



# HURRICANE AND EMERGENCY PREPAREDNESS QUICK GUIDE

This guide is best kept in your emergency supply toolkit and reviewed annually with your family for emergency planning purposes. The best time to begin hurricane preparations is prior to the start of hurricane season, which begins on June 1. Residents are encouraged to sign up in advance for the **First Call Emergency Notification**. You will find a link to this system and a wealth of other emergency preparedness information on the city's Emergency Management Web page, [www.cityofpsl.com/em](http://www.cityofpsl.com/em).

## HELPFUL CONTACT INFORMATION

### City of Port St. Lucie

Animal Control	(772) 871-5042
Emergency Operations Center	(772) 344-4009
Police (Non-emergency)	(772) 871-5000
Port St. Lucie Info	(772) 873-6397
Engineering/Public Works	(772) 871-5100
Utility Systems	(772) 873-6400
Waste Pro (Trash)	(772) 595-9390

### St. Lucie County

Fire District	(772) 621-3400
Health Department	(772) 462-3800
Mosquito Control	(772) 462-1695
Public Safety	(772) 462-8100

### State of Florida

Emergency Info Line	(800) 342-3557
Emergency Management	
Non-emergencies	(850) 413-9900
Emergencies	(800) 320-0519

### 24-Hour Radio Stations

WQCS – FM (88.9)	(772) 465-8989
WPSL – AM (1590)	(772) 340-1590
WJNX – AM (1330)	(772) 464-1330
La Gigante (En Español)	

### Power Outage Information

Florida Power & Light (downed wires)	(800) 468-8243
Power Outage Tracker	<a href="http://www.fplmaps.com">www.fplmaps.com</a>
Twitter	@insideFPL
Customer Service	<a href="http://www.fpl.com/contact">www.fpl.com/contact</a>

## EMERGENCY PREPAREDNESS CHECKLIST/SURVIVAL KIT

- Three-day supply of food (canned and dried goods are recommended)
- Batteries
- Battery-operated radio, with weather band
- Bleach (household, unscented) to purify drinking water (8 drops per gallon)
- Can opener (manual)
- Containers to store drinking water (1 gallon per person a day)
- Copies of important documents
- Disposable eating utensils
- Duct tape
- Emergency contact numbers
- Evacuation map
- Fill gas tanks (vehicles and storage containers)
- Fire extinguisher
- First-aid kit (bandages, gauze, scissors, rubbing alcohol)
- Flashlight (1 per person with spare batteries for each)
- Gas grill or sterno stove with extra fuel (do not use indoors)
- Hand tools (hammer, nails, ax, knife, handsaw)
- Hygiene and personal care items
- Matches
- Medicine dropper (for bleach)
- Mosquito repellent
- Prescription medicine (three-day supply)
- Trash bags (large plastic)

Visit the city's Emergency Management website  
[www.cityofpsl.com/em](http://www.cityofpsl.com/em)  
for comprehensive preparedness information



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## AS A STORM APPROACHES (24-48 HOURS)

- Check your emergency supplies
- Secure all windows, doors, and garage doors with plywood, shutters, protective covers, or bracing
- Make sure vehicles have a full tank of fuel
- Review evacuation routes
- Leave swimming pools filled and cover pump, filtration systems and intakes
- Have extra cash on hand
- Secure outdoor lawn furniture, trash cans, etc.
- Visit the city's website, [www.cityofpsl.com](http://www.cityofpsl.com), or call (772) 873-NEWS (6397) to stay informed
- Tune into 88.9 FM for local emergency management updates

## RIDING OUT THE STORM

### Sheltering in place

- Fill bathtub and large containers with water and use for cleaning and flushing only. Do NOT drink.
- Turn refrigerators and freezers to maximum cold and open only when necessary
- Stay away from windows and doors, even if they are shuttered
- Be alert for tornadoes which often are spawned by hurricanes
- If the eye of the storm passes over your area, be aware that improved weather conditions are temporary and that storm conditions will return
- Have a battery-powered radio and flashlight on hand
- Do not operate charcoal grills, propane camping stoves or generators indoors

### Evacuation

If you are concerned with the structural integrity of your dwelling, then you should evacuate or seek public shelter. If you are in a well-built home and not in an evacuation zone, the best option is often to secure your residence, and shelter in place. Residents who live in mobile homes or in storm surge areas should always evacuate to a public shelter

or stay with relatives or friends. If you are elderly or have special needs or health concerns, you should evacuate. The Special Needs Shelter for all residents is located at the St. Lucie County Fenn Center. Make sure to pre-register with the county's Department of Public Safety at (772) 462-8100.

## AFTER THE STORM

- If you are in a public shelter, remain there until informed by those in charge that it is safe to leave
- Stay at home and avoid unnecessary travel
- Report downed or dangling power lines to FPL at (800) 468-8243
- If power outage occurs, turn off or disconnect appliances and fixtures

### Debris Removal

- Place debris from damage to plants and trees in a separate pile at the edge of the pavement (DO NOT bag or bundle)
- Place debris from damaged structures (screen enclosures, roof tiles, gutters) in a separate pile (NO floor tiles, appliances, fixtures, furniture or clothing)
- Place normal household waste in plastic bags and then in a garbage can curbside
- Don't mix items from debris categories (mixed debris may cause your pickup to be delayed)
- Contact Waste Pro only for questions about household waste collection

### Points of Distribution (PODs)

- PODs are points of distribution for food and water after a hurricane
- PODs will open as soon as supplies become available so tune to your local radio and TV stations for updates
- The city has two POD locations: the City Center, 9221 S.E. Civic Center Pl. and McChesney Park, 1585 S.W. Cashmere Blvd.
- Stay informed to find out about POD openings/closings

### Water and Wastewater Systems

- Conserve water use during and after severe storms or hurricanes
- A precautionary boil water advisory may be issued by a public utility after a severe hurricane until the utility can verify the integrity of its water supply system
- Local residents are served by three distinct water/wastewater utilities:
  - PSL Utility Systems Dept. (772) 873-6400
  - Reserve Utilities (772) 468-4604
  - SLW Services District (772) 340-0220

**For emergencies, dial 911**

**For traffic info, dial 511**

**For non-emergencies, dial 211**