





Road to the 2020 Census

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2020 Census Operational Timeline





U.S. Department of Commerce Economics and Statistics Administration U.S. CENSUS BUREAU CENSUS.goV





What's New With 2020 Census?







Establish Where to Count



Identify all addresses where people could live

- Conduct a 100-percent review and update of the nation's address list
- Use tablets and laptops to verify addresses in the field, building on the use of handheld devices for address listing in the last census
- Minimize in-field work with in-office updating
- Use aerial and street-view imagery to review addresses from the office and updating most Master Address File/Topologically Integrated Geographic Encoding and Referencing system (MAF/TIGER) data remotely, substantially cutting in-person workload
- Leverage workload models and technology to efficiently manage and route on-the-ground staff assignments for Address Canvassing
- Use multiple data sources to identify areas with address changes
- Get local government input, e.g., through Local Update of Census Addresses (LUCA)





Motivate People to Respond



Conduct a nationwide communications and partnership campaign

- Build on the success of using paid advertising and audience segmentation in recent decades
- Communicate about the 2020 Census based on advanced modeling techniques to increase awareness and self-response
- Add digital advertising to target and tailor messages to various audiences





Integrated Partnership and Communications



The Integrated Partnership and Communications operation communicates the importance of participating in the 2020 Census to the entire population of the 50 states, the District of Columbia, Puerto Rico and the Island Areas to:

- Engage and motivate people to self-respond, preferably via the internet
- Raise and keep awareness high throughout the entire
 2020 Census to encourage response







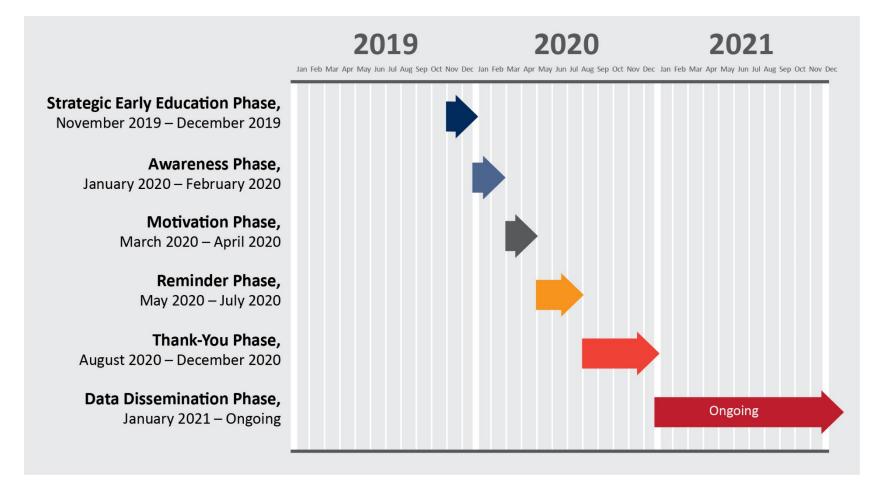
Integrated Partnership and Communications Integrated Partnership and Communications (IPC) Components Integrated Communication Partnerships: Contract (ICC): • Statistics in Schools (SIS) • Creative Community • Media National Partnership Partnership & Recruitment Program (NPP) Engagement Program • Campaign Optimization (CPEP) • 2020 Website · Social Media • PR/ Crisis Communication • Partnership Support Communications Work Supported by Census Bureau Staff





Integrated Partnerships and Communication

Preliminary Phases of 2020 Census Communication*



^{*}All upcoming activities are contingent upon funding availability.





Self-Response



Make it easy for people to respond anytime, anywhere

- Encourage people to use the new online response option
- Provide options for responding via the telephone and paper questionnaires
- New adaptive design techniques enable more flexible and seamless self-response options than for previous censuses





Non-English Support Changes:

Data Collection Instruments and Materials



Instrument/Material	2020 Non-English Support	2010 Non-English Support
Internet Self-Response	 Non-English Languages Spanish, Chinese (Simplified), Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, Haitian Creole, Portuguese, Japanese 	Not in Scope Fulfillment and Be Counted Questionnaires in 5 non-English languages, available via phone request or pickup: Spanish, Chinese (Simplified), Korean, Vietnamese, Russian
	Language Selection Criteria: 60,000 or more housing units	Language Selection Criteria: 100,000 or more housing units
Census Questionnaire Assistance	 Non-English Languages Spanish, Chinese (Mandarin and Cantonese), Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, Haitian Creole, Portuguese, Japanese 	 5 Non-English Languages Spanish, Chinese (Mandarin and Cantonese), Korean, Vietnamese, Russian
	Telecommunication Device for the Deaf also available	Telecommunication Device for the Deaf also available
	Language Selection Criteria: 60,000 or more housing units	Language Selection Criteria: 100,000 or more housing units





Non-English Support Changes:

Data Collection Instruments and Materials (cont'd)



Instrument/Material	2020 Non-English Support	2010 Non-English Support
Enumerator Instrument	Spanish (hand-held)	Not in scope
Language Glossary	59 Non-English Languages	Not in scope
Language Identification Card	59 Non-English Languages	50 Non-English Languages
Language Guides (Video and Print)	59 Non-English Languages	59 Non-English Languages
	Includes American Sign Language, braille and large print	Includes American Sign Language, braille and large print
Bilingual Paper Questionnaire	Spanish	Spanish
Bilingual Mailing	Spanish	Spanish
Field Enumeration Materials	Spanish	Spanish



Nonresponse Followup



Collect data from all households, including group and unique living arrangements

- Leverage automation to efficiently manage and route on-the-ground field staff, as well as manage case assignment and the number of contact attempts
- Field workers will use handheld devices for collecting the data
- Operations such as recruiting, training, and payroll will be automated reducing the time and staff required for these activities
- Use of administrative records (i.e., data from other government agencies) to enable us to identify millions of vacant or nonexistent housing units.





Data Capture



Process less paper

- First census to capture a large percentage of responses electronically online, rather than through data entry or "optical character recognition."
- With new online response option, most responses will be digital from the beginning.
- Digitize paper responses in-house, not outsource.





Cybersecurity



Protect the confidentiality, integrity, and availability of the 2020 Census data, processes, and systems

- Implement enhanced security architecture and technology based on the Department of Homeland Security (DHS) Continuous Diagnostic and Mitigation program
- Secure internal Census Bureau systems.
- Secure field data collection on mobile devices on mobile network (tablets and smartphones).
- Secure self-response mode for paper with physical and technical security at processing sites and systems.
- Secure self-response modes for public-facing internet data collection (using Cloud-based security and performance) and Census Questionnaire Assistance.





Response Processing



Applying rigorous quality assurance methods to ensure complete and accurate census counts

- The 2020 Census will use secure Cloud technology for the first time to rapidly scale up infrastructure to handle peak response periods.
- Innovations in data processing and interfaces with other headquarters systems include onpremises and Census Data Lake (Cloud resources) as short-form responses are edited and prepared for tabulation.



Tabulate Data and Release Census Results



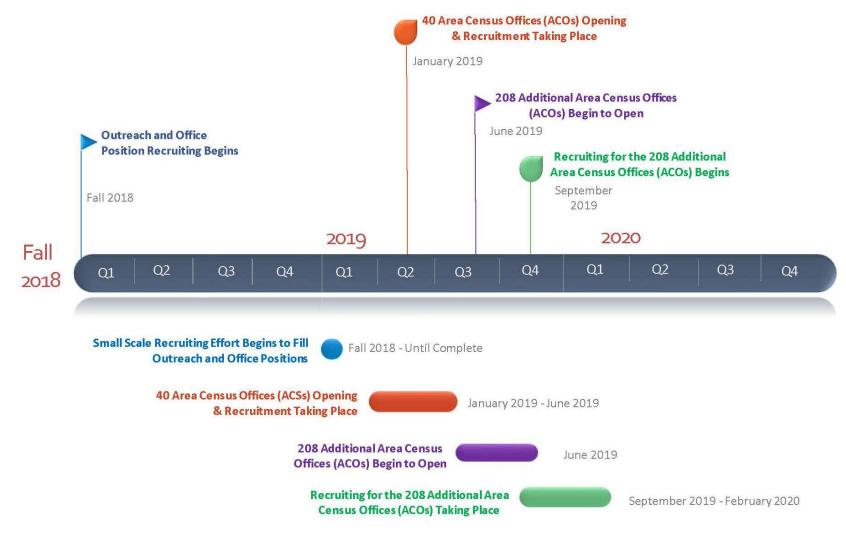
Process and provide Census data

- Deliver apportionment counts to the President by December 31, 2020
- Release counts for redistricting by March 31, 2021 to the states
- Make it easier for the public to get information; provide flexible tools, allowing the public to view 2020 Census data any way they want.
- Improvements will include visualizations, easier search functionality, and improved access to data tables and data sets.
- Releasing results on a new, user-oriented Web platform featuring easier search, visualizations, and navigation to enhance dissemination and increase access to data through <data.census.gov>.





Employment Opportunities For Respective Communities







Questions?



