

Terms and Conditions

Deposits and Payments: A deposit of \$500 is required from each traveler, along with their reservation form, to guarantee the booking of a tour. The remaining balance is due in 2 payments. Airfare payment and Final payment.

1. Airfare Payment is due upon ticketing the flight.

- For those traveling on the land package only, air travel is not included, see the pricing tab.

2. Final Payment is due 4 months from the Travel Date.

- A supplement for single occupancy must be paid in full with the final payment.
- If using a credit card, a 3% service fee will be added to the total.
- Failure to pay the amounts due by the above deadlines is grounds for cancellation of your reservation.,
- Cancellation fees will apply if your reservation is canceled due to late or insufficient payments.
- Tour payment by check is available. Email: tours@aliyahfoundation.org for check payment options.

Cancellation Requests: All cancellation requests must be made in writing by email to (aliyahrtours@gmail.com) or sent by mail to; Aliyah Tours, P.O. Box 74111, Richmond VA 23236).

From your initial tour payment, a \$500 deposit is non-refundable. At 3 months prior to the departure date, the cancellation fee includes the deposit of \$500 plus 50% of other amounts paid. At 6 weeks prior to departure date, the cancellation fee includes the initial deposit plus 75% of other amounts paid. Within 6 weeks prior to the departure date, the cancellation fee is 100% of all amounts paid.

If the tour is canceled due to circumstances beyond the control of Aliyah Tours or our agents (including without limitation: acts of nature, terrorist activities, insurrection, flood, tempest, forceful wind, fire or accident, war or threat, or war declared or undeclared, sabotage, civil disturbance, labor strikes, requisition, sickness, quarantine, government intervention, weather conditions, and unforeseen circumstances), then the full tour price will be refunded less the initial deposit of \$500. Additionally, if a tour is canceled, an alternative date may be offered. Aliyah may take up to 12 weeks from the date of an official tour cancellation to refund any tour payments as described in the above cancellation policy. Bank fees assigned by the credit card processing platform are not refundable. The guest agrees not to file a fraud claim with their card company if Aliyah abides by the cancellation policy noted in these terms and conditions. The guest agrees to contact Aliyah representatives before initiating a billing dispute with any outside agency.

Tour Arrangements:

Land: All packages including overnight hotel stays are quoted based upon double occupancy sharing a twin or double room with private facilities. Single rooms are available at an additional cost. Aliyah Tours does not arrange sharing for individual travelers. Aliyah Tours reserves the right to substitute hotels based upon availability when necessary. Sightseeing and entrance fees are included as per the itinerary. Individual passengers and passengers arriving independently from a scheduled group are responsible for their own transfers.

Flight Arrangements: Our travel desk can take care of all your flight requirements. For self-booked flights, plan to submit your confirmed flight information to Aliyah Tours as soon as you book your flight and at least 3 months before the tour date. Group transfers only are provided. If you require a private transfer, plan to take a taxi and self-pay.

Exclusions: Flights are booked separately and in addition to the tour price, unless the flights are included in your tour package price. Other exclusions include airport taxis, private optional tours, charges for passports, excess baggage charges, travel insurance, telephone and cable charges, laundry, meals not specified in the itinerary, liquor, items of a personal nature, and any items not specifically listed as included.

Passports/Visa:

You will be required to provide Aliyah Tours with a copy of your passport within 14 days of booking your tour. If you do not have a valid passport, contact Aliyah Tours with your expected passport arrival date. It can take as long as 12 weeks to process a passport application in the USA. Plan to expedite passport applications submitted within four months of your tour. Also note: The State of Israel requires that your passport have an expiration date valid for **at least 6 months after your date of departure from Israel**. There is no visa requirement for citizens of the United States traveling to Israel. Other nationals should contact their consulate for information. For other destinations, please contact Aliyah Tours. Aliyah Tours does NOT process visa applications. No inoculations are currently required for travel to Israel. Please contact public health authorities for further information or other destinations.

Travel Insurance:

Travel Insurance is highly recommended. [Get Travel Insurance here](#) and purchase coverage for trip cancellation, trip interruption, medical emergencies, medical evacuation, and baggage loss. The best coverage, including "Cancel for any Reason" coverage is available if you purchase your insurance within two weeks of booking your tour.

Baggage:

Suitcases: 1 per person, not to exceed 50 lbs. for 1 bag. Each can measure up to 62 linear inches (length + height + width). Carry On Luggage: 1 per person, not to exceed 11 lbs. Each can measure up to 45 linear inches (length + height + width).

Deviations:

Any change in the basic program will result in a charge of \$150 per change per

person plus any additional charges that may apply for revised air or land arrangements.

Unexpected Airline Challenges:

Airlines can and will make unexpected changes to travel itineraries due to weather, mechanical problems, and staffing issues. Should your flight be delayed or cancelled, it is up to the passenger to work directly with the airline to rebook flights to the intended destination. Aliyah Tours is not responsible for airline changes that cause delays, cancellations, late arrivals, baggage loss, and associated expenses. Group transfers are limited to the original arrival time and will not be available for rescheduled flights. (Air travel ticketing agents affiliated with Aliyah Tours are not responsible for rebooking your cancelled or delayed flights.) Travel insurance is highly recommended to address all these challenges and the associated expenses for the traveler.

Health and Mobility Challenges:

Tours in Israel include areas that have uneven footing, few handrails, rocky pathways, and some steep climbs. Click here for [Holy Land Accessibility & Wheelchair Access Questions](#)

The streets and sites we visit are not wheelchair and walker-friendly. Most of our tours include 3-5 miles of walking per day. Guests with mobility challenges or other health issues should make private arrangements to travel with a caregiver who can stay with them if they need to opt out of a tour stop. Tour drivers will take breaks and lock up their buses when unattended. Guests cannot be left alone on an unattended bus should they choose to opt-out. If you have health challenges, please consult an Aliyah Tours representative before you put down a deposit on a tour.

Disclaimer

Aliyah Tours (Aliyah), and/or its agents and their representatives abroad, ministry leaders, ministry partners, their agents or representatives abroad, and/or its employees act only as agents for the tour participants in making arrangements for hotels, transportation, touring, restaurants, or any other services in connection with the itinerary. They will exercise reasonable care in making such arrangements. However, they do not assume any liability whatsoever for any injury, damage, loss, accident, delay, or irregularity to person or property because of any act or default of any hotel, carrier, restaurant, company, or person rendering any of the services included in the tours. The tickets, coupons, tariffs, rules, or contracts currently in use by any carrier, hotel, restaurant, or other contractor rendering services shall constitute the sole contract between such contractor and the tour participants. All parties mentioned in this disclaimer, their agents or representatives abroad, and/or its employees accept no responsibility for any damage, delay, or injury due to sickness, pilferage, labor disputes, machinery breakdown, government restraints, hostile acts, terrorism, weather, acts of God, or any other cause beyond their personal control. All parties mentioned in this disclaimer, their agents or representatives abroad, and/or its employees are not responsible for loss of or damage to your luggage, accidents en route, or ill health which may require travelers to miss parts of the tour or to return home without the group. No carrier

shall be responsible for any act, omission, or event during the time tour participants are not on board its own conveyance. The tour programs are planned in advance. If between planning time and the actual tour operation, circumstances beyond control require changes, All parties mentioned in this disclaimer, their agents or representatives abroad and/or its employees, reserve the right to vary itineraries and substitute components of tour programs. In the event it becomes necessary or advisable for any reason whatsoever to alter the arrangements of the itinerary, such alterations may be made without penalty to the Aliyah Tours operators. The right is reserved to accept or refuse any person as a member of the tour.