Sprint.

B-10. See in the Chase Bank Transaction History as **Attachment 8**, *supra*, where the \$59.96 Sprint refund was deposited / cashed by Mrs. Cobble on January 19, 2021.

B-11. In **Attachment 8**, nine transactions were debited by Sprint since September 8, 2020, but only 4 of these transactions are valid payments by Mrs. Cobble. The remaining five payments are the invalid debit thefts initiated by Chase Bank. Unauthorized debits **1)** January 29, 2021 and **2)** February 26, 2021, *supra*, are included in the nine transactions.

B-12. Then see in **Attachment 8** where the **3)** September 8, 2020 invalid payment was debited only three weeks after Mrs. Cobble’s August 17, 2020 payment. Then **4)** the invalid October 29, 2020 payment was debited only 9 days after her October 20, 2020 payment. Then **5)** the invalid November 30, 2020 payment was debited only 10 days after Mrs. Cobble’s November 20, 2020 payment. **Attachment 8, Part 2** shows the “last valid payment” from Mrs. Cobble on December 22, 2020 for the adjusted billing of \$30.00 for Sprint service thru January 2021.

B-13. As explained, on Feb. 26, *supra*, Mr. Cobble filed a claim with Chase Bank to reverse the \$60.92 for both debits taken on January 29 and February 26, 2021. However, Chase Bank only reversed the January 29 charges on Feb. 26 as verified by Sprint “Transaction #10903 . . .” that matches the unlawful Jan. 29 *transaction no.* #10903[3304966] shown in **Attachment 8**. But again, Chase **did not** reverse the debit charge taken on Feb. 26 of which the Chase claim was filed later that same day on Feb. 26.

B-14. Also in **Attachment 8**, the February 26, 2021 credit reversal is listed as “Misc. Credit” and not “Refund” credit. This entry, too, is misleading. For there is no such financial item as *miscellaneous credit* since each credit has a specific cause and purpose. Even with this reversal, Chase Bank is attempting to cover-up their Jan. 29 debit-theft.

B-14. **CONCLUSION**. As discussed, of course after terminating Sprint on January 20, the Cobbles thought this ordeal was over. But after Sprint committed the theft twice more after terminating its account, this ordeal became truly “unbelievable.” Even worse now, the Cobbles remain stressed-out that Chase Bank was a “full” co-conspirator from the beginning with the audacity in March 2021 to activate auto-pay on the closed / terminated Sprint account. It is unfathomable that these companies have no sense of ethics. Wherefore, the Cobbles’ March 3rd filing of the lawsuit was timely and proper, of which the harassment has become aggravated and yet still may not be over.

B-15. The hubris / sheer arrogance of Sprint and Chase Bank can be attributed to the lack of competition in the American marketplace due to the \$transfer-of-wealth to Wall Street corporations. Facilitated by Gov’t officials, these companies are operating above the law. This condition is making life in America increasingly complicated and intolerable.

B-16. Whereby the Court would be remiss of its duty to due process to attempt to let these companies “off the hook” to protect them. For the Court, too, would then be committing complicity with the crimes of Sprint and Chase, the debit-theft, fraud & banking fraud, conspiracy, and the persistent and aggravated harassment. For as introduced, the same as AT&T in the 20th century, the other major concern is Chase and Sprint stealing from the bank accounts of its other customers. – Mr. Cobble’s federal lawsuit, 3:20cv-298, *supra*, would reverse the \$transfer-of-wealth to create a more competitive, disciplined market environment for Sprint and Chase Bank.

C. Relief Sought by Default or Trial by Jury

The Cobbles hereby demand the following enumerated relief by default, settlement, or trial by jury:

C-1. The Federal Trade Commission, FBI, Security & Exchange Commission to investigate Chase Bank and the Sprint accounts of other customers for unauthorized debit-theft activity.

C-2. Pursuant to paragraph B-6, investigate if Sprint is billing other “inactive phone accounts.” If so, prosecute the company for “criminal negligence,” etc., for its database lacking automation to stop the billings of inactive accounts. With this abuse of the Cobbles’ account, there is already “probable cause” for the FTC and FBI to act.

C-3. **Compensatory damages** from T-Mobile Sprint:

1. Refund of the February 26, 2021 unauthorized debit	\$ 60.92
2. Mental duress	1,400,000.00
3. Persistent harassment	1,000,000.00

Punitive damages from T-Mobile Sprint:

1. Conspiracy against clients	\$ 4,250,000.00
2. Five debit-thefts from the Cobbles’ bank account	150,000.00
3. Persistent fraud	2,000,000.00
<hr/>	
4. Persistent banking fraud (inclu. auto-pay on closed account)	1,000,000.00
5. Aggravated harassment of clients	3,000,000.00
Total damages from T-Mobile Sprint \$12,800,060.92	

C-4. **Compensatory damages** from Chase Bank:

1. Mental duress	1,400,000.00
2. Persistent harassment	1,500,000.00

Punitive damages from Chase Bank:

1. Conspiracy against clients	\$ 6,250,000.00
2. Five debit-thefts from the Cobbles’ bank account	300,000.00
3. Persistent fraud	2,000,000.00
<hr/>	
4. Persistent banking fraud (inclu. auto-pay on closed account)	4,000,000.00
5. Aggravated harassment of clients	4,000,000.00
Total damages from Chase Bank \$19,4500,000.00	

Note: Aggravated harassment comprises the persistent illegal transactions after the Sprint account was closed / terminated.

Whereby, the Cobbles respectfully submit the herein Amended Complaint,

 Daniel Cobble APRIL 1, 2021

Daniel Cobble, Plaintiff & Attorney-in-fact DATE
220 Casa Bella Court, Louisville, KY 40220 – 502-290-2852
danielcobble6@gmail.com

 4-1-2021

Rufina Cobble, Plaintiff & Attorney-in-fact DATE
220 Casa Bella Court, Louisville, KY 40220 – 502-290-2852

Attachments & Enclosures:

- \$12.10 for Court serving Summons on Chase Bank (Cashier's check)
- Summons for Defendant Chase Bank –
 - #1, February 27, 2021 confirmation email from Chase –
 - #2, Parts 1 & 2 Screenshot of the false auto-pay subscription activated by Chase –
 - #3, Page 1 of Mrs. Cobble's Nov. - Dec. 28, 2020 paper billing statement –zzzzzs
- _____- #4, Chase Bank Transaction History, Parts 1 & 2 –
- #5, January 20, 2021 Cricket \$receipt showing transfer of Mrs. Cobble's phone number –
- #6, Misleading "check stub" of Sprint's third refund –
- _____- #7, Cashed check from Sprint that matches misleading check stub –
- #8, Cobbles' Transaction History from Chase Bank –
- #9, March 25, 2021 Chase email notification of claims letter at Chase.com –
- #10, March 30, 2021 "print screen" of the Cobbles' online Profile at Chase.com –

CERTIFICATE OF SERVICE

A copy of the foregoing was sent by CERTIFIED MAIL Item, 7019 2280 0001 4604 1337
on April 1, 2021 to:

Sprint Service Agent
Corporation Service Company
421 W. Main St.
Frankfort, KY 40601



-
- **Court Clerk to serve Defendant** (\$12.10 Cashier's Check enclosed):

Chase Bank Service Agent
CT Corporation System
306 W. Main St., Suite 512
Frankfort, KY 40601

-
- Other copies for mailing by Mr. Cobble to:

Joseph Simons, Chairman
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580 | 202-326-2222

James (Robert) Brown, Jr.,
Special Agent in Charge
The FBI
12401 Sycamore Station Place
Louisville, KY 40299-6198 | 502-263-6000

Allison Heren Lee, Acting Chairman
Securities and Exchange Commission (SEC)
100 F Street, NE,
Washington, DC 20549 | 202-551-2800

Mailing addresses of Defendants:

T-Mobile, USA, Inc.
12920 S.E. 38th St.
Bellevue, WA 98006 | 800-318-9270

Sprint Telecommunications Co., LLP
6200 Sprint Parkway
Overland Park, KS 66251 | 855-848-3280

JPMorgan Chase Bank, NA (National Association)
1111 Polaris Parkway
Columbus, OH 43240 | 614-217-6284

- For Public distribution



Daniel Cobble <danielcobble6@gmail.com>

This is an update about your claim for your Chase account ending in 0535

1 message

Chase Claims Alert <Chase@fraudalert.chase.com>

Sat, Feb 27, 2021 at 4:09 AM

Reply-To: Chase@fraudalert.chase.com

To: danielcobble6@gmail.com



Daniel Cobble:

We issued a temporary credit in the amount of \$60.92 for claim #484620406380001. You'll have full use of the temporary funds while we do our research.

If we determine that the transaction(s) was authorized or correct, we'll reverse the credit from your account and notify you.

Thank you for choosing Chase.

**We need the fastest**

Please [sign in](#) to your personal profile in order to

ATTACHMENT 1

Chase will not send Cobble's claim letter, but this \$60.92 refund confirmation will do.

**Security Tip:**

Chase will never ask you for your account number or password in an email.

ATTACHMENT 2, Part 1


Screenshot of false auto-pay subscription activated by Chase Bank for payment to Sprint. Identified by Cobbles' bank account no. at Chase & Sprint account no.

Screenshot 2021-03-25 at 8.23.12 PM.png


<https://mail.google.com/mail/u/0/#inbox?projector=1>

cricket 8:23 PM 82%

< Payment Details Cancel

 SPRINT (...9396)

\$60.92



Scheduled On its way Completed


You scheduled a payment.

Transaction number 11258894444

Pay to SPRINT (...9396)

Pay from PREMIER PLUS CKG (...0535)

Amount \$60.92

 See our cancellation policy.

Cancel payment Edit payment

ATTACHMENT 2, Part 2

False subscription shows monthly frequency
with next payment scheduled for
April 1, 2021.

Screenshot 2021-03-25 at 8.23.57 PM.png

<https://mail.google.com/mail/u/0/#inbox?projector=1>

The screenshot shows a mobile app interface for 'Payment Details'. At the top, there's a status bar with 'cricket' carrier, signal strength, time '8:23 PM', and battery '79%'. Below the status bar is a blue header with a back arrow, the title 'Payment Details', and a 'Cancel' button. Under the header are three tabs: 'Scheduled' (selected), 'On its way', and 'Completed'. The 'Scheduled' tab shows the text 'You scheduled a payment.' Below this is a list of payment details, each with a label on the left and a value on the right, separated by horizontal lines:

- Transaction number: 11258894444
- Pay to: SPRINT (...9396)
- Pay from: PREMIER PLUS CKG (...0535)
- Amount: \$60.92
- Frequency: Monthly
- Deliver by: The 1st of each month
- Duration: No ending date
- Next payment date: Apr 01, 2021
- Status: Pending

Below the list is an information icon followed by the text 'See our cancellation policy.' At the bottom are two buttons: 'Cancel payment' (outlined in blue) and 'Edit payment' (solid blue).



Contact Us
sprint.com/contactus

1-888-211-4727
(*2 from your Sprint Phone)

1 of 4

Account Number: 471869396
Bill Period: Nov 29 - Dec 28, 2020

We hope you're enjoying your services.

See below for ways to pay.

Total Amount Due

\$10.97

Pay by Jan 21

Credit Balance Forward -\$59.96

New Charges \$70.93

See page 3 for details

Your new charges have increased by \$9.99

December \$70.93

November \$60.94

October \$60.94

Ways to pay your bill:

Online: www.sprint.com/mysprint

Phone: 1-800-784-2608 (*3 from your Sprint Phone)

Mail: Return the form below with a check payable to "Sprint"

Scan to Pay: See QR code on remittance envelope

Let's talk about this bill:

Do you love magic? We can make paper disappear. Sign up for Sprint eBill at www.sprint.com/eBill

ATTACHMENT 3

Page 1 of Mrs. Cobble's billing statement from Sprint. It proves they were not subscribed to Chase auto-pay.

The News and Notices Section on page 2 has important information for you to review.

Account Number 471869396

Detach and return this remittance form with your payment.

Make checks payable to Sprint in U.S. dollars. DO NOT SEND CASH.

Amount Due by Jan 21 **\$10.97**

Amount Enclosed \$



PO Box 629023 El Dorado Hills, CA 95762



MB 01 004773 31380 B 19 A



RUFINA COBBLE
3401 LESWAY CT APT 12
LOUISVILLE, KY 40220-3131



PO Box 54977
Los Angeles, CA 90054-0977

471869396 00000007093 000000059960 000000010975



Daniel Cobble <danielcobble6@gmail.com>

Your deposit statement is available

Chase <no-reply@alertsp.chase.com>
To: danielcobble6@gmail.com

Thu, Mar 25, 2021 at 3:39 PM

Note: This is a service message with information related to your Chase account(s). It may include specific details about transactions, products or online services. If you recently cancelled your account, please disregard this message.

**Your statement is ready.**

You can see the latest statement for your deposit account ending in 0535 at chase.com or on your mobile app.

If you didn't enroll in paperless statements, please give us a call at the appropriate phone number on the "Contact Us" page on chase.com or your mobile app. (If you use TTY support or you're calling from outside the U.S., [visit our directory](#).)

If you need to reply to this message, sign in to chase.com or your mobile app and send us a secure message to protect your personal information.

Sincerely,

Chase

[Quoted text hidden]

ATTACHMENT 4

Chase required to send Statements by mail. Chase knows the Cobbles' computer cannot access Chase.com.

ATTACHMENT 5 \$Receipt

Mrs. Cobble's Jan. 20, 2021 switch to Cricket.

cricket®

Sale

Order : 1219478202934152



R1214992135256780

122: THE CELLULAR MALL INC - The

Cellular Mall, In

3087 Breckenridge Ln

Louisville KY 40220

Transfer date >> 20-Jan-2021 06:33 PM EST

Sales Person : Kirstin C

Tendered By : Kirstin C

Customer Information

DANIEL COBBLE

Account 316953842

Mrs. Cobble's same
phone no. >> CTN 5022957496

DEFBYOD

IMEI 355734075467386

1 @ \$0.00 \$ 0.00

Taxes

Sales Tax \$ 0.00

Promotions

Promo Coupon \$ 0.00

Item Total \$ 0.00

SSGN4002

BYOD SIM

ICCID 89011503277375546139

1 @ \$9.99 \$ 9.99

Taxes

Sales Tax \$ 0.60

KY State \$ 0.60

Item Total \$ 10.59

40

10 GB

Service Plan 40

CTN 5022957496

1 @ \$40.00 \$ 40.00

Taxes

Sales Tax \$ 0.00

Surcharges And Fees \$ 0.16

State Gross Receipts \$ 0.04

Surcharge \$ 0.12

Surcharges and Fees \$ 0.21

KY State \$ 0.60

Item Total \$ 10.59

40

10 GB

Service Plan 40

CTN 5022957496

1 @ \$40.00 \$ 40.00

Taxes

Sales Tax \$ 0.00

Surcharges And Fees \$ 0.16

State Gross Receipts \$ 0.04

Surcharge \$ 0.12

Surcharges and Fees \$ 0.12

State And Local Tax \$ 0.21

KY State Sales Tax \$ 0.21

E911 Service Fee \$ 0.93

E911 Service Fee \$ 0.93

Promotions

Item Total \$ 40.00

Activation Fee

1 @ \$25.00 \$ 25.00

Taxes

Sales Tax \$ 1.50

KY State \$ 1.50

Item Total \$ 26.50

Subtotal : \$ 74.99

Taxes :

KY State : \$ 2.10

Total : \$ 77.09

VISA (4870) \$ -77.09

Approval:043218

Entry Method:EmvChip

I agree to pay the above total according to the card ho
agreement:

Kirstin Cobble

Comments :

I agree to pay the above total according to the card ho

Kirstin Cobble

RQ Invoice #: 65497IN2473

ATTACHMENT 6 check stub

Sprint's Jan. 6, 2021 refund to Mrs. Cobble

SPRINT

Sprint

P.O. Box 63670

No. 0104106992

DATE: 01/06/2021

CUSTOMER NAME RUFINA COBBLE

ACCOUNT NO: SINGLE_PAY

INVOICE NO.	INVOICE DATE	DESCRIPTION	DISC. AMOUNT	NET AMOUNT
471869396-0090948310	01/02/2021		0.00	59.96
Please detach and retain this statement as your record of payment.			0.00	59.96

Transaction History


Customer: RUFINA COBB COBBLE
RUFINA C COBBLE


Account: KY/PA/DE/RI/NH/VT/ME Checking #XXXXX0535


ATTACHMENT 8

Sprint transaction history from Cobbles' bank account

*required field

Current Balance 
 \$1,000.02


Present Balance 
 \$1,328.28

Available Less Overdraft 
 \$1,328.28

Calendar


Showing Transactions from \$59.00 to \$61.00

* denotes end of day balance

Date Posted	Tran Type	Description	\$ Debits(-)	\$ Credits(+)	\$ Balance
02/26/2021	Misc. Credit	Reversal: Online Payment 10903		60.92	
* 02/26/2021	Bill Payment	Online Payment 11084549585 To	-60.92		
02/01/2021	ATM	ATM WITHDRAWAL	-60.00		
* 01/29/2021	Bill Payment	Online Payment 10903304966 To	-60.92		
01/19/2021	Deposit	DEPOSIT # 		59.96	
12/30/2020	Bill Payment	Online Payment 10723698039 To	-60.92		
* 11/30/2020	Bill Payment	Online Payment 10540561578 To	-60.92		
11/20/2020	Bill Payment	Online Payment 10670298220 To	-60.92		
* 10/29/2020	Bill Payment	Online Payment 10480680804 To	-60.92		
10/20/2020	Bill Payment	Online Payment 10494942356 To	-60.92		
* 09/08/2020	Bill Payment	Online Payment 10247664661 To	-60.92		
08/17/2020	Bill Payment	Online Payment 10126041171 To	-60.92		
07/15/2020	Bill Payment	Online Payment 9951201476 To S	-60.79		
06/16/2020	Bill Payment	Online Payment 9790558054 To S	-60.79		
05/29/2020	Card Transaction	VALU MARKET #54 LOUISVILLE KY	-59.30		

Chase reverse
 1-29-21 Sprint
 debit 10903

Third
 refund
 from Sprint







Older

* = Unauthorized debits by Sprint

March 1, 2021 Transaction History from Chase Bank

Transaction History**Customer:** DANIEL L COBBLE
DANIEL L COBBLE**Account:** KY/PA/DE/RI/NH/VT/ME Checking #XXXXX0535**ATTACHMENT 8, Page 2**
Sprint transaction history from Cobbles' bank account

*required field

Current Balance \$  0.52**Present Balance** \$  78.22**Available Less Overdraft** \$  78.22Calendar **Showing \$30.00 Transactions**

*denotes end of day balance

Date Posted	Tran Type	Description	\$ Debits(-)	\$ Credits(+)	\$ Balance
12/22/2020	Bill Payment	Online Payment 10863979726 To	-30.00		
01/06/2020	Card Transaction	KROGER 379 LOUISVILLE KY	-30.00		

Rufina's payment for Jan. 2021, adjusted by Sprint due to prior unauthorized debit

• February 25, 2021 Transaction History from Chase Bank



Daniel Cobble <danielcobble6@gmail.com>

You received a new letter

1 message

Chase <no-reply@alertsp.chase.com>
To: danielcobble6@gmail.com

Thu, Mar 25, 2021 at 5:09 AM

ATTACHMENT 9

This email notifies Cobble of the claim letter initiated on Feb. 26, 2021, but thus far, Chase will not release the letter.

We posted a new notice or letter in your Chase Mobile® app and at chase.com/statements.

Here's what it's about**We have updated information about your claim**

We encourage you to read the entire letter, because it contains specific information about your account.

View your letter in two ways

- From Chase Mobile, go to your profile and choose "Statements and documents."
- At chase.com/statements, just sign in to your account.

You'll see your letter under "Notices and letters".

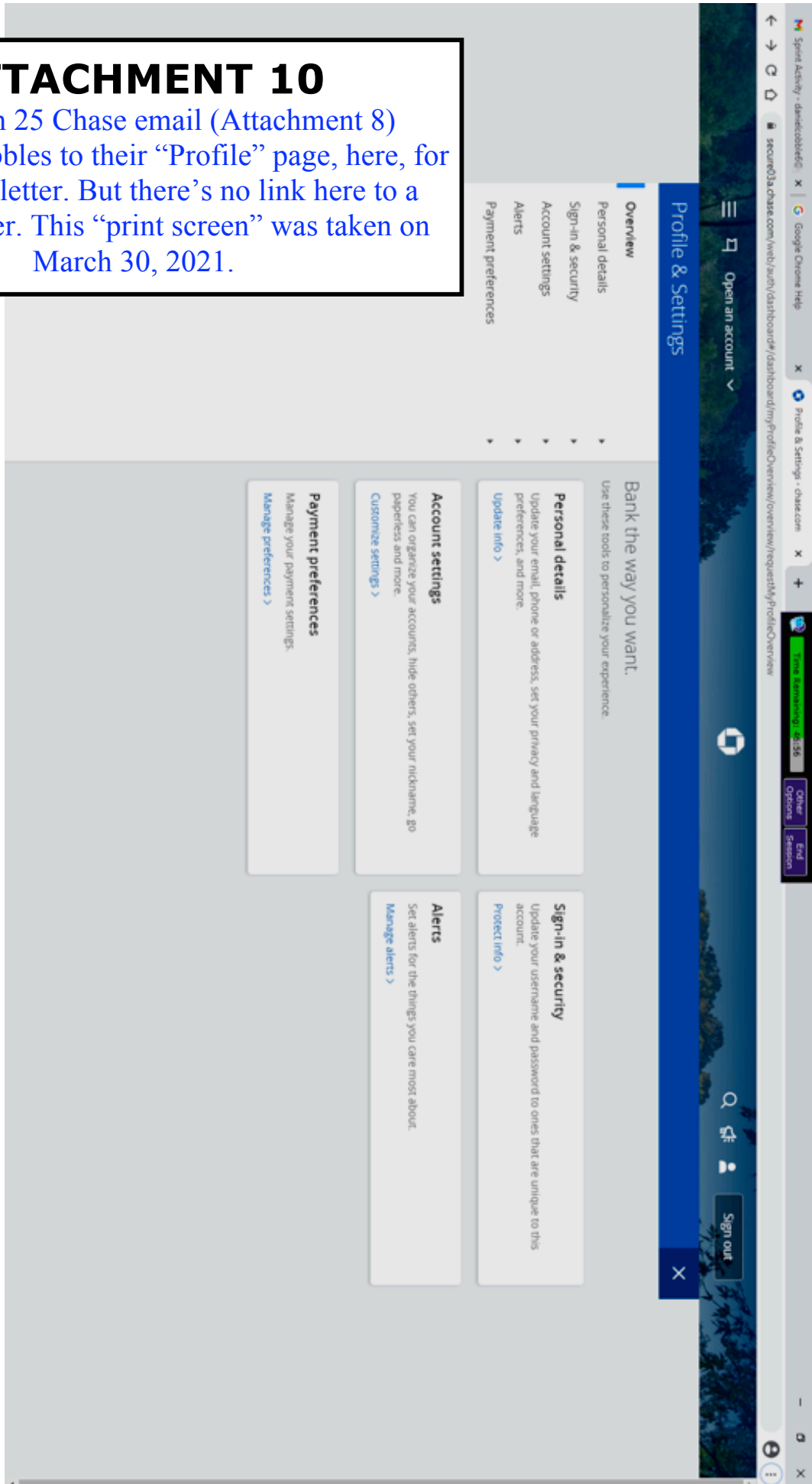
To view or change your delivery settings, please sign in to Chase Mobile or chase.com.

Letters and notices sent may be from subsidiaries and/or affiliates of JPMorgan Chase Bank, N.A.

**Don't have the Chase Mobile® app?**

ATTACHMENT 10

The March 25 Chase email (Attachment 8) directs the Cobbles to their “Profile” page, here, for their claims letter. But there’s no link here to a notice or letter. This “print screen” was taken on March 30, 2021.



Petition-letter

Today's Date _____

**YES, I SUPPORT INVESTIGATING THE ALLEGED
SCAMS INVOLVING SPRINT, CHASE BANK,
SYNCHRONY BANK, SAM'S CLUB, & T-J MAXX, AS
CHECKED (✓) YES, BELOW.**

Mail-to or Phone:

• **President Joe Biden**
1600 Pennsylvania Ave., NW
Washington, DC 20500 –
Phone: (202) 456-1111 **Recorded Comments**

• **Special Agent-in-Charge, FBI Louisville**
12401 Sycamore Station Place
Louisville, KY 40299-6198 – 502-263-6000

• **Chairman, Federal Trade Commission**
600 Pennsylvania Ave., NW
Washington, DC 20580 – 202-326-2222

• **Franklin Co. Circuit Court**, 222 St. Clair St.
Frankfort, KY 40601 – 502-564-7013

• **KY Attorney General**, 700 Capitol Ave.
Frankfort, KY 40601 – 502-696-5300

• Name Elected Official (Congressmen, Gov., Mayor, Etc.) _____

To Whom It May Concern:

1. I support **Lawsuit 21-CI-171** in Franklin Co. Circuit Court against Sprint & Chase Bank
re: the theft of debit charges of whom may be stealing from bank accounts of other customers. _____ Yes _____ No

2. I support investigating the Complaint on Synchrony Bank, Sam's Club, and T-J Maxx to stop
the scams of cheating customers out of their promotional discounts. _____ Yes _____ No

Comments: _____

Thank you,

My Signature

INSTRUCTIONS: Copy, share, & mail-out this Petition-letter regularly until we prevail in these matters.

• Download information documents at: The-Protect-America-Project.org & Prose-Litigants.org

(Remember the general rule: Gov't does not "do the right thing" unless prompted by "you" the people.)