

VAT Refund Procedure For Tourists

Dear Tourist,

According to the arrangement in force in Israel, a tourist (who is not an Israeli citizen and does not hold an Israeli passport) may receive a VAT refund on certain purchases made by him in Israel. In order to claim VAT Refund please follow these steps and make sure all of the following terms and conditions are completed:



1. General Conditions:

- As a non-Israeli citizen or resident you are entitled for VAT refund if you do not hold an Israeli passport and you are visiting Israel as a tourist according to the visa stamped in your foreign passport. If you prefer not to have your passport stamped, please keep the form handed for inspection at the VAT refund counter.
- The purchase was made at a business establishment recognized by the Israel Tax Authority and the Ministry of Tourism as a business establishment included in the VAT refund arrangement.
- When making the purchase you must present your passport or passport data in order to be identified as a tourist.
- The total amount of the purchase (in one designated document) is in excess of NIS 400 including VAT.
- The goods were purchased for personal use only, and in a noncommercial quantity.
- The goods are not food, drink or tobacco products, in respect of which VAT will not be refunded.
- The goods have to be exported from Israel with you.

How to claim your tax refund:

- Upon arrival to the airport or the border terminal look for VAT REFUND counter.
- Please present the purchased goods, the invoices and VAT Refund forms and your passport for inspection.
- If the purchased goods are in your baggage to be checked in, please present the goods at VAT REFUND counter prior to check-in procedure. After having the forms stamped you can proceed with the check-in procedure. The refund will be processed and handled at VAT REFUND counter at the Duty-Free lounge.
- VAT is refunded in the amount paid on the day of the purchase, at its value in one of the following currencies: shekel/dollar/euro, according to the representative exchange rate of the Bank of Israel on the day of the refund.
- VAT Refund will be paid as requested either in cash, by a credit to the credit card, by bank transfer or by check to mail address.

TAX REFUND located at the following:

Ben-Gurion International Airport
Ovda Airport
Ashdod Sea Port
Haifa Sea Port

Taba Border Crossing
Rabin (Arava) Border Crossing
Allenby Border Crossing
Jordan River Border Crossing



For further details and clarifications, please contact the concessionaire's offices: Phone : 03-7280123 , Fax : 03-7280124 , Email : vat.info@milgam.co.il