

St. Stephen's Lutheran Church Greeter/Visitor's Center Guidelines

1. Please wear your nametag.
2. Arrive 15 minutes before the start of the service and stand in the narthex near the entrance doors.
3. Greet people warmly as they enter and by name if possible. If someone seems like they are visiting for the first time, introduce yourself. Welcome them and thank them for visiting with us. Try to offer a short conversation and ask their names, if possible. One possible opening is to ask them how they found out about St. Stephen's or ask if they live in the neighborhood.
4. If visitors have younger children with them, show them the Creation Station and briefly explain about it and suggest that they may want to sit on that side of the sanctuary so that they will be closer if their children decide to go there during the sermon. Also show them where the activity bags for children are in the narthex.
5. Give a visitor one of the navy blue welcome bags which can be found on the kiosk in the narthex. Just one bag per family. If at all possible, try to engage them in conversation after the service and thank them for coming and introduce them to Pastor Ritva.