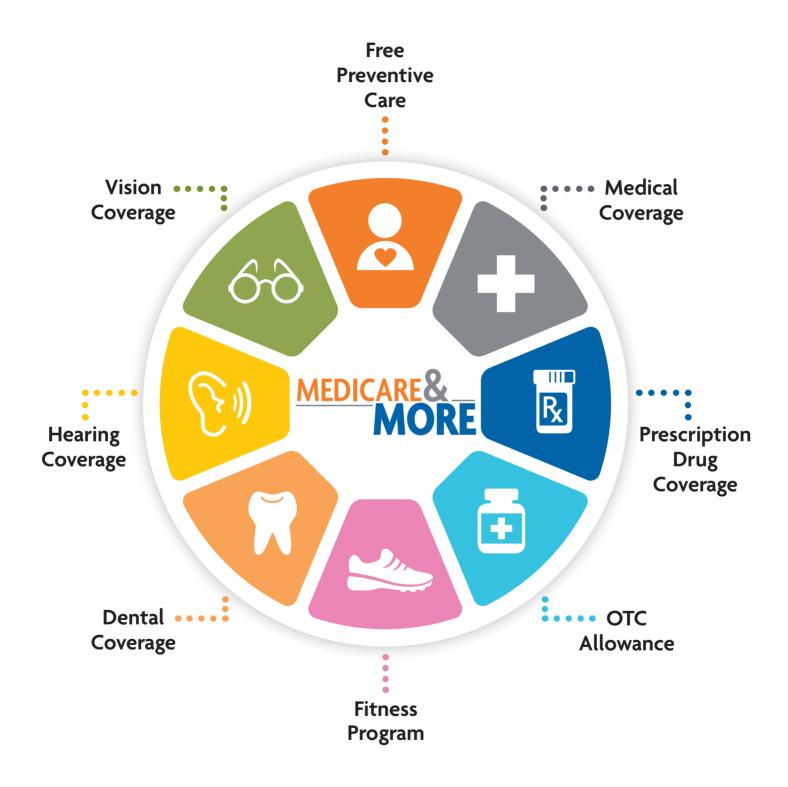


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This information is not a complete description of benefits. Contact the plan for more information. Limitations, co-payments and restrictions may apply. Benefits, premiums and/or co-payments/coinsurance may change on January 1 of each year.

## Get the Medicare Plan That's Right for You

It's possible to choose a Medicare plan that helps you get healthy and stay healthy. Keep reading to see how you can get more benefits than Original Medicare in a single, convenient plan.



If you're ready to enroll or have questions about your plan options, please speak with a licensed insurance agent or call 1-866-527-0056 (TTY **711**), 8 a.m. to 8 p.m., 7 days a week.

Agent's Name:

**Phone Number:** 



If you are a current member of our plan, call 1-800-278-5155, (TTY 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 pm.



Or online at www.wellcare.com/medicare

### What's inside?

- Medicare basics
- How to enroll
- Benefits beyond Original Medicare

### **Table of Contents**

| Medicare Basics                   | Section 1 |
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## Medicare Basics: the ABC and Ds.

### What is Medicare? And who's eligible?

Medicare is a federal health insurance program. Generally, you are eligible for Medicare if ...

- You or your spouse "paid into" Medicare through deductions from your paycheck for at least 10 years, *and*
- You're 65 years or older and a citizen or permanent resident of the United States

Medicare is also available to people under 65 with certain disabilities such as end-stage renal disease (permanent kidney failure).

### What's covered?

Different parts of the Medicare insurance program cover different services. The parts of Medicare are:

| A<br>B | <ul> <li>Hospital Coverage <ul> <li>Helps cover inpatient hospital care</li> <li>Care in a skilled nursing facility, hospice care or home health care</li> </ul> </li> <li>Medical Coverage <ul> <li>Helps cover doctor and outpatient services, as well as some outpatient prescription drugs</li> <li>In many cases, if you have Part B coverage, you pay a monthly premium</li> </ul> </li> </ul>  | Original Medicare  |
|--------|---|--|
|        | <ul> <li>Medicare Advantage <ul> <li>An alternative to Original Medicare</li> <li>Offers Part A and Part B benefits, and may include Part D</li> <li>May offer extras not found in Original Medicare such dental and hearing</li> <li>Predictable costs with set co-pays and out-of-pocket cost limits</li> </ul> </li> <li>Prescription Drug Coverage <ul> <li>Prescription drug coverage available with a stand-alone Prescription Drug Plan (PDP) or a Medicare Advantage plan with Part D prescription drug coverage (MAPD).</li> </ul> </li> </ul> | Offered by private<br>companies that<br>have a contract<br>with Medicare |

# Find Out Why More People Choose Medicare Advantage

You may have asked, "What's the advantage of Medicare Advantage?" When you become a member of our plan, you get more benefits, value and care on your journey to better health.

| <b>More benefits</b><br>Medicare Advantage plans give you Part A (hospital) and Part B (medical)<br>coverage – the benefits found in Original Medicare – and many plans include<br>Part D (prescription drug) coverage as well as extras like dental, vision and hearing. |
|---|
| \$<br><b>More value</b><br>You typically pay lower out-of-pocket costs by choosing a Medicare Advantage<br>plan. And unlike Original Medicare, our Medicare Advantage plans have a limit to<br>your yearly out-of-pocket expenses.  |
| <b>More care</b><br>Medicare Advantage plans work with you and your providers to ensure you get<br>the right care when it's needed most.  |



Enrollment in Medicare Advantage has increased more than 33% from 2010 to 2017. It now accounts for 19 million people in the U.S. Almost one-third of all people with Medicare choose Medicare Advantage.

Source: Medicare Advantage 2017 Spotlight: Enrollment Market Update. June 6, 2017. Kaiser Family Foundation. Retrieved April 10, 2018, from **www.kff.org/medicare/fact-sheet/medicare-advantage** 



## Now You Can Choose Medicare & More<sup>™</sup>



Our all-in-one Medicare Advantage plans allow you to enjoy Original Medicare benefits, plus Medicare Part D prescription drug coverage, and additional benefits that you can't get from Medicare alone.

### Our plan gives you:

- Original Medicare Benefits
- No or low-cost preventive screenings
- No or low co-pay for Primary Care Provider visits
- Choice of doctors

- Prescription drug coverage
- Dental
- Vision services
- Fitness program
- Allowance to buy over-the-counter items

### 2019 Supplemental Benefits:

If you have certain long-term conditions, you can qualify for benefits to help you with daily living. These benefits can help you stay independent and may include:

- In-Home Support Services Help with chores and cooking.
- Meal program Delivered right to your door.

Be sure to see the Summary of Benefits in this booklet for details on the specific additional benefits in this plan.

# **More for Less**

You get more, but you won't pay high monthly premiums. In fact, some plans have no premium. (You must continue to pay your Medicare Part B premium.) Doctor visits and many prescription drugs have fixed, no or low co-pays. That means predictable out-of-pocket costs and limits on yearly out-of-pocket expenses (unlike in Original Medicare).

This chart offers you a side-by-side comparison of Original Medicare and our Medicare Advantage plans:

| COMPARE                | MEDICARE | MEDICARE<br>ADVANTAGE |
|------------------------|----------|-----------------------|
| Doctor Visits          |          |                       |
| Hospital Stays         |          |                       |
| Prescription Drugs     |          |                       |
| Additional Benefits*   |          |                       |
| Cap on Yearly Expenses |          |                       |

\*Be sure to see the Summary of Benefits in this booklet for details on the specific additional benefits in this plan.

# Health Benefits for a Better You

Our health plan benefits are designed to help you be a better you. We work with you and your doctors, hospitals and specialists so you can focus on the things that are important to you: staying active, being independent and spending time doing the things you enjoy most.

All of our plans offer hospital and medical coverage (parts A and B). But our plan also gives you:



#### **Prescription for savings**

This prescription benefit is just what the doctor ordered! When you sign up for our mail-order pharmacy service with preferred cost-sharing, you pay \$0 for a 90-day supply of many generic drugs – and we cover more generic drugs than ever before! Plus you can have your medications delivered right to your home.



#### A dental benefit to smile about

A healthy smile is important to your overall health. Our dental coverage goes beyond Original Medicare and includes cleanings, exams, X-rays and more. Some plans even cover comprehensive dental such as extractions, crowns and dentures.



### The value of vision coverage

Take advantage of vision coverage that includes a yearly exam and an allowance for glasses, frames or contacts.



### Benefits for better hearing

Get a yearly hearing evaluation and some plans even cover hearing aids.



#### Shopping for OTC items – it's on us

Our Over-the-Counter (OTC) program gives you an allowance to spend on things you use every day, like pain relievers, bandages, eye drops and much more.



#### A fitness program to get you moving

True to our focus on wellness and prevention, many of our plans offer a fitness membership at partner facilities. You can choose a participating fitness center in your area, and sign up for exercise classes if your plan has this benefit.



#### MyWellCare, healthcare on the go

Stay connected with your plan anytime, anywhere. Download this app to your mobile device to find provider and urgent care searches quickly, get appointment reminders, view your plan benefits and more.



#### Need some advice? Call a nurse 24/7

If you're sick, hurt or need medical advice, the Nurse Advice Line is available 24 hours a day every day at no cost. Our nurses can also give you information about many general health topics and illnesses.



#### Help with life challenges

When a lack of basics like food and shelter get in the way of your good health, our CommUnity Assistance Line is available at **1-866-775-2192**, Monday–Friday, 9 a.m. to 6 p.m. (Video Relay: **1-855-628-7552**).



#### Your choice of doctors

You'll find a selection of qualified primary care providers, specialists and pharmacies in our network near you. Your primary care provider (PCP) will get to know your health needs and coordinate your care. We check providers in our network to make sure they have needed education, experience, licenses, skills and more. We inspect each provider's office to ensure it meets professional standards.

## Why Choose Our Plan?

You want to be active, stay independent and live a full life. And your Medicare Advantage plan should help you towards those goals. It should go beyond treating illnesses and work to keep them from starting in the first place. It should be simple, easy to access and there when you need it.

Our Medicare Advantage plans make healthcare work for you. We give you choices in coverage, valuable benefits in one package and information to make good decisions about your health. We strive to help you meet the challenges in daily life that can affect your health. That's why the services we offer go beyond healthcare, so you can reach toward something more: **A Better You**.

## Right care at the right time

Our plans make it affordable to see the right doctors and specialists. Low co-pays mean you can see your primary care provider (PCP) often to prevent and treat illness, manage chronic diseases, and have someone coordinate all your care.

We've built our network to include a variety of exceptional doctors, hospitals and specialists to see for your care. This ensures you can receive the right care when you need it. Your Primary Care Provider (PCP) will serve as your 'medical home' and give you most routine care service. He or she can refer you to specialists who can treat you for a variety of medical conditions. Our plans have built a network of quality providers in your area to give you a choice of doctors, hospitals and other providers. In most cases, you must get care from the doctors, hospitals and other providers in the plan network.

## Help when you need it

If you have chronic conditions or other health challenges, or if you are hospitalized, our community-based teams can give you the support you need. You may get a House Call visit in your home to gauge your health situation, help schedule doctor appointments, and develop a plan to help you feel your best.

Our services teach members how to take control of their health and get the care they need to live a healthy life. They can help you:

- Keep on top of your doctor visits
- Build everyday healthy behaviors
- Identify health issues as early as possible
- Get extra care and support when you need it

Also, with our Healthy Rewards program, you can earn gift cards just for getting preventive care services. Most preventive care service are covered at no cost to you!

## A commitment to quality

Quality care includes the services you need to prevent illnesses before they start. From flu shots to annual physicals, our plans cover many preventive care services at no cost to members. And if you're missing a shot or screening that can keep you healthy, we'll even remind you. Also know that whether you're talking to your doctor or someone on our Customer Service team, you can expect to get information in a way you can understand.

## A local plan that's known

We specialize in Medicare Advantage health coverage in the communities we serve.

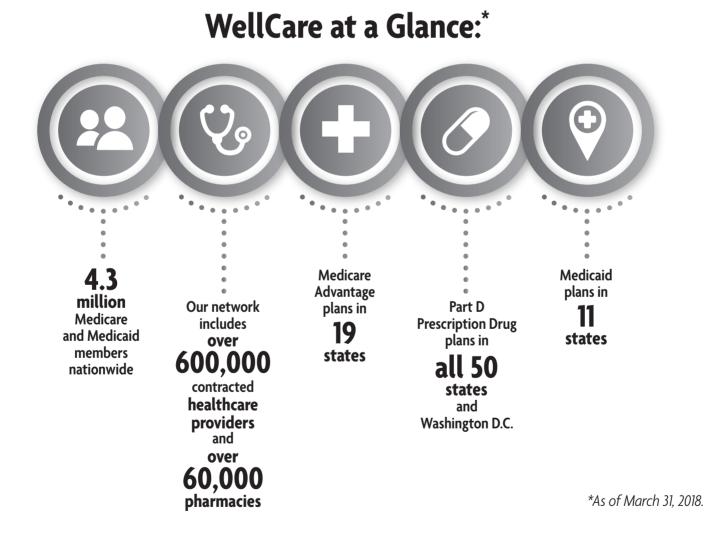
Everyone at our plan, from the person who answers the phone to our care coordinators, understands you and what you're looking for in a health plan. Our local presence also allows us to understand the unique needs and character of each community we serve.

### What our healthy collaboration means to you

- We will work together with your doctors, nurses, and specialists to get to know you and make sure we all understand your needs.
- We are connected to your network doctors, nurses, specialists to share information about your health.
- If you have a chronic disease or even if you need extra help for a short period of time, our care coordinators help you access the care you need to control your health.
- If you are hospitalized, we support you when you come home. Our personalized care plan helps you transition from hospital to home, including house calls if necessary.

## Putting people first

Taking care of people is at the heart of what we do. For nearly three decades, we've been in communities like yours working to help improve quality of life. Every year, our associates volunteer to serve the communities in which we live and work, and the WellCare Community Foundation promotes the well-being of people who need a helping hand. These efforts are part of the reason *Fortune* magazine named WellCare a **2018 Most Admired Company**.





Our plans give you more benefits than Original Medicare. Turn the page to read about exciting offerings in your area.



# Let's Get You on the Road to Great Care.

### Going the Extra Mile:

The first step to staying healthy is getting to your doctor. That's why we provide rides to planapproved healthcare providers. We want to make sure you get the care you need, when you need it.

### Special Needs Are Never a Problem:

If you need to use a wheelchair or stretcher, just let us know when you call.

### Our Service Is Easy to Use:

Just call Customer Service at the phone number on the first page of this book. The transportation service may need to confirm your appointment, so please have your doctor's phone number handy.



### **Transportation Services Overview**

- Available during regular business hours and for urgent needs after hours.
- See your Summary of Benefits or Evidence of Coverage for details about your transportation benefits (i.e., number of one-way trips and trip-distance limits).

### **Approved Locations Include:**

• Doctor offices

- Dialysis treatment
- Rehabilitation (occupational, physical and speech therapy)
- Radiation
- You may also use your benefit as a trip home from the hospital, ER or urgent care clinic.

• Wound care services

### Important Information You Need to Know

- Please call in advance to schedule appointments (at least 48 hours ahead of time for members in California, 72 hours for all other members).
- Trip distances are limited unless approved by the plan due to medical necessity.
- In some cases, rides may be shared with other passengers. Please be patient and plan on extra trip time.

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# Let Us Save You Time and Money!

With our Medication Home Delivery service through CVS Caremark<sup>®†</sup>, you can have a 90-day supply mailed safely to your door. You'll save time, and in many cases you'll save money too. We can even automatically refill and renew your home-delivery prescriptions at no extra cost.



**Convenience** – Your medications are delivered right to you, saving you trips to the pharmacy and time at the gas pump. Plus, shipping is always free! We'll even contact your doctor to ask for a 90-day prescription

Savings – \$0 copay for select medications\* filled at CVS Caremark®

\*Applies to Tier 1 and 2 medications. Refer to the plan Formulary online or call Customer Service at the number located on the back of your ID card (current members) or on the first page of your Resource Guide for more information.

Get started today! Call CVS toll-free at 1-866-808-7471 (TTY 711), 24 hours a day 7 days a week. Or visit mailrx.wellcare.com.



<sup>†</sup>Other pharmacies are available in our network.

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# **Fitness Center Membership**

Available to You at No Additional Cost!

You know that working out is a great way to improve your health. We know it too. That's why we offer a network of fitness providers. Now you can visit one year-round at no extra cost.

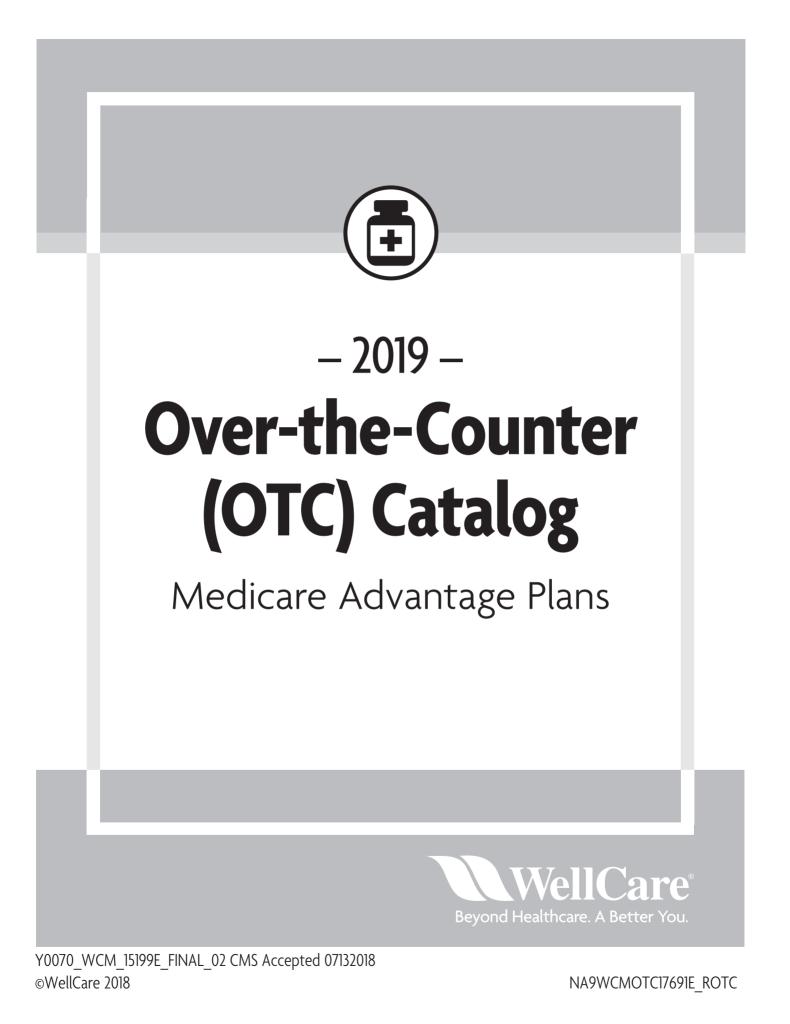


If you are a member in a Preferred Provider Organization (PPO) or a Private Fee-for-Service (PFFS) plan, you may choose the out-of-network fitness benefit and order a fitness kit in lieu of a fitness center membership. The kit will be delivered right to your door and includes items to help you develop a personal fitness plan that fits your needs!

For additional information, please call Customer Service at the phone number on the first page of this book.

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### OVER-THE-COUNTER CATALOG



### The Benefits of WellCare Add Up.

Want to save time and money? Enjoy the OTC benefit: it's an extra benefit WellCare offers to help make life a bit easier. There is no out-of-pocket cost to you. It's a quick, easy way to get brand name or generic OTC items like bandages, pain relievers, cold medicine, toothpaste, vitamins and much more.

Browse through this catalog, then order online or by phone: we'll ship your items right to your door at no cost to you.

Each plan offers different OTC benefit amounts. Check your Evidence of Coverage or Summary of Benefits to find the specific amount for your plan. Your benefit and items are only for **your** use. If you don't use all of your benefit, don't worry! It will roll over to the next month/quarter.



### How Do I Use My OTC Benefit?

Use your benefit dollars to stock up on all kinds of items you use every day.

There are two ways to order your items. Either way, we ship your order right to your door. It's simple! Allow 7-10 business days to receive your order. For information about member reimbursement, please contact Customer Service.

### Browse through this catalog. Then:



Give us a call. You'll find the Customer Service number for your state in the back of this catalog. Friendly agents are waiting to help you.



Order online at **www.wellcare.com/medicare**. Log on with your username and password. If you don't have a username, it's easy to sign up. Just follow the instructions. Order items until they add up to your benefit amount.

### Didn't use all your benefit amount or skipped a month/quarter ordering?



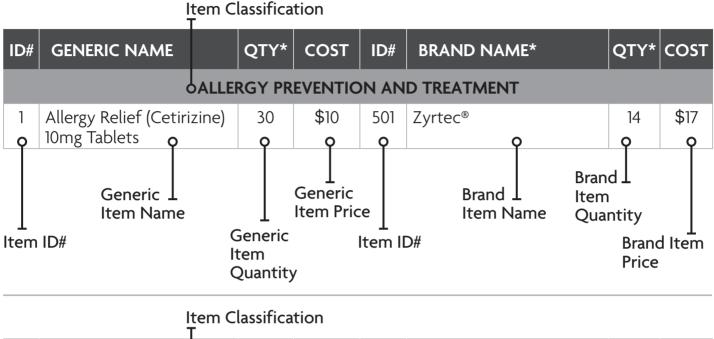
Make sure to order your items each month or quarter. If you skip a month/quarter, don't worry because the benefits carry over to the next month/quarter.



The OTC catalog may change every year. Be sure you have the current catalog to see what items are new and to see changes from last year. Find the most up-todate catalog online at **www.wellcare.com/medicare**. You may also call your state's Customer Service number in the back of this catalog to ask for a copy. We'll send one right out to you.

### Happy shopping!

### How to Read OTC Listings



QTY\* ID# ID# **GENERIC NAME** COST **BRAND NAME\*** COST QTY\* **OALLERGY PREVENTION AND TREATMENT** Arthritis Pain Relief Tylenol<sup>®</sup> Arthritis \$5 N/A N/A 26 24 N/A **Tablets** 0 Brand. Generic 1 Generic Item Item Name **Item Price** Sample of Quantity Comparable Generic Item ID# Unavailable Brand Item Item Price Quantity

Items, quantities, sizes and values may change depending on availability.

- \* = Quantities and brands may vary depending upon availability.
- \*\* = Covered under either Part B or Part D (under certain circumstances). Items covered by Part B or Part D are Medicare-covered, and are not part of the supplemental OTC benefit.
- † = Dual-purpose items
- NA = There is no generic and/or brand available

For product comparisons, items may vary and not be exact equivalents.

Item cost may change from year to year.

Some items may vary depending on manufacturer (For example, caplets, tablets, capsules or soft gels may be substituted for one another).

| ID# | GENERIC NAME                              | QTY*         | COST    | ID#   | BRAND NAME                                 | QTY*   | COST |
|-----|---|--------------|---------|-------|--|--------|------|
|     | ALLE                                      | RGY PRE      | VENTIO  | N AN  | D TREATMENT                                |        |      |
| 1   | Allergy Relief<br>Cetirizine 10mg Tablets | 30           | \$10    | 501   | Zyrtec®                                    | 14     | \$19 |
| 2   | Allergy Relief Loratadine<br>10mg Tablets | 30           | \$7     | 502   | Claritin®                                  | 10     | \$14 |
| 280 | Nasoflow Allergy Relief                   | 60<br>Sprays | \$24    | 780   | Flonase®                                   | 9.9 ml | \$37 |
|     |   | ANALG        | ESICS / | ANTIF | PYRETICS                                   |        |      |
| 3   | Acetaminophen 325mg<br>Tablets            | 100          | \$4     | 503   | Tylenol® 325mg Regular<br>Strength Tablets | 100    | \$12 |
| 4   | Acetaminophen 500mg<br>Tablets            | 100          | \$5     | 504   | Tylenol® 500mg<br>Extra Strength Tablets   | 100    | \$18 |
| 5   | Aspirin 325mg Tablets                     | 100          | \$3     | 505   | Bayer® Aspirin 325mg                       | 100    | \$10 |
| 6   | Aspirin 81mg Chewable                     | 36           | \$3     | N/A   | Bayer® Aspirin 81mg<br>Chewable            | N/A    | N/A  |
| 7   | Aspirin Enteric Coated 81mg<br>Tablets    | 120          | \$5     | 507   | Bayer® EC Aspirin 81mg<br>Adult Regimen    | 32     | \$6  |
| 8   | Aspirin Enteric Coated<br>325mg Tablets   | 100          | \$4     | 508   | Ecotrin® Tablets 325mg                     | N/A    | N/A  |
| 459 | Menstrual Pain Relief                     | 24           | \$5     | N/A   | Midol®                                     | N/A    | N/A  |
| 654 | Menthol/Camphor 8G                        | N/A          | N/A     | N/A   | TIGER BALM <sup>®</sup> 8G                 | 8G     | \$12 |
|     |   |              | S AND   | ACID  | REDUCERS                                   |        |      |
| N/A | Acid Reducer<br>Esomeprazole              | N/A          | N/A     | 686   | Nexium <sup>®</sup> 22.3mg                 | 14     | \$26 |
| 9   | Acid Reducer Famotidine<br>10mg Tablets   | 30           | \$6     | 509   | Pepcid® AC Tab 10mg                        | 30     | \$12 |
| 10  | Acid Reducer Omeprazole<br>20mg           | 14           | \$14    | 510   | Prilosec OTC® 20mg                         | 14     | \$16 |
| 11  | Acid Reducer Ranitidine<br>75mg Tablets   | 30           | \$7     | 511   | Zantac® OTC 75mg                           | 30     | \$17 |
| 12  | Antacid Tablets                           | 150          | \$5     | 512   | Tums® Tablets                              | 150    | \$10 |

| ID# | GENERIC NAME                             | QTY*    | COST    | ID#   | BRAND NAME                             | QTY*    | COST |
|-----|--|---------|---------|-------|--|---------|------|
|     | ANTAC                                    | IDS AND | ACID RI | DUCE  | ERS (CONTINUED)                        |         |      |
| 13  | Effervescent Tablets                     | 36      | \$6     | 513   | Alka-Seltzer®                          | 24      | \$9  |
| 14  | Gas Relief Caplet<br>Extra-Strength      | 30      | \$4     | 514   | Gas-X® Extra Strength                  | 18      | \$8  |
|     |  | ANT     | ICANDI  | DAL Y | ÆAST                                   |         |      |
| 15  | Miconazole Vaginal<br>Suppository 3-Day  | 1       | \$15    | 515   | Monistat® Vaginal<br>Suppository 3-Day | N/A     | N/A  |
|     | A  |         | RRHEAL  | AND I | AXATIVES                               |         |      |
| 16  | Adult Glycerin<br>Suppositories          | 25      | \$3     | 516   | Fleet® Adult Suppositories             | 50      | \$6  |
| 17  | Anti-Diarrheal Caplets                   | 12      | \$4     | N/A   | Imodium <sup>®</sup> A-D Caplets       | N/A     | N/A  |
| 18  | Anti-Nausea Liquid                       | 4 oz.   | \$7     | 518   | Emetrol®                               | N/A     | N/A  |
| 19  | Bisacodyl 5mg Tablets                    | 25      | \$4     | 519   | Dulcolax® Tablets                      | 25      | \$8  |
| 231 | Enema Mineral Oil†                       | 4.5 oz. | \$4     | N/A   | Fleet® Mineral Oil†                    | N/A     | N/A  |
| 279 | Enema Saline Laxative                    | 4.5 oz. | \$2     | 779   | Fleet® Enema A24, Saline               | 4.5 oz. | \$4  |
| 20  | Laxative Bisacodyl 10mg<br>Suppositories | 12      | \$5     | 520   | Dulcolax <sup>®</sup> Suppositories    | N/A     | N/A  |
| 290 | Stomach Relief Flavored<br>Liquid        | 8 oz.   | \$6     | 790   | Pepto-Bismol™                          | 8 oz.   | \$9  |
| N/A | Stomach Relief Flavored<br>Liquid        | N/A     | N/A     | 691   | Pepto-Bismol™                          | 16 oz.  | \$15 |
| 21  | Stomach Relief Flavored<br>Tablets       | 30      | \$4     | 521   | Pepto-Bismol™ Tablets                  | 30      | \$7  |
| 22  | Stool Softener Softgel                   | 100     | \$6     | 522   | Colace® Softgels                       | 30      | \$15 |
|     |  | ANT     | I-INFLA | MMA   | TORY                                   |         |      |
| 23  | Ibuprofen 200mg Liquid<br>Gel Caps       | 20      | \$5     | 523   | Advil® Liqui-Gels Caps<br>200mg        | 20      | \$8  |
| 24  | Ibuprofen 200mg Tablets                  | 50      | \$6     | 524   | Advil® Tablets 200mg                   | 50      | \$12 |

Over-the-Counter Catalog

| ID#                | GENERIC NAME                              | QTY*      | COST    | ID#    | BRAND NAME   | QTY*         | COST |  |  |  |  |  |
|--------------------|---|-----------|---------|--------|--|--------------|------|--|--|--|--|--|
|                    | AN  | ITI-INFLA | MMATO   | ORY (0 | CONTINUED)   |              |      |  |  |  |  |  |
| 25                 | Naproxen Sodium 220mg<br>Caplets          | 50        | \$8     | 525    | Aleve® Caplets 220mg                               | 24           | \$9  |  |  |  |  |  |
| ARTHRITIS MEDICINE |   |           |         |        |  |              |      |  |  |  |  |  |
| 26                 | Arthritis Pain Relief<br>Tablets          | 24        | \$5     | N/A    | Tylenol® Arthritis                                 | N/A          | N/A  |  |  |  |  |  |
| 27                 | Hot/Cold Patches                          | 5         | \$6     | 527    | Icy Hot <sup>®</sup> Patches                       | 5            | \$9  |  |  |  |  |  |
| N/A                | Hot/Cold Patches                          | N/A       | N/A     | 695    | Salonpas® Patch                                    | 5            | \$15 |  |  |  |  |  |
| N/A                | Pain Relief Roll-On                       | N/A       | \$6     | 696    | Icy Hot®, Pain Relief<br>Roll-on                   | 1            | \$12 |  |  |  |  |  |
| N/A                | Pain Relief Stick, Topical                | N/A       | N/A     | 700    | Advocate® Pain Relief Stick,<br>Topical            | 0.135<br>oz. | \$14 |  |  |  |  |  |
|                    |   | BLAD      | DER COM | NTRO   | LITEMS   |              |      |  |  |  |  |  |
| 170                | Adult Bladder Control Pads                | 28        | \$9     | N/A    | Depend <sup>®</sup> Adult Bladder<br>Control Pads  | N/A          | N/A  |  |  |  |  |  |
| 167                | Adult Protective<br>Disposable Briefs S/M | 20        | \$18    | N/A    | Depend <sup>®</sup> Adult Protective<br>Briefs S/M | N/A          | N/A  |  |  |  |  |  |
| 168                | Adult Protective<br>Disposable Briefs LG  | 20        | \$18    | N/A    | Depend <sup>®</sup> Adult Protective<br>Briefs LG  | N/A          | N/A  |  |  |  |  |  |
| 169                | Adult Protective<br>Disposable Briefs XL  | 20        | \$20    | N/A    | Depend <sup>®</sup> Adult Protective<br>Briefs XL  | N/A          | N/A  |  |  |  |  |  |
| 200                | Disposable Bed<br>Underpads               | 5         | \$6     | N/A    | Prevail® Disposable Bed<br>Underpads               | N/A          | N/A  |  |  |  |  |  |
|                    |   | COLD/0    | COUGH/  | /FLU F | REMEDIES   |              |      |  |  |  |  |  |
| 53                 | APAP Sinus Congestion                     | 24        | \$4     | 553    | Tylenol <sup>®</sup> Sinus Congestion              | 24           | \$9  |  |  |  |  |  |
| 54                 | Cough/Throat Drops                        | 30        | \$3     | 554    | Halls® Cough Drops                                 | 30           | \$5  |  |  |  |  |  |
| 55                 | Daytime Cold/Flu Relief<br>Softgel        | 16        | \$5     | 555    | DayQuil <sup>™</sup> Softgels                      | 16           | \$10 |  |  |  |  |  |
| 56                 | Daytime Cold/Flu Relief<br>Liquid         | 4 oz.     | \$5     | 556    | DayQuil™ Liquid                                    | 8 oz.        | \$10 |  |  |  |  |  |
| 174                | Daytime/Nite-time<br>Cold/Flu Caplets     | 20        | \$5     | 674    | Mucinex® Day/Night<br>Caplets                      | 30           | \$20 |  |  |  |  |  |

| ID# | GENERIC NAME                                     | QTY*        | COST    | ID#   | BRAND NAME                                    | QTY*    | COST |
|-----|--|-------------|---------|-------|---|---------|------|
|     | COLD   | COUGH       | /FLU RE | MEDIE | ES (CONTINUED)                                |         |      |
| 230 | Diphenhydramine 25 Mg.<br>Capsules               | 24          | \$3     | N/A   | Benadryl®                                     | N/A     | N/A  |
| 433 | Green Tea, Multi Flu/<br>Severe Cold Honey Lemon | 6           | \$9     | 933   | TheraFlu®, Multi-Symptom<br>Severe Cold Lemon | 6       | \$18 |
| 57  | Mucus Relief DM Tablets                          | 30          | \$9     | 557   | Mucinex <sup>®</sup> DM                       | 20      | \$19 |
| 58  | Mucus Relief Tablets                             | 30          | \$8     | 558   | Mucinex®                                      | 20      | \$17 |
| 59  | Nasal Decongestion Spray                         | 1 oz.       | \$4     | 559   | Afrin® Nasal Spray                            | 0.5 oz. | \$12 |
| 60  | Nasal Decongestion PE<br>Tablets                 | 36          | \$4     | N/A   | Sudafed PE®                                   | N/A     | N/A  |
| 61  | Nite-Time Cold/Flu Relief<br>Softgels            | 16          | \$5     | 561   | NyQuil™ Caplets                               | 16      | \$10 |
| 62  | Nite-Time Cold/Flu Relief<br>Liquid              | 4 oz.       | \$7     | 562   | NyQuil™ Liquid                                | 8 oz.   | \$10 |
| 63  | Saline Nasal Spray                               | 1.5 oz.     | \$3     | 563   | Ocean® Nasal Spray                            | 1.5 oz. | \$8  |
| 64  | Sore Throat Spray                                | 6 oz.       | \$5     | N/A   | Chloraseptic®<br>Sore Throat Spray            | N/A     | N/A  |
| 211 | Sugar-Free Cough/<br>Throat Drops                | 25          | \$3     | N/A   | Halls® Sugar-Free<br>Cough Drops              | N/A     | N/A  |
| 65  | Tussin DM Syrup SF                               | 4 oz.       | \$4     | 565   | Robitussin® DM Syrup                          | 4 oz.   | \$10 |
| 66  | Tussin Syrup                                     | 4 oz.       | \$4     | N/A   | Robitussin® Syrup                             | N/A     | N/A  |
| 67  | Vapor Rub  | 3.53<br>oz. | \$5     | N/A   | Vicks® Vaporub                                | N/A     | N/A  |
| 451 | HBP Cough Cold                                   | 16          | \$6     | 651   | Coricidin®                                    | 20      | \$19 |
| 458 | Acetaminophen PM 500mg                           | 50          | \$3     | 658   | Tylenol® PM                                   | 24      | \$15 |
|     |  | DENTA       |         | DENTU | RE CARE                                       |         |      |
| 69  | Denture Adhesive Cream                           | 2.4 oz.     | \$5     | 569   | Fixodent <sup>®</sup>                         | 2.4 oz. | \$8  |

| ID# | GENERIC NAME                              | QTY*         | COST   | ID#  | BRAND NAME                          | QTY*        | COST |
|-----|---|--------------|--------|------|-------------------------------------|-------------|------|
|     | DENT                                      | AL AND I     | DENTUR | ECAR | E (CONTINUED)                       |             |      |
| 70  | Denture Cleaner                           | 40           | \$4    | 570  | Efferdent®                          | 20          | \$5  |
| 71  | Fluoride Toothpaste                       | 6.4 oz.      | \$4    | 571  | Colgate <sup>®</sup>                | 4 oz.       | \$5  |
| 72  | Adult Toothbrush -<br>Medium              | 1            | \$2    | 572  | Colgate® Toothbrush - Soft          | 1           | \$4  |
| 73  | Dental Floss                              | 130<br>Yards | \$2    | 573  | Reach® Dental Floss                 | 55<br>yards | \$3  |
| 75  | Sensitive Teeth<br>Toothpaste             | 4.3 oz.      | \$5    | N/A  | Sensodyne®                          | N/A         | N/A  |
| 76  | Toothache Relief<br>Liquid/Gel            | 0.33<br>oz.  | \$4    | 576  | Anbesol® Liquid/Gel                 | 0.41<br>oz. | \$11 |
| 313 | Dental Floss, Waxed                       | 55<br>Yards  | \$1    | 573  | Reach® Dental Floss                 | 55<br>Yards | \$3  |
| 314 | Dental Floss, Mint Waxed                  | 55<br>Yards  | \$1    | N/A  | Reach® Dental Floss                 | N/A         | N/A  |
| 315 | Denture Brush                             | 1            | \$1    | N/A  | GUM <sup>®</sup> Denture Brush      | N/A         | N/A  |
| 318 | Toothpaste                                | 0.85<br>oz.  | \$1    | N/A  | Colgate® Toothpaste                 | N/A         | N/A  |
| 330 | Toothbrush, Rechargeable                  | 1            | \$42   | N/A  | Oral-B® Toothbrush,<br>Rechargeable | N/A         | N/A  |
| 331 | Toothbrush, Rechargeable<br>Replace Heads | 2            | \$9    | N/A  | Oral-B® Toothbrush, Heads           | N/A         | N/A  |
| 332 | Flosser, Mechanical                       | 1            | \$12   | N/A  | Power Flosser                       | N/A         | N/A  |
| 333 | Water Jet, Battery<br>Operated            | 1            | \$23   | N/A  | Oral-B® Vitality Water Jet          | N/A         | N/A  |
|     |   |              | EAR C  | CARE |                                     |             |      |
| 77  | Ear Syringe                               | 1            | \$3    | N/A  | Apex® Ear Syringe                   | N/A         | N/A  |
| 78  | Ear Wax Drops                             | 0.5 oz.      | \$7    | 578  | Debrox <sup>®</sup> Ear Wax Drops   | 0.5 oz.     | \$9  |

| ID#      | GENERIC NAME                           | QTY*               | COST    | ID#   | BRAND NAME                        | QTY*    | COST |  |  |  |  |  |
|----------|--|--------------------|---------|-------|-----------------------------------|---------|------|--|--|--|--|--|
| EYE CARE |  |                    |         |       |                                   |         |      |  |  |  |  |  |
| 79       | Artificial Tears                       | 0.5 oz.            | \$6     | 579   | Visine® Tears                     | 0.5 oz. | \$9  |  |  |  |  |  |
| 437      | Eye Drops, Sensitive,<br>Single Use    | 0.4 oz.,<br>30 ct. | \$6     | N/A   | Visine® Eye Drops Sensitive       | N/A     | N/A  |  |  |  |  |  |
| 238      | Eye Wash                               | 3.9 oz.            | \$5     | N/A   | Collyrium® Eye Wash               | N/A     | N/A  |  |  |  |  |  |
| 93       | Red Eye Relief Drops                   | 0.5 oz.            | \$4     | 593   | Visine <sup>®</sup> Drops         | 0.5 oz. | \$8  |  |  |  |  |  |
| 452      | Ketotifen Fumarate,<br>Eye Itch Relief | 0.17 oz.           | \$21    | N/A   | Eye Itch Relief®                  | N/A     | N/A  |  |  |  |  |  |
| 473      | Lutein, 20mg, Eye Vitamin              | 30                 | \$17    | N/A   | Ocuvite®                          | N/A     | N/A  |  |  |  |  |  |
|          |  | FIB                | ER SUPF | PLEME | NTS                               |         |      |  |  |  |  |  |
| 94       | Fiber Gummies                          | 60                 | \$10    | 594   | Vitafusion™ Fiber Well<br>Gummies | 90      | \$20 |  |  |  |  |  |
| 95       | Fibertab Tablets                       | 90                 | \$9     | N/A   | FiberCon® Caplets                 | N/A     | N/A  |  |  |  |  |  |
| 281      | Psyllium Powder, Orange                | 13 oz.             | \$10    | 781   | Metamucil® Orange                 | 114     | \$40 |  |  |  |  |  |
| N/A      | Psyllium Powder, Orange<br>Sugar Free  | N/A                | N/A     | 782   | Metamucil® Orange Sugar<br>Free   | 114     | \$40 |  |  |  |  |  |
| N/A      | Psyllium Powder, Orange<br>Sugar Free  | N/A                | N/A     | 783   | Metamucil® Orange Sugar<br>Free   | 72      | \$35 |  |  |  |  |  |
|          | F                                      | IRST AID           | AND M   | EDICA | L SUPPLIES                        |         |      |  |  |  |  |  |
| 316      | 3" Elastic Bandage**                   | 1                  | \$1     | N/A   | ACE™ 3" Elastic Bandage**         | N/A     | N/A  |  |  |  |  |  |
| 96       | Adhesive First Aid Tape**              | 1                  | \$2     | N/A   | ACE™ Adhesive First-Aid<br>Tape** | N/A     | N/A  |  |  |  |  |  |
| 189      | Aid Ankle Support                      | 1                  | \$7     | N/A   | Futuro™ Aid Ankle Support         | N/A     | N/A  |  |  |  |  |  |
| 191      | Aid Elbow Support                      | 1                  | \$7     | N/A   | Futuro™ Aid Elbow Support         | N/A     | N/A  |  |  |  |  |  |
| 192      | Aid Hand Support                       | 1                  | \$7     | N/A   | Futuro™ Aid Hand Support          | N/A     | N/A  |  |  |  |  |  |

| ID# | GENERIC NAME                                  | QTY*    | COST    | ID#  | BRAND NAME  | QTY* | COST |
|-----|---|---------|---------|------|---|------|------|
|     | FIRST AII                                     | D AND M | IEDICAL | SUPP | LIES (CONTINUED)                                      |      |      |
| 166 | Aid Knee Support                              | 1       | \$7     | N/A  | Futuro™ Aid Knee Support                              | N/A  | N/A  |
| 190 | Aid Wrist Support                             | 1       | \$7     | N/A  | Futuro™ Aid Wrist Support                             | N/A  | N/A  |
| 97  | Alcohol Pads**                                | 100     | \$3     | N/A  | Dynarex <sup>®</sup> Alcohol Pads**                   | N/A  | N/A  |
| 163 | Anti-Embolism Stockings LG                    | 1       | \$13    | N/A  | Futuro <sup>™</sup> Anti-Embolism<br>Stockings LG     | N/A  | N/A  |
| 164 | Anti-Embolism Stockings<br>MED                | 1       | \$13    | N/A  | Futuro <sup>™</sup> Anti-Embolism<br>Stockings MED    | N/A  | N/A  |
| 165 | Anti-Embolism Stockings SM                    | 1       | \$13    | N/A  | Futuro <sup>™</sup> Anti-Embolism<br>Stockings SM     | N/A  | N/A  |
| 162 | Anti-Embolism Stockings XL                    | 1       | \$13    | N/A  | Futuro <sup>™</sup> Anti-Embolism<br>Stockings XL     | N/A  | N/A  |
| 98  | Athletic Bandage**                            | 1       | \$2     | N/A  | ACE™ Athletic Bandage**                               | N/A  | N/A  |
| 340 | Back Support, Curad**                         | 1       | \$39    | N/A  | Futuro <sup>™</sup> Back Support,<br>Curad**          | N/A  | N/A  |
| 339 | Back Support, Generic with<br>Suspenders**    | 1       | \$19    | N/A  | Futuro <sup>™</sup> Back Support With<br>Suspenders** | N/A  | N/A  |
| 99  | Bandages Assorted**                           | 100     | \$6     | 599  | BAND-AID <sup>®</sup> Bandages**                      | 100  | \$12 |
| 317 | Bandages, 3/4" x 3"**                         | 50      | \$1     | N/A  | ACE™ Bandages, 3/4" x 3"**                            | N/A  | N/A  |
| 326 | Bath Mat, 27 x 13                             | 1       | \$13    | N/A  | Softex <sup>®</sup> Bath Mat                          | N/A  | N/A  |
| 341 | Blood Pressure Monitor<br>Audio, Full Audio** | 1       | \$60    | N/A  | Omron® Blood Pressure<br>Monitor Audio**              | N/A  | N/A  |
| 334 | Blood Pressure Monitor, LG<br>Cuff**          | 1       | \$41    | N/A  | Omron® BP Monitor, LG<br>Cuff**                       | N/A  | N/A  |
| 342 | Blood Pressure Monitor,<br>Wrist**            | 1       | \$25    | N/A  | Omron® Blood Pressure<br>Monitor, Wrist**             | N/A  | N/A  |
| 335 | Blood Pressure Monitor, XL<br>Cuff**          | 1       | \$41    | N/A  | Omron® BP Monitor XL<br>Cuff**                        | N/A  | N/A  |
| 366 | Brace, Carpal Tunnel Night<br>Brace**         | 1       | \$53    | N/A  | Futuro™ Carpal Tunnel Night<br>Brace**                | N/A  | N/A  |

| ID# | GENERIC NAME                             | QTY*        | COST    | ID#  | BRAND NAME                               | QTY* | COST |
|-----|--|-------------|---------|------|--|------|------|
|     | FIRST AI                                 | D AND M     | IEDICAL | SUPP | LIES (CONTINUED)                         |      |      |
| 373 | Brace, Thumb**                           | 1           | \$10    | N/A  | Futuro™ Thumb Brace**                    | N/A  | N/A  |
| 100 | Butterfly Closures**                     | 12          | \$2     | N/A  | ACE <sup>™</sup> Butterfly Closures**    | N/A  | N/A  |
| 346 | Cane Adjustable 29" to 38"               | 1           | \$20    | N/A  | NOVA® Adjustable Cane                    | N/A  | N/A  |
| 347 | Cane Folding Adjustable 32"<br>to 36"    | 1           | \$15    | N/A  | NOVA® Folding Cane                       | N/A  | N/A  |
| 348 | Cane, Adjustable Quad<br>Bariatric**     | 1           | \$41    | N/A  | NOVA® Quad<br>Bariatric Cane**           | N/A  | N/A  |
| 349 | Cane, Adjustable Quad<br>Non-Bariatric** | 1           | \$28    | N/A  | NOVA® Quad<br>Non-Bariatric Cane**       | N/A  | N/A  |
| 101 | Corn and Callus Remover                  | 0.33<br>oz. | \$4     | N/A  | Dr. Scholl's® Corn and<br>Callus Remover | N/A  | N/A  |
| 102 | Cotton Balls                             | 100         | \$3     | N/A  | J & J® Cotton Balls                      | N/A  | N/A  |
| 312 | Cotton Balls                             | 76          | \$1     | N/A  | J & J® Cotton Balls                      | N/A  | N/A  |
| 103 | Cotton Swabs                             | 150         | \$3     | 603  | Q-Tips <sup>®</sup> Cotton Swabs         | 170  | \$5  |
| 250 | Diabetic Socks Ladies<br>Size 5-10 Black | 3 Pack      | \$7     | N/A  | Dr Scholl's® Diabetic Socks<br>Ladies    | N/A  | N/A  |
| 249 | Diabetic Socks Ladies<br>Size 5-10 White | 3 Pack      | \$7     | N/A  | Dr Scholl's® Diabetic Socks<br>Ladies    | N/A  | N/A  |
| 252 | Diabetic Socks Men<br>Size 6-12.5 Black  | 3 Pack      | \$7     | N/A  | Dr Scholl's® Diabetic Socks<br>Men       | N/A  | N/A  |
| 251 | Diabetic Socks Men<br>Size 6-12.5 White  | 3 Pack      | \$7     | N/A  | Dr Scholl's® Diabetic Socks<br>Men       | N/A  | N/A  |
| 344 | Ear and Forehead<br>Thermometer, 4-in-1  | 1           | \$32    | N/A  | Innovo® Thermometer                      | N/A  | N/A  |
| 258 | Elastic Knee Support                     | 1           | \$3     | N/A  | Futuro™ Elastic Knee<br>Support          | N/A  | N/A  |
| 104 | First Aid Kit                            | 1           | \$8     | N/A  | ACE™ First Aid Kit                       | N/A  | N/A  |
| 105 | Flexible Tip Thermometer                 | 1           | \$10    | N/A  | Veridian® Flexible Tip<br>Thermometer    | N/A  | N/A  |

| ID# | GENERIC NAME                               | QTY*          | COST | ID# | BRAND NAME   | QTY*    | COST |  |  |  |  |
|-----|--|---------------|------|-----|--|---------|------|--|--|--|--|
|     | FIRST AID AND MEDICAL SUPPLIES (CONTINUED) |               |      |     |  |         |      |  |  |  |  |
| 376 | Foam Pillow, 20x14x5**                     | 1             | \$33 | N/A | Certa iComfort® Foam<br>Pillow**                         | N/A     | N/A  |  |  |  |  |
| 235 | Gauze Pad Sterile 4"x4"**                  | 100<br>12 ply | \$14 | N/A | ACE™ Gauze Pad Sterile<br>4"x4"**                        | N/A     | N/A  |  |  |  |  |
| 236 | Gauze Surgical Sponge<br>Sterile 4"x4"**   | 25<br>12 ply  | \$6  | N/A | ACE™ Gauze Surg. Sponge<br>Sterile 4"x4"**               | N/A     | N/A  |  |  |  |  |
| 237 | Gauze Value Surgical<br>Sponges 4"x4"**    | 25<br>12 ply  | \$5  | N/A | ACE <sup>™</sup> Gauze Value Surgical<br>Sponges 4"x4"** | N/A     | N/A  |  |  |  |  |
| 369 | Glove, Carpal Tunnel - LG**                | 1             | \$48 | N/A | Thermoskin® Glove, Carpal<br>Tunnel - LG**               | N/A     | N/A  |  |  |  |  |
| 368 | Glove, Carpal Tunnel - MED**               | 1             | \$48 | N/A | Thermoskin® Glove, Carpal<br>Tunnel - MED**              | N/A     | N/A  |  |  |  |  |
| 367 | Glove, Carpal Tunnel - SM**                | 1             | \$48 | N/A | Thermoskin® Glove, Carpal<br>Tunnel - SM**               | N/A     | N/A  |  |  |  |  |
| 338 | Gloves, For Arthritis - LG**               | 1 Pair        | \$29 | N/A | IMAK® Gloves, For Arthritis<br>- LG**                    | N/A     | N/A  |  |  |  |  |
| 337 | Gloves, For Arthritis - MED**              | 1 Pair        | \$29 | N/A | IMAK® Gloves, For Arthritis<br>- MED**                   | N/A     | N/A  |  |  |  |  |
| 336 | Gloves, For Arthritis - SM**               | 1 Pair        | \$29 | N/A | IMAK® Gloves, For Arthritis<br>- SM**                    | N/A     | N/A  |  |  |  |  |
| 343 | Heart Rate Monitor Watch**                 | 1             | \$30 | N/A | Fitbit® Heart Rate Monitor<br>Watch**                    | N/A     | N/A  |  |  |  |  |
| 239 | Heating Pad, Dry Heat, 12x15               | 1             | \$21 | N/A | ACE <sup>™</sup> Heating Pad,<br>Dry Heat, 12x15         | N/A     | N/A  |  |  |  |  |
| 329 | Humidifier - Ultrasonic                    | 1             | \$57 | N/A | Honeywell® Humidifier -<br>Ultrasonic                    | N/A     | N/A  |  |  |  |  |
| 221 | Hydrogen Peroxide                          | 8 oz.         | \$2  | N/A | Swan® Hydrogen Peroxide                                  | N/A     | N/A  |  |  |  |  |
| 320 | Hydrogen Peroxide                          | 4 oz.         | \$1  | N/A | Swan® Hydrogen Peroxide                                  | N/A     | N/A  |  |  |  |  |
| 106 | Ice Bag                                    | 1             | \$4  | N/A | Carex <sup>®</sup> Ice Bag                               | N/A     | N/A  |  |  |  |  |
| 284 | Liquid Bandage                             | 0.0225<br>oz. | \$6  | 784 | New-Skin® Liquid Bandage                                 | 0.3 oz. | \$9  |  |  |  |  |
| N/A | Liquid Bandage                             | 0.0225<br>oz. | N/A  | 785 | New-Skin® Liquid Bandage                                 | 1 oz.   | \$13 |  |  |  |  |

| ID#  | GENERIC NAME                            | QTY*          | COST | ID# | BRAND NAME                                   | QTY*        | COST |  |  |  |
|--|---|---------------|------|-----|--|-------------|------|--|--|--|
| FIRST AID AND MEDICAL SUPPLIES (CONTINUED) |   |               |      |     |  |             |      |  |  |  |
| 107  | Liquid Wart Remover                     | 0.31 oz.      | \$7  | 607 | Compound W® Wart<br>Remover                  | 0.31<br>oz. | \$11 |  |  |  |
| 435  | Medicated Foot Powder                   | 4 oz.         | \$8  | N/A | Gold Bond® Medicated<br>Foot Powder          | N/A         | N/A  |  |  |  |
| 108  | Oral Digital Thermometer                | 1             | \$5  | N/A | Luminiscope® Oral Digital<br>Thermometer     | N/A         | N/A  |  |  |  |
| 351  | Pulse Oximeter**                        | 1             | \$40 | N/A | SantaMedical® Pulse<br>Oximeter**            | N/A         | N/A  |  |  |  |
| 220  | Rubbing Alcohol 70%**                   | 16 oz.        | \$3  | N/A | Swan® Rubbing Alcohol**                      | N/A         | N/A  |  |  |  |
| 324  | Shower Safety Benches,<br>Without Back  | 1             | \$45 | N/A | NOVA® Shower Safety<br>Benches, W/O Back     | N/A         | N/A  |  |  |  |
| 109  | Stretch Gauze**                         | 1             | \$2  | N/A | ACE <sup>™</sup> Stretch Gauze**             | N/A         | N/A  |  |  |  |
| 370  | Support, Knee with U<br>Buttress, LG**  | 1             | \$48 | N/A | Copper Fit™ Knee Support,<br>w/U Butt. LG**  | N/A         | N/A  |  |  |  |
| 371  | Support, Knee with U<br>Buttress, MED** | 1             | \$48 | N/A | Copper Fit™ Knee Support,<br>w/U Butt. MED** | N/A         | N/A  |  |  |  |
| 372  | Support, Knee with U<br>Buttress, XL**  | 1             | \$48 | N/A | Copper Fit™ Knee Support,<br>w/U Butt. XL**  | N/A         | N/A  |  |  |  |
| 319  | Surgical Tape**                         | 1" x<br>10Yd. | \$1  | N/A | ACE™ Surgical Tape**                         | N/A         | N/A  |  |  |  |
| 345  | Thermometer, Audio Ear and<br>Forehead  | 1             | \$53 | N/A | Dual Scan® Thermometer,<br>Audio             | N/A         | N/A  |  |  |  |
| 322  | Toilet Safety Rails                     | 1             | \$59 | N/A | NOVA® Toilet Safety Rails                    | N/A         | N/A  |  |  |  |
| 321  | Toilet Seat, Raised                     | 1             | \$30 | N/A | NOVA® Toilet Seat, Raised                    | N/A         | N/A  |  |  |  |
| 323  | Toilet Seat, Raised Lock Top with Arms  | 1             | \$73 | N/A | NOVA® Toilet Seat,<br>With Arms              | N/A         | N/A  |  |  |  |
| 328  | Transfer Bench,<br>Adjustable           | 1             | \$94 | N/A | NOVA® Transfer Bench,<br>Adjustable          | N/A         | N/A  |  |  |  |
| 327  | Tub and Stair Safety Treads             | 4             | \$3  | N/A | Carex® Tub and Stair<br>Safety Treads        | N/A         | N/A  |  |  |  |
| 325  | Tub Safety Bar, Suction                 | 1             | \$60 | N/A | Lumex® Tub Safety Bar,<br>Suction            | N/A         | N/A  |  |  |  |

| ID#  | GENERIC NAME                       | QTY*   | COST   | ID#    | BRAND NAME                                  | QTY*  | COST |  |  |  |
|--|------------------------------------|--------|--------|--------|---|-------|------|--|--|--|
| FIRST AID AND MEDICAL SUPPLIES (CONTINUED) |                                    |        |        |        |   |       |      |  |  |  |
| 439  | Wound Wash Spray                   | 3 oz.  | \$12   | N/A    | Arm & Hammer®<br>Wound Wash Spray           | N/A   | N/A  |  |  |  |
| 444  | Ear Dry Drops                      | 1 oz.  | \$10   | N/A    | Ear Clear® Swimmer's Ear                    | N/A   | N/A  |  |  |  |
| 445  | Snoring Nose Strips                | 10 ct. | \$12   | N/A    | Breathe Right®                              | N/A   | N/A  |  |  |  |
| 446  | Arm Sling                          | 1      | \$14   | N/A    | ACE <sup>™</sup> Arm Sling                  | N/A   | N/A  |  |  |  |
| 448  | Ethyl Alcohol Gel                  | 4 oz.  | \$4    | N/A    | Hand Sanitizer Gel®                         | N/A   | N/A  |  |  |  |
| 453  | Flex Seal Spray Bandage            | 4 oz.  | \$10   | N/A    | New-Skin® Liquid Bandage                    | N/A   | N/A  |  |  |  |
| 454  | Hydrogen Peroxide Spray            | 4 oz.  | \$9    | N/A    | MEDI-FIRST® Hydrogen<br>Peroxide Spray      | N/A   | N/A  |  |  |  |
| N/A  | Bandage-Antibiotics                | N/A    | N/A    | 653    | BAND-AID® Plus Antibiotic                   | 20    | \$12 |  |  |  |
|  |                                    | н      | EADACH | HE REL | IEF   |       |      |  |  |  |
| 110  | Headache Relief Tablets            | 50     | \$6    | 610    | Excedrin® Migraine                          | 24    | \$7  |  |  |  |
|  | H                                  | HEMORR | HOIDAL | PREP   | ARATIONS                                    |       |      |  |  |  |
| 111  | Hemorrhoid Ointment                | 2 oz.  | \$7    | 611    | Preparation H® Ointment                     | 2 oz. | \$18 |  |  |  |
| 112  | Hemorrhoid Pads                    | 100    | \$7    | 612    | Tucks® Medicated Pads                       | 100   | \$12 |  |  |  |
| 113  | Hemorrhoid Relief<br>Suppositories | 12     | \$7    | 613    | Preparation H <sup>®</sup><br>Suppositories | 24    | \$12 |  |  |  |
|  | LACTOSE INTOLERANCE                |        |        |        |   |       |      |  |  |  |
| 114  | Lactase Enzyme                     | 60     | \$10   | 614    | Lactaid® Tablets                            | 32    | \$11 |  |  |  |
|  | Ν                                  | NOTION | SICKNE | SS ME  | DICATION                                    |       |      |  |  |  |
| 115  | Motion Sickness Tablets            | 12     | \$3    | 615    | Dramamine® Motion<br>Sickness               | 12    | \$7  |  |  |  |

| ID#            | GENERIC NAME                    | QTY*    | COST    | ID#    | BRAND NAME                             | QTY*  | COST |  |  |  |  |
|----------------|---------------------------------|---------|---------|--------|--|-------|------|--|--|--|--|
| OTHER PRODUCTS |                                 |         |         |        |  |       |      |  |  |  |  |
| 447            | Cooling Towel                   | 1       | \$10    | N/A    | Perfect Fitness® Cooling<br>Towel      | N/A   | N/A  |  |  |  |  |
| 464            | Men's Washable<br>Underwear SM  | 1       | \$30    | N/A    | Depend® Men's Washable<br>Underwear SM | N/A   | N/A  |  |  |  |  |
| 465            | Men's Washable<br>Underwear MD  | 1       | \$30    | N/A    | Depend® Men's Washable<br>Underwear MD | N/A   | N/A  |  |  |  |  |
| 466            | Men's Washable<br>Underwear LG  | 1       | \$30    | N/A    | Depend® Men's Washable<br>Underwear LG | N/A   | N/A  |  |  |  |  |
| 467            | Men's Washable<br>Underwear XL  | 1       | \$30    | N/A    | Depend® Men's Washable<br>Underwear XL | N/A   | N/A  |  |  |  |  |
| 468            | Ladies Washable Panty SM        | 1       | \$30    | N/A    | Prevail® Ladies Washable<br>Panty SM   | N/A   | N/A  |  |  |  |  |
| 469            | Ladies Washable Panty MD        | 1       | \$30    | N/A    | Prevail® Ladies Washable<br>Panty MD   | N/A   | N/A  |  |  |  |  |
| 470            | Ladies Washable Panty LG        | 1       | \$30    | N/A    | Prevail® Ladies Washable<br>Panty LG   | N/A   | N/A  |  |  |  |  |
| 471            | Ladies Washable Panty XL        | 1       | \$30    | N/A    | Prevail® Ladies Washable<br>Panty XL   | N/A   | N/A  |  |  |  |  |
| 472            | Adult Washcloths<br>Disposable  | 48      | \$5     | N/A    | Prevail® Washcloths<br>Disposable      | N/A   | N/A  |  |  |  |  |
| 455            | Unisex Overnight<br>Briefs/XL   | 20      | \$25    | N/A    | Depend® Overnight<br>Briefs/XL         | N/A   | N/A  |  |  |  |  |
| 456            | Unisex Overnight Briefs/L       | 20      | \$20    | N/A    | Depend® Overnight<br>Briefs/L          | N/A   | N/A  |  |  |  |  |
| 457            | Unisex Overnight Briefs/M       | 20      | \$20    | N/A    | Depend® Overnight<br>Briefs/M          | N/A   | N/A  |  |  |  |  |
|                | PEDI                            | CULICID | ES-HEAD | D LICE | TREATMENTS                             |       |      |  |  |  |  |
| 136            | Lice Comb                       | 1       | \$3     | N/A    | RID <sup>®</sup> Lice Comb             | N/A   | N/A  |  |  |  |  |
| 137            | Lice Treatment Shampoo          | 4 oz.   | \$10    | 637    | LiceMD <sup>®</sup> Lice Shampoo       | 4 oz. | \$14 |  |  |  |  |
|                |                                 |         | SLEEPIN | g aid  | S                                      |       |      |  |  |  |  |
| 138            | Night Time Sleep Tablets        | 50      | \$4     | 638    | Sominex <sup>®</sup> Tablets           | 16    | \$7  |  |  |  |  |
| 139            | Sleep Aid Tablets<br>Doxylamine | 16      | \$6     | 639    | Unisom® Tablets                        | 16    | \$8  |  |  |  |  |

| ID#                        | GENERIC NAME                       | QTY*     | COST | ID#   | BRAND NAME                               | QTY*        | COST |  |  |  |
|----------------------------|------------------------------------|----------|------|-------|--|-------------|------|--|--|--|
| SMOKING CESSATION PRODUCTS |                                    |          |      |       |  |             |      |  |  |  |
| 196                        | Nicotine Gum 2mg                   | 20       | \$10 | N/A   | Nicorette® 2mg                           | N/A         | N/A  |  |  |  |
| 197                        | Nicotine Gum 4mg                   | 20       | \$10 | N/A   | Nicorette <sup>®</sup> 4mg               | N/A         | N/A  |  |  |  |
|                            | тс                                 | OPICAL C |      | NTS A | ND CREAMS                                |             |      |  |  |  |
| N/A                        | Antibiotic Ointment                | N/A      | N/A  | 697   | Vitacilina® Antibiotic<br>Ointment       | 0.5 oz.     | \$5  |  |  |  |
| N/A                        | Antibiotic Ointment                | N/A      | N/A  | 698   | Vitacilina® Antibiotic<br>Ointment       | 1 oz.       | \$7  |  |  |  |
| 140                        | Anti-Itch Cream                    | 1.25 oz. | \$4  | 640   | Benadryl® Cream                          | 1 oz.       | \$8  |  |  |  |
| 278                        | Benzoyl Peroxide 10% Gel           | 42.5g    | \$5  | 678   | Clearasil® Vanishing Cream               | 1 oz.       | \$13 |  |  |  |
| 141                        | Clotrimazole 1% Cream              | 0.5 oz.  | \$6  | 641   | Lotrimin <sup>®</sup> AF Cream           | 0.42<br>oz. | \$12 |  |  |  |
| 142                        | Cold Sore Treatment                | 1        | \$7  | N/A   | Herpecin® Cold Store<br>Treatment        | N/A         | N/A  |  |  |  |
| N/A                        | Cold Sore Treatment                | N/A      | N/A  | 675   | Abreva® Cream                            | 2 g.        | \$32 |  |  |  |
| N/A                        | Diaper Rash Ointment               | N/A      | N/A  | 699   | Vitacilina® Bebe Diaper Rash<br>Ointment | 1.76 oz.    | \$6  |  |  |  |
| 143                        | Hydrocortisone 1% Cream            | 1 oz.    | \$5  | N/A   | Cortaid® Cream                           | N/A         | N/A  |  |  |  |
| 413                        | Hydrocortisone Maximum<br>Strength | 1 oz.    | \$3  | N/A   | Eczema® Maximum<br>Strength Cream        | N/A         | N/A  |  |  |  |
| 144                        | Muscle Rub Cream                   | 1.25 oz. | \$3  | 644   | Bengay® Cream                            | 2 oz.       | \$8  |  |  |  |
| 145                        | Petroleum Jelly                    | 4 oz.    | \$3  | 645   | Vaseline <sup>®</sup> Jelly              | 3.75<br>oz. | \$5  |  |  |  |
| 171                        | SPF 50 Sunblock                    | 4 oz.    | \$6  | N/A   | Coppertone® SPF 50<br>Sunblock           | N/A         | N/A  |  |  |  |
| 146                        | Tolnaftate 1% Cream                | 1.25 oz. | \$6  | 646   | Tinactin® Cream                          | 1 oz.       | \$14 |  |  |  |
| 147                        | Triple Antibiotic Ointment         | 1 oz.    | \$5  | 647   | Neosporin <sup>®</sup> Ointment          | 0.5 oz.     | \$8  |  |  |  |

| ID# | GENERIC NAME                                | QTY* | COST | ID# | BRAND NAME   | QTY* | COST |  |  |  |
|-----|---|------|------|-----|--|------|------|--|--|--|
|     |   |      |      |     |  |      |      |  |  |  |
| 148 | Adult Multi-Vitamins                        | 100  | \$8  | 648 | Centrum <sup>®</sup> Vitamins                      | 130  | \$22 |  |  |  |
| 414 | Biotin Gummy 5,000mcg                       | 60   | \$10 | N/A | Vitafusion™ Biotin Gummy                           | N/A  | N/A  |  |  |  |
| 419 | Calcium 500Mg+Vitamin D3<br>1,000IU Gummy   | 60   | \$16 | N/A | Vitafusion™ Calcium +<br>Vitamin D3 Gummy          | N/A  | N/A  |  |  |  |
| 149 | Calcium 600 + Vitamin D                     | 60   | \$7  | 649 | Caltrate <sup>®</sup> 600 + D Tablets              | 60   | \$16 |  |  |  |
| N/A | Calcium Chewable Tablets                    | N/A  | N/A  | 692 | Windmill® Calcium<br>Chewable Tabs. 500Mg          | 60   | \$5  |  |  |  |
| 150 | Calcium Tablets                             | 60   | \$5  | N/A | Calcium <sup>®</sup> Tablets                       | N/A  | N/A  |  |  |  |
| 232 | FDC Vit. B Complex with<br>Vitamin C + Iron | 100  | \$6  | 694 | Windmill® Vit. B Comp.<br>with VIT. C+IRON         | 100  | \$7  |  |  |  |
| 233 | FDC Vitamin D Tablets 400IU                 | 100  | \$6  | N/A | Nature's Bounty® Vitamin D<br>400IU                | N/A  | N/A  |  |  |  |
| 151 | Ferrous Sulfate Iron 325mg<br>Tablets       | 100  | \$6  | N/A | Nature Made® Ferrous<br>Sulfate Iron 325mg         | N/A  | N/A  |  |  |  |
| 152 | Folic Acid 400mcg Tablets                   | 100  | \$4  | 652 | Windmill® Folic Acid<br>Tablets - 400 Mcg.         | 100  | \$7  |  |  |  |
| 153 | Magnesium 500mg<br>Tablets                  | 100  | \$5  | N/A | Nature Made® Magnesium<br>500mg                    | N/A  | N/A  |  |  |  |
| 416 | Multi-Vitamin Gummy                         | 60   | \$10 | N/A | Vitafusion™ Multi-Vitamin<br>Gummy                 | N/A  | N/A  |  |  |  |
| N/A | Silver Multi-Vitamins                       | N/A  | N/A  | 676 | Centrum <sup>®</sup> Silver Vitamins               | 125  | \$28 |  |  |  |
| 155 | Vitamin A 10,000 IU<br>Softgels             | 100  | \$4  | N/A | Nature's Way® Vitamin A<br>10,000 IU               | N/A  | N/A  |  |  |  |
| 156 | Vitamin B-12 100mcg                         | 100  | \$8  | N/A | Nature Made® B-12 Vitamins                         | N/A  | N/A  |  |  |  |
| 157 | Vitamin B-Complex                           | 100  | \$6  | N/A | Nature Made® Vitamin<br>B-Complex                  | N/A  | N/A  |  |  |  |
| 158 | Vitamin B-Complex Gummy                     | 70   | \$10 | N/A | Vitafusion <sup>™</sup> Vitamin<br>B-Complex Gummy | N/A  | N/A  |  |  |  |
| 159 | Vitamin C 500mg Tablets                     | 100  | \$5  | N/A | Nature Made® Vitamin C<br>500mg                    | N/A  | N/A  |  |  |  |

| ID#  | GENERIC NAME                  | QTY*   | соѕт | ID# | BRAND NAME                                | QTY* | соѕт |  |  |  |
|--|-------------------------------|--------|------|-----|---|------|------|--|--|--|
| VITAMINS AND MINERALS <sup>†</sup> (CONTINUED) |                               |        |      |     |   |      |      |  |  |  |
| 193  | Vitamin C Gummy               | 60     | \$10 | N/A | Vitafusion™ Vitamin C<br>Gummy            | N/A  | N/A  |  |  |  |
| 418  | Vitamin D3 Gummy,<br>2,000 IU | 60     | \$10 | N/A | Vitafusion™ Vitamin D3<br>Gummy, 2,000 IU | N/A  | N/A  |  |  |  |
| 160  | Vitamin E 400 IU              | 100    | \$8  | N/A | Nature Made® Vitamin E<br>400 IU          | N/A  | N/A  |  |  |  |
| 161  | Zinc 50mg Tablets             | 100    | \$5  | N/A | Sundown Naturals® Zinc 50mg               | N/A  | N/A  |  |  |  |
| 460  | Potassium Gluconate 595Mg     | 100    | \$7  | N/A | Potassium Gluconate®                      | N/A  | N/A  |  |  |  |
| 463  | Glucose Tab                   | 50 ct. | \$8  | N/A | DEX4® Glucose Tab                         | N/A  | N/A  |  |  |  |

### **(** We're always just a phone call away!

If you're ready to enroll or have enrollment questions, call **1-866-999-3945** (CA), **1-800-265-8171** (HI), **1-866-556-4607** (TX)\*, **1-866-245-4143** (TX)\*\*, or **1-866-527-0056** (All Others). Representatives are available from 8 a.m. to 8 p.m., 7 days a week.

Alabama (AL): WellCare Rx (HMO), WellCare Value (HMO-POS), WellCare Advance (HMO-POS), WellCare Preferred (HMO), WellCare Premier (PPO) ......1-800-316-2273 Arkansas (AR): WellCare Liberty (HMO SNP), WellCare Access (HMO SNP) .....1-855-292-0237 WellCare Value (HMO)......1-866-797-2641 Arizona (AZ): Easy Choice Plus Plan (HMO), Easy Choice Best Plan (HMO), California (CA): Connecticut (CT): WellCare Liberty (HMO SNP), WellCare Access (HMO SNP).....1-866-635-7047 WellCare Dividend (HMO), WellCare Value (HMO), WellCare Value (HMO-POS), WellCare Essential (HMO-POS), WellCare Dividend Prime (HMO), WellCare Elite (HMO), WellCare Premier (PPO), WellCare Prime (PPO), Florida (FL): WellCare Guardian (HMO SNP), WellCare Champion (HMO SNP)......1-888-888-9355 WellCare Select (HMO SNP), WellCare Access (HMO SNP), WellCare Liberty (HMO SNP), WellCare Reserve (HMO SNP) .....1-866-637-8041 WellCare Value (HMO), WellCare Advance (HMO-POS), WellCare Choice (HMO), WellCare Premier (PPO), WellCare Prime (PPO).....1-866-334-7730 Georgia (GA): WellCare Access (HMO SNP), WellCare Liberty (HMO SNP) .....1-866-482-3361 'Ohana Value (HMO)......**1-888-505-1201** Hawaii (HI): 'Ohana Liberty (HMO SNP)......1-877-457-7621 WellCare Advance (HMO-POS), WellCare Value (HMO-POS), Illinois (IL): WellCare Rx (HMO), WellCare Plus (HMO), WellCare Choice (HMO-POS) .....1-866-334-6876 WellCare Value (HMO), WellCare Essential (HMO-POS), Kentucky (KY): WellCare Access (HMO SNP), WellCare Liberty (HMO SNP)......1-877-560-3206

#### If you're already a member, call the number for your state/plan listed below.

| Louisiana (LA):      | WellCare Rx (HMO), WellCare Value (HMO)<br>WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)  |                |
|----------------------|---|----------------|
|                      | WellCare Value (HMO)  | 1-866-682-0536 |
|                      | WellCare Access (HMO SNP)   | 1-866-682-0537 |
| Maine (ME):          | WellCare Today's Options Advantage Plus 150A (PPO),<br>WellCare Today's Options Advantage Plus 550B (PPO),<br>WellCare Today's Options Advantage 300 (PPO)  | 1-866-422-5009 |
|                      | WellCare Today's Options Premier 300 (PFFS),<br>WellCare Today's Options Premier 200 (PFFS)   | 1-866-568-8921 |
| Mississippi (MS):    | WellCare Value (HMO), WellCare Essential (HMO-POS),<br>WellCare Advance (HMO-POS)   | 1-800-316-2273 |
|                      | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)   | 1-855-292-0237 |
| North Coroling (NC): | WellCare Value (HMO)  | 1-877-655-2425 |
| North Carolina (NC): | WellCare Access (HMO SNP)   | 1-877-655-2422 |
|                      | WellCare Rx (HMO), WellCare Value (HMO-POS)   | 1-866-687-8570 |
| New Jersey (NJ):     | WellCare Liberty (HMO SNP)  | 1-877-706-9509 |
|                      | WellCare Value (HMO), WellCare Rx (HMO),<br>WellCare Choice (HMO), WellCare Preferred (HMO), WellCare Essential (HMO),<br>WellCare Advance (HMO), WellCare Today's Options Classic (HMO),<br>WellCare Premier (PPO)   | 1-800-278-5155 |
|                      | WellCare Access (HMO SNP)   | 1-866-482-3363 |
|                      | WellCare Liberty (HMO SNP)  | 1-866-491-5746 |
| New York (NY):       | WellCare Today's Options Advantage Plus 750B (PPO),<br>WellCare Today's Options Advantage Plus 450A (PPO),<br>WellCare Today's Options Advantages 300 (PPO),<br>WellCare Today's Options Advantages Plus 550B (PPO),<br>WellCare Today's Options Advantages Plus 150A (PPO) | 1-866-422-5009 |
|                      | WellCare Today's Options Premier Plus 650B (PFFS),<br>WellCare Today's Options Premier Plus 250A (PFFS),<br>WellCare Today's Options Premier 300 (PFFS),<br>WellCare Today's Options Premier 200 (PFFS)   | 1-866-568-8921 |
| South Carolina (SC): | WellCare Value (HMO), WellCare Elite (HMO), WellCare Advance (HMO-POS),<br>WellCare Prime (PPO), WellCare Premier (PPO)   | 1-800-316-2273 |
|                      | WellCare Access (HMO SNP)   | 1-855-292-0237 |

|                   | <b>ve</b><br>ustin Brazoria Chambers Fort Bend Galveston Hardin Harris leff  |                       |
|-------------------|--|-----------------------|
| Nurse Advice Line |  | hours, 7 days a week) |
|                   | Hours of operation are Monday–Friday, 8 a.m. to 8 p.m.<br>October 1 and February 14, representatives are available Monday–<br>sit us anytime at <b>www.wellcare.com/medicare</b> or <b>www.ohanahealth</b> |                       |
|                   | Retiree – MA – PD CY (HMO)   | 1-866-230-2513        |
|                   | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP),<br>WellCare TexanPlus Star (HMO SNP)  | 1-866-530-9495        |
| Texas (TX):       | WellCare TexanPlus Classic (HMO)***,<br>WellCare Dividend Prime (HMO), WellCare Value (HMO-POS)  | 1-866-687-8878        |
|                   | WellCare TexanPlus Classic (HMO)**   | 1-800-958-2707        |
|                   | WellCare TexanPlus Classic (HMO)*, WellCare TexanPlus Value (HMO),<br>WellCare TexanPlus Choice (HMO-POS)  | 1-866-230-2513        |
|                   | WellCare Access (HMO SNP)  | 1-855-292-0237        |
| Tennessee (TN):   | WellCare Dividend (HMO), WellCare Rx (HMO), WellCare Value (HMO-POS),<br>WellCare Advance (HMO-POS)  |                       |

\* Texas Service Area: Austin, Brazoria, Chambers, Fort Bend, Galveston, Hardin, Harris, Jefferson, Liberty, Montgomery, Orange, Waller

\*\* Texas Service Area: Colin, Dallas, Rockwall, Tarrant

\*\*\* Texas Service Area: Bexar, El Paso, Travis, Williamson

#### Multi-Language Insert Multi-Language Interpreter Services

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call **1-877-374-4056** (TTY: **711**).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-374-4056** (TTY: **711**).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-374-4056 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-877-374-4056** (TTY: **711**).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-877-374-4056** (TTY: **71**) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-374-4056** (TTY: **711**).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-877-374-4056** (телетайп: **711**).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-877-374-4056** (TTY: **711**).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4056-374-1877 (رقم هاتف .(الصم والبكم: 711

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-877-374-4056** (TTY: **711**).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-877-374-4056** (TTY: **711**).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-877-374-4056** (TTY: **711**).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-877-374-4056 (TTY: 711) まで、お電話にてご連絡ください。

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Զանգահարեք 1-877-374-4056 (TTY 711):

اب دش اب می مه ارف امش می ارب ن الگی ار تر وصب مین ابز ت ال می ست ، دمینک می وگتفگ می سر اف ن ابز مب رگ ا : هجوت دمی رمگب س امت (TTY: 711) 1-877-374-4056.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-877-374-4056** (TTY: **711**).

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Discrimination is Against the Law

WellCare Health Plans, Inc., complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. WellCare Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

WellCare Health Plans, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact WellCare Customer Service for help or you can ask Customer Service to put you in touch with a Civil Rights Coordinator who works for WellCare.

If you believe that WellCare Health Plans, Inc., has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

WellCare Health Plans, Inc. Grievance Department P.O. Box 31384 Tampa, FL 33631-3384 Telephone: **1-866-530-9491** TTY: **711** Fax: **1-866-388-1769** Email: **OperationalGrievance@wellcare.com** 

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a WellCare Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201 **1-800-368-1019, 800-537-7697** (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

\* This Nondiscrimination Notice also applies to all subsidiaries of WellCare Health Plans, Inc.

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WellCare Health Plans, Inc., is an HMO, PPO plan with a Medicare contract. Our D-SNPs have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations, co-payments and restrictions may apply. Benefits, premium and/or co-payments/coinsurance may change on January 1 of each year. Some plans are available to anyone with Medicare who has been diagnosed with Cardiovascular Disorders, Chronic Heart Failure or Diabetes. Some plans are available to those who have medical assistance from both the state and Medicare. Premiums, co-pays, coinsurance and deductibles may vary based on the level of Extra Help you receive. Please contact the plan for further details.



P.O. Box 31389 | Tampa, FL 33631-3389



## DELIVERING QUALITY, COST-EFFECTIVE CARE

#### Our Medicare Advantage plans put you first:

Access – A choice of network providers in your area.

**Coordinated care** – Select a primary care provider from our network who will coordinate your care, ensure you get preventive services, refer you to specialists and make sure your care works together to treat the whole you.

**Quality** – Your satisfaction and the quality of care you receive matters to us. Medicare rates our plans on how well we care for you.

**Cost-savings** – Our plans focus on finding health issues before they become big – and more expensive to treat. This saves you money and promotes better health overall.

**Please read the Summary of Benefits on the next few pages for more detailed benefit information.** The Summary of Benefits doesn't list every service, limitation or exclusion, but it allows you to see an overview of important benefits we offer to help you make an informed decision.



#### **2019 Summary of Benefits** Medicare Advantage Plans

**New York** 

Bronx, Kings H4868 | Plan 006 | 004 **WellCare Rx (HMO)** 



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NY9UMRSOB16298E\_4006

## 2019 Summary of Benefits January 1, 2019 - December 31, 2019

All WellCare Rx (HMO) members can be sure of one thing: The quality of their healthcare is our top priority. This is a summary of drug and health services that are covered by WellCare Rx (HMO).

This booklet will give you a brief overview of what we cover and what members can expect to pay, but does not list every benefit, limitation or exclusion. To receive a complete list of what the plan covers, call Customer Service and ask for the plan's "Evidence of Coverage" or view a copy on our website at **www.wellcare.com/medicare**. Like all Medicare health plans, our plans also cover everything that Original Medicare covers with additional benefits to support your well-being. This includes our Nurse Advice Line whose on-call nurses are available 24-hours a day to answer questions about your health care needs.

You can compare the coverage and costs in this booklet with the coverage and costs offered by Original Medicare by looking in your current *"Medicare & You"* handbook. You can view it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

# Which doctors, hospitals and pharmacies can I use?

WellCare Rx(HMO) has a network of doctors, hospitals, pharmacies and other providers. You can save money by using providers in the plan's network. Except in emergency situations, if you use providers that are not in our network, the plan may not pay for these services.

## How will I determine my drug costs?

If your plan offers a drug benefit, you will generally have to use one of our network pharmacies to fill your prescriptions covered by Part D.

You will need to use our plan's formulary (list of covered drugs) to locate what tier your drug is on to determine how much it will cost you. Each medication will be grouped into one of the five "tiers." The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the drug benefit stages that occur, if applicable: Deductible, Initial Coverage, Coverage Gap, and Catastrophic Coverage.

You can see our plan's provider and pharmacy directory and our complete plan formulary (list of Part D prescription drugs) at our website: www.wellcare.com/medicare. Or call us and we'll send you a copy. We're here with our members every step of the way.

### Who can join?

To join **WellCare Rx (HMO)**, you must be entitled to Medicare Part A, enrolled in Medicare Part B and live in our service area. Our service area includes the following counties in NY: Bronx, Kings.

This document is available in languages other than English. For additional information, call us at **1-877-374-4056**, (TTY **711**).

This booklet is also available in different formats, including Braille, large print and audio compact disc (CD).

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|  | WellCare Rx (HMO)  |
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| PLAN BASICS  |  |
| Monthly Plan Premium   | \$14.70  |
|  | What You Should Know:<br>Vou must continue to nav vour Medicare Part B nremium   |
| Part B Premium Reduction   | \$0.00   |
|  | <b>What You Should Know:</b><br>This plan does not offer a Part B Premium Reduction.   |
| Annual Medical Deductible  | \$0.00   |
|  | What You Should Know:<br>This plan does not have an Annual Medical Deductible.<br>See Prescription Drug Benefits below for Part D <b>Prescription Drug</b><br>Deductible.  |
| Maximum Out-of-Pocket Responsibility (does not include prescription drugs) | \$6,700 annually   |
|  | What You Should Know:<br>Our plan protects you by having yearly limits on your out-of-pocket costs<br>for medical and hospital care.<br>This is the most you pay for co-pays, coinsurance and other costs for<br>in-network hospital and medical services. |

Summary of Benefits January 1, 2019-December 31, 2019

| COVERED MEDICAL AND HOSPITAL BENEFITS <ul> <li></li></ul> | WellCare Rx (HMO)         \$300 co-pay per day for Days 1-6         \$0 co-pay per day for Days 7-90         \$0 co-pay per day for Days 7-90         \$0 co-pay for 120 additional hospital days.         \$25 Co-pay         \$25 Co-pay for non-surgical services         \$150 Co-pay for surgical services         \$150 Co-pay for surgical services         \$150 Co-pay for surgical services |
|---|---|
| Cc  | Covered services include surgery, heart catheterizations, oncology related services, respiratory services, wound care, infusion therapies and other therapeutic procedures done in an outpatient setting.   |

|                                 | WellCare Rx (HMO)   |
|---------------------------------|---|
| Doctor Visits <sup>12</sup>     |   |
| Primary Care Physician          | \$5 Co-pay  |
| Specialist                      | <b>\$50</b> Co-pay  |
| Other Health Care Professionals | <b>\$5</b> Co-pay for each in-network visit to other health care professionals, such as a Physician's Assistant or Nurse Practitioner, in a PCP office for Medicare-covered services.           |
|                                 | <b>\$50</b> Co-pay for each in-network visit to other health care professionals, such as a Physician's Assistant or Nurse Practitioner, in a Specialist's office for Medicare-covered services. |
|                                 | <b>\$25</b> Co-pay for each in-network visit to other health care professionals in a clinic or pharmacy setting for Medicare-covered services.  |
|                                 | What You Should Know:<br>Your primary care physician is the doctor who will handle most of your<br>health care services. They will refer you to specialists when needed.                        |

| WellCare Rx (HMO) | \$0 Co-pay What You Should Know: What You Should Know: During a colonoscopy that is being completed as a preventive screening, abnormal tissue and/or polyp removal will be covered at a \$0 co-payment. Any additional preventive services approved by Medicare during the contract year will be covered.   | <ul><li>\$90 Co-pay</li><li>\$90 Co-pay</li><li>What You Should Know:</li><li>If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency services.</li></ul> |
|-------------------|--|--|
|                   | <b>Preventive Care</b><br>Abdominal aortic aneurysm screening; Alcohol misuse counseling; Bone<br>mass measurement; Breast cancer screening (mammogram); Cardiovascular<br>disease (behavioral therapy); Cardiovascular screenings; Cervical and vaginal<br>cancer screening; Colorectal cancer screenings (colonoscopy, fecal occult<br>blood test, flexible sigmoidoscopy); Depression screening; Diabetes<br>screening; HIV screening; Medical nutrition therapy services; Obesity<br>screening and counseling; Prostate cancer screenings (PSA); Sexually<br>transmitted infections screening and counseling; Tobacco use cessation<br>counseling (counseling for people with no sign of tobacco-related disease);<br>Vaccines, including Flu shots, Hepatitis B shots, Pneumococcal shots;<br>"Welcome to Medicare" preventive visit (one-time); Annual Wellness visit. | <b>Emergency Care</b><br>Emergency Visit   |

|  | WellCare Rx (HMO)  |
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| Urgently Needed Services   | \$25 Co-pay  |
|  | What You Should Know:<br>If you are admitted to the hospital within 24 hours, you do not have to pay<br>your share of the cost for urgently needed services.               |
| <b>Diagnostic Services/Labs/ Imaging</b> <sup>①</sup><br>Diagnostic Radiology (MRIs, CT Scans) | <ul><li>\$100 Co-pay when performed at a specialist's office or free standing facility</li><li>\$200 Co-pay when services are performed in an outpatient setting</li></ul> |
| Diagnostic Tests and Procedures  | <ul><li>\$20 Co-pay for basic diagnostic tests and procedures</li><li>\$50 Co-pay for advanced diagnostic tests and procedures such as a cardiac stress test</li></ul>     |
| Lab Services (Medicare approved lab work)  | <b>\$0</b> Co-pay  |
| Outpatient X-Rays  | <b>\$0</b> Co-pay  |
| Therapeutic Radiology Services (e.g., radiation treatment for cancer)                          | <b>\$40</b> Co-pay when performed at a Specialist's office or free-standing facility and <b>20%</b> of the cost when performed in an outpatient setting                    |
| Related Medical Supplies   | 20% of the cost  |
| Hearing Services <sup>13</sup><br>Hearing Exam<br>Medicare Covered                             | <b>\$50</b> Co-pay   |
| Routine Hearing Exam<br>1 Every year   | \$0 Co-pay   |

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|   | WellCare Rx (HMO)  |
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| Annual Hearing Aid Allowance                    | This benefit covers <b>\$750</b> per ear every year, covering <b>2</b> ears with a maximum of <b>\$1,500</b> towards the purchase of <b>2</b> hearing aids.  |
| Hearing Aid Fittings/Evaluation<br>1 Every year | <b>\$0</b> Co-pay  |
|   | What You Should Know:  |
|   | Medicare covers diagnostic hearing and balance exams if your doctor or<br>other healthcare provider orders these tests to see if you need medical  |
|   | treatment.   |
|   | Diagnostic hearing and balance evaluations performed by your provider to determine if you need medical treatment are covered as outpatient care when furnished by a physician, audiologist, or other qualified provider. |
|   | This plan covers <b>1</b> routine hearing screening per year.  |
|   | The hearing benefit on this plan includes a routine hearing exam. In addition, our plan pays up to $1500$ every year towards the purchase  |
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|   | WellCare Rx (HMO)  |
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| Dental Services (1)   | <ul> <li>You pay nothing for the following preventive dental services:</li> <li>Cleaning (for up to 1 every six months)</li> <li>Dental x-ray(s) (for up to 1 every 12 to 36 months)</li> <li>Dental x-ray(s) (for up to 1 every vas is months)</li> <li>Dral exam (for up to 1 every vas is months)</li> <li>Fluoride treatment (for up to 1 every year)</li> <li>Our plan pays up to \$500 every year for most dental services. Additional comprehensive dental services you will pay nothing for include one periodontics procedure every 6 to 36 months or one extraction per year as well as 1 oral maxillofacial procedure every 60 months.</li> <li>The dental benefits on this plan include coverage of preventive and comprehensive services up to \$500, including but not limited to cleanings, x-ray(s), oral exams, fluoride treatment and fillings.</li> </ul> |
| Vision Services <sup>(1)</sup> <sup>(2)</sup><br>Eye Exams<br>Medicare Covered  | <b>\$0</b> for Medicare-covered diabetes retinopathy screening and a <b>\$50</b> Co-pay for all other Medicare-covered eye exams   |
| Routine Eye Exams (1 every year)  | <b>\$0</b> Co-pay  |
| Eyewear<br>Medicare Covered   | <b>\$0</b> Co-pay  |
| Contact Lenses, Eye Glass Frames and Lenses, Eye Glass Lenses, Eye Glass Frames | The vision benefit on this plan includes a routine eye exam. In addition, our plan pays up to <b>\$100</b> every year for up to <b>1</b> pair of contact lenses, eyeglasses (frames and lenses), eyeglass frames or eyeglass lenses.   |
|   | What You Should Know:<br>You pay nothing for Medicare-covered Glaucoma screenings. These<br>screenings are important for early detection and prevention of Glaucoma.<br>You pay nothing for eyeglasses or contact lenses after cataract surgery.   |

|   | WellCare Rx (HMO)   |
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| Mental Health Services <sup>(1)</sup><br>Inpatient Hospital Visit | \$200 co-pay per day for Days 1-6<br>\$0 co-pay per day for Days 7-90   |
| Outpatient Individual Therapy                                     | <b>\$40</b> Co-pay  |
| Outpatient Group Therapy  | <b>\$40</b> Co-pay  |
| Partial Hospitalization   | \$55 Co-pay   |
| Skilled Nursing Facility (SNF) <sup>3.3</sup>                     | \$0 co-pay per day for Days 1-20<br>\$164.50 co-pay per day for Days 21-100   |
|   | What You Should Know:<br>Our plan covers up to 100 days per benefit period in a SNF. A Benefit<br>Period begins the first day you go into a facility (acute inpatient, long term<br>care acute or SNF) and ends when you haven't received any inpatient facility<br>care for 60 consecutive days. There is no limit to the number of benefit<br>periods you may have. |
| <b>Physical Therapy</b> (1.3)<br>Occupational Therapy Visit       | <b>\$40</b> Co-pay  |
| Physical, Speech, Language Therapy                                | <b>\$40</b> Co-pay  |
| Ambulance   | <b>\$200</b> Co-pay   |
|   | <b>What You Should Know:</b><br>The cost share is not waived if you are admitted for inpatient hospital care.   |
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| PRESCRIPTION DRUG BENEFITS                             | G BENEFITS   |  |
| Part D Deductible                                      | <b>\$415</b> per year on <b>Tiers 2 to 5</b>   |  |
| Initial Coverage Stage                                 | After you pay your deductible, You pay these co-pays or coinsurance amounts until your total yearly drug cost reaches \$3,820.<br>Total yearly drug costs are the total drug costs paid by both you and our Part D plan.   | rance amounts until your total yearly drug cost reaches <b>\$3,820</b> .<br>u and our Part D plan.   |
| Standard Retail and<br>Mail Cost-Share (In<br>Network) | One-Month  | Three-Month  |
| Tier 1: Preferred<br>Generic Drugs                     | \$0.00   | \$0.00   |
| Tier 2: Generic Drugs                                  | \$20.00  | \$60.00  |
| Tier 3: Preferred Brand<br>Drugs                       | \$47.00  | \$141.00   |
| Tier 4: Non-Preferred<br>Drugs                         | 50%  | 50%  |
| Tier 5: Specialty Tier<br>Drugs                        | 25%  | Not Available  |
| Standard Retail and<br>Mail cont'd                     | What You Should Know:<br>You may get your drugs at network retail pharmacies and mail order pharmacies. If you reside in a long-term care facility,<br>you pay the same as at a retail pharmacy. You may get drugs from an out-of-network pharmacy at the same cost as an in-network<br>pharmacy. You will be reimbursed up to the plan's cost of the drug minus the co-pay or co-insurance for drugs purchased<br>out-of-network until total yearly drug costs reach \$3,820. You will likely have to pay the pharmacy's full charge for the drugs<br>and submit documentation to receive reimbursement. Cost-sharing may change depending on the pharmacy you use and<br>when you move from one phase of the Part D benefit to another, your cost-sharing may change as well. For more information<br>on the additional pharmacy specific cost-sharing and the phases of the benefit, please call us or access our Evidence of Coverage<br>online. | order pharmacies. If you reside in a long-term care facility,<br>a nout-of-network pharmacy at the same cost as an in-network<br>drug minus the co-pay or co-insurance for drugs purchased<br>will likely have to pay the pharmacy's full charge for the drugs<br>aring may change depending on the pharmacy you use and<br>r, your cost-sharing may change as well. For more information<br>of the benefit, please call us or access our Evidence of Coverage |

| Preferred Mail         Cost-Share (In         Network)         Tier 1: Preferred         Generic Drugs         Tier 2: Generic Drugs         Tier 3: Preferred Brand         Drugs         Tier 4: Non-Preferred         Drugs         Tier 5: Specialty Tier         Drugs         Preferred Mail cont'd         Coverage Gap Stage         Catastrophic Coverage | WellCare Rx (HMO)         One-Month       Three-Month         80.00       \$0.00         \$20.00       \$0.00         \$20.00       \$0.00         \$27.00       \$0.00         \$29.00       \$0.00         \$27.00       \$0.00         \$29.4.00       \$0.00         \$29.4.00       \$0.00         \$29.4.00       \$0.00         \$29.4.00       \$0.00         \$29.4.00       \$0.00         \$0.4.00       \$0.00         \$0.4.00       \$0.00         \$0.4.00       \$0.00         \$0.4.00       \$0.00         \$0.4.00       \$0.00         \$0.4.00       \$0.00         \$0.4.00       \$0.00         \$0.4.00       \$0.00         \$0.4.00     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(HMO)<br/>Three-Month<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.00<br/><b>S</b>0.</th> | <b>X</b> (HMO)<br>Three-Month<br><b>S</b> 0.00<br><b>S</b> 0. |
|--|---|--|
|  | <ul> <li>\$3.40 co-pay for generics (including brand drugs treated as generic) or</li> <li>\$8.50 co-payment for all other drugs.</li> </ul>  | as generic) or   |
|  |   |  |

|   | WellCare Kx (HMO)  |
|---|--|
| Additional Covered Benefits                           |  |
| Worldwide Coverage (for Emergency and Urgent Care)    | <b>\$90</b> Co-pay   |
|   | What You Should Know:<br>Worldwide Coverage is subject to a \$25,000 maximum plan coverage. There<br>is no coverage for medication purchases while outside of the United States. |
| Rehabilitation Services 13                            |  |
| Cardiac (Heart) Rehabilitation Services               | <b>\$40</b> Co-pay   |
| Pulmonary Rehabilitation                              | <b>\$30</b> Co-pay   |
| Foot Care (Podiatry Services) <sup>①③</sup>           |  |
| Medicare Covered                                      | <b>\$50</b> Co-pay   |
| Medical Equipment/Supplies <sup>①</sup>               |  |
| Durable Medical Equipment (e.g., wheelchairs, oxygen) | 20% of the cost  |
| Prosthetics (e.g., braces, artificial limbs)          | 20% of the cost  |
| Diabetes Monitoring Supplies                          | <b>\$0</b> Co-pay  |
| Diabetic Therapeutic Shoes or Inserts                 | 20% of the cost  |
| Diabetic Self-Management Training                     | <b>\$0</b> Co-pay  |
|   | What You Should Know:<br>Covered diabetes supplies include: blood glucose monitor, blood glucose<br>test strips, lancet devices and lancets, and glucose-control solutions.      |

|   | WellCare Rx (HMO)  |
|---|--|
| Wellness Programs<br>Fitness                                    | \$0 Co-pay   |
| Personal Emergency Response System (PERS)                       | <b>\$0</b> Co-pay  |
| Additional Routine Annual Physical                              | <b>\$0</b> Co-pay  |
| 24-Hour Nurse Advice Line                                       | <b>\$0</b> Co-pay  |
| Enhanced Disease Management                                     | <b>\$0</b> Co-pay  |
|   | What You Should Know:<br>The benefit on this plan covers an annual membership at a participating<br>health club or fitness center. For members who do not live near a<br>participating fitness center and/or prefer to exercise at home, members can<br>choose from available exercise programs to be shipped to them at no cost.<br>The Annual Physical Exam is a comprehensive physical examination and<br>evaluation of the status of chronic diseases. It involves an actual physical<br>exam and could include some testing and health history. Wellness programs<br>are a great way to maintain your health. Whether it's an extra checkup<br>during the year or you just have a simple health question, we are here as<br>your partner in health. |
| <b>Chiropractic Care</b> <sup>(1)</sup> (3)<br>Medicare Covered | <b>\$0</b> Co-pay  |
| Routine Chiropractic Services                                   | <b>\$0</b> Co-pay  |
|   |  |

|  | WellCare Rx (HMO)  |
|--|--|
| Home Health Care <sup>(1)</sup> (2)      | <b>\$0</b> Co-pay  |
|  | What You Should Know:<br>Covered services include part-time or intermittent Skilled Nursing and<br>home health-aide services including physical therapy, occupational therapy,<br>and speech therapy, medical and social services, medical equipment &<br>supplies.  |
| Hospice                                  | What You Should Know:<br>You pay nothing for hospice care from a Medicare-certified hospice. You<br>may have to pay part of the cost for drugs and respite care. Hospice is covered<br>outside of our plan. Please contact us for more details.  |
| Outpatient Substance Abuse <sup>12</sup> |  |
| Individual Therapy                       | <b>\$40</b> Co-pay   |
| Group Therapy                            | <b>\$40</b> Co-pay   |
| Renal Dialysis <sup>2</sup>              | 20% of the cost  |
| Acupuncture <sup>(2)</sup>               | <b>\$0</b> Co-pay for <b>12 visits every year</b>  |
| Over-The-Counter (OTC) Health Items      | Our plan will pay up to <b>\$90 every quarter</b> for the purchase of covered over-the-counter items.  |
|  | Unused amounts carry over to the next quarter, but not to the next calendar year.  |
| In-Home Sunnort Services                 | 1 Icase visit out website to see out list of covered over-the-counter ficture.   |
|  | the contrast into the contrast of the contrast |
|  | What You Should Know:  |
|  | Members who meet clinical criteria have access to In-Home Support services including light cleaning, household chores, and meal preparation.   |
|  |  |

|                      | WellCare Rx (HMO)  |
|----------------------|--|
| Meals <sup>①</sup> ③ |  |
| Post-Acute Meals     | <b>\$0</b> Co-pay for post-acute meals immediately following an Inpatient hospital stay to aid in recovery with a max of 10 meals within 14 day benefit duration.                              |
| Chronic Meals        | <b>\$0</b> Co-pay for chronic meals as part of a supervised program designed to transition members with chronic conditions with a max of 84 meals per year, but not limited to number of days. |

WellCare Health Plans, Inc., is an HMO, PPO, PDP, PFFS plan with a Medicare contract. Enrollment in WellCare Rx (HMO) depends on contract renewal. This information is not a complete description of benefits. Call 1-800-278-5155 / TTY 711 for more information.

Part B premium. Our plans use a formulary. You have the choice to sign up for automated mail service delivery. You can get prescription drugs shipped to formulary, pharmacy network and/or provider network may change at any time. You will receive notice when necessary. You must continue to pay your Limitations, co-payments and restrictions may apply. Benefits, premiums and/or co-payments/coinsurance may change on January 1 of each year. The your home through our network mail service delivery program. You should expect to receive your prescription drugs within 10–14 calendar days from the time that the mail service pharmacy receives the order. If you do not receive your prescription drugs within this time, please contact us at 1-866-892-9006 (TTY 1-866-507-6135), 24 hours a day, seven days a week, or visit mailrx wellcare com. Please contact your plan for details.

#### Multi-Language Insert Multi-language Interpreter Services

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-877-374-4056 (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-374-4056 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-374-4056 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-374-4056 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-374-4056 (TTY: 711)번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-374-4056 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-374-4056 (телетайп: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-374-4056 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4056-374-1877 (رقم هاتف .(الصم والبكم: 711

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-374-4056 (TTY: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-374-4056 (TTY: 711).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-374-4056 (TTY: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-877-374-4056 (TTY: 711) まで、お電話にてご連絡ください。

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Զանգահարեք 1-877-374-4056 (TTY (հեռատիպ)՝ 711):

اب دش اب م مه ارف امش می ارب ن الحی ار تروصب مین ابز ت ال می مست ، دمینک می و گتف می می راف ن ابز مب رک ا : هجوت دمی رمگ ب س امت (TTY: 711) دمی می است.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-877-374-4056 (TTY: 711).

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Discrimination is Against the Law

WellCare Health Plans, Inc., complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. WellCare Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

WellCare Health Plans, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact WellCare Customer Service for help or you can ask Customer Service to put you in touch with a Civil Rights Coordinator who works for WellCare.

If you believe that WellCare Health Plans, Inc., has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

WellCare Health Plans, Inc. Grievance Department P.O. Box 31384 Tampa, FL 33631-3384 Telephone: **1-866-530-9491** TTY: **711** Fax: **1-866-388-1769** Email: <u>OperationalGrievance@wellcare.com</u>

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a WellCare Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201 **1-800-368-1019, 800-537-7697** (TDD)

#### Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

\* This Nondiscrimination Notice also applies to all subsidiaries of WellCare Health Plans, Inc.

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#### **Pre-Enrollment Checklist**

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-866-527-0056** (TTY **711**).

#### Understanding the Benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services that you routinely see a doctor. Visit <u>www.wellcare.com/medicare</u> or <u>www.ohanahealthplan.com/medicare</u> or call 1-866-527-0056 to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

#### **Understanding Important Rules**

- □ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2020.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

#### **Contact Us**



#### For more information, please call us at the phone number below or visit us at www.wellcare.com/medicare.

- Not yet a member? Please call us toll-free at **1-866-527-0056** (TTY **711**). Your call may be answered by a licensed agent.
- Already a member? Please call us toll-free at 1-800-278-5155 (TTY 711).



#### Hours of Operation

- Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m.
- Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m.



#### Formularies and Directories

You can see our plan's Provider/Pharmacy Directory and our complete plan formulary (list of Part D prescription drugs) at our website: **www.wellcare.com/medicare**. Or, call us and we'll send you a copy. We're with our members every step of the way.



Beyond Healthcare. A Better You.







#### WHEN AND HOW TO ENROLL

If you're new to Medicare, you may have some questions about when you can enroll and how to enroll. This section has the answers you're looking for.



#### **Medicare Enrollment Periods**

Enrollment periods are specified times to join a Medicare Advantage and/or Prescription Drug Plan, or to make changes to your Medicare coverage. Here is a brief summary of some of the different types of enrollment periods:

#### **Initial Enrollment Period**

This is the time when someone first becomes eligible and can sign up for Medicare. For most people, this is when they turn 65.

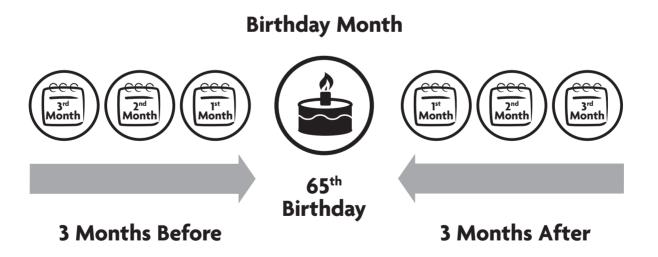
#### When is it?

It begins three months before your 65th birthday month and lasts three months after your 65th birthday month. For example, if you turn 65 in April, you can sign up in January, February, March, April, May, June or July.

#### When does coverage start?

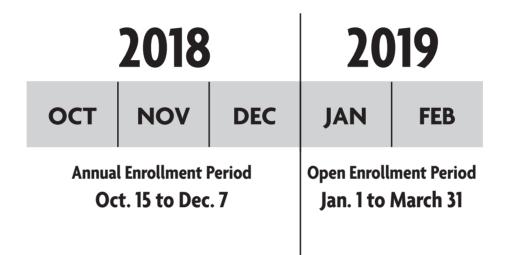
If you sign up in any of the three months before your 65th birthday month, coverage starts on the first day of your birthday month. If you sign up during or after your 65th birthday month, your coverage start date will be the first day of the following month your application is approved.

After your initial coverage starts, you have three months to make a one-time switch to another Medicare Advantage plan or to Original Medicare.



#### **Annual Enrollment Period (AEP)**

The Annual Enrollment Period is the time each year when beneficiaries may switch from a Medicare Advantage plan to Original Medicare or vice versa, or change Medicare Advantage or Prescription Drug Plans. This period starts on Oct. 15 and ends on Dec. 7. If you make any changes to your coverage during this time, these will become effective on Jan. 1.



#### **Open Enrollment Period (OEP)**

The Open Enrollment Period (OEP) is the time each year when Medicare Advantage beneficiaries may switch to another Medicare Advantage plan or join Original Medicare. This period starts on January 1 and ends on March 31.

For example, a member of a Medicare Advantage plan that does not have prescription drug coverage can join a plan that does during OEP. However, a beneficiary with Original Medicare could not make a switch during OEP.

If you decide to make any changes during this time, your new coverage will begin the first day of the following month that your request is received. This means that if you request a change in January, this will take effect February 1. If you request a change before February 14, your new coverage will take effect March 1.

# **Special Enrollment Periods**

There are times other than the standard enrollment periods when you may join or leave a Medicare Advantage or Prescription Drug Plan. These include:

- If you move outside your plan's coverage area
- If you qualify for Extra Help

There are also other events that may qualify you for a special enrollment period.

Members covered by both Medicare and Medicaid may enroll in or make a change to a Medicare Advantage or Prescription Drug Plan in these situations:

- During AEP
- Once during each of the first three quarters of the year
- Within three months of a change in eligibility status
- Within three months of an automatic assignment to a plan or the effective date of such an assignment (whichever is later)

For more information on this or any of these subjects, please call **1-800-MEDICARE (1-800-633-4227)**, 24 hours a day, 7 days a week. TTY users may call **1-877-486-2048**. Or visit **www.medicare.gov**.

• You can also speak with your licensed insurance agent

## ) What is a Late Enrollment Penalty?

Medicare beneficiaries who go for 63 days or more without "creditable drug coverage" must pay a late enrollment penalty. Creditable coverage is prescription drug coverage that meets Original Medicare's standards.

## What is Extra Help?

Some people qualify for Extra Help paying for medications and don't even know it. If you do qualify, Medicare could help you pay for your drug costs, including your monthly prescription plan premiums, annual deductibles, co-payments and coinsurance. Additionally, those who qualify will not have a coverage gap or Late Enrollment Penalty.



Now you're ready to enroll! Just review and fill out the Enrollment Application, and send it back to us in the attached business reply envelope we've provided.



WellCare/'Ohana/Easy Choice/WellCare TexanPlus 2019 Medicare Advantage Plans Individual Enrollment Form

## How to Enroll with Our Plans

- 1. Please read this entire enrollment form to make sure you understand the information. An incorrect or incomplete application may cause a delay or denial of coverage.
- 2. When you're ready, fill out the entire enrollment form. Where appropriate, write clearly in all capital letters or place an "X" in the appropriate box.
- 3. Once you're done, don't forget to sign and date it.
- 4. Return the completed and signed form in one of the following ways:
  - By fax to 1-866-473-9124, or
  - By mail to P.O. Box 31392, Tampa, FL 33631-3392, or
  - By using the postage-paid business reply envelope if one is included.
- 5. Contact your Licensed Insurance Agent with any questions you may have.

### Licensed Insurance Agent: \_\_\_\_\_

Phone: ( \_\_\_\_\_ ) \_\_\_\_ - \_\_\_\_

## 3 Other Easy Ways to Enroll with WellCare/'Ohana/Easy Choice/WellCare TexanPlus

🕿) Call your plan at the Customer Service number on the inside front cover of this form.

Enroll online at www.wellcare.com/medicare or www.ohanahealthplan.com/medicare.

Enroll online at www.medicare.gov.









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# **(W**e're always just a phone call away!

If you're ready to enroll or have enrollment questions, call **1-866-999-3945** (CA), **1-800-265-8171** (HI), **1-866-556-4607** (TX)\*, **1-866-245-4143** (TX)\*\*, or **1-866-527-0056** (All Others).

Representatives are available from 8 a.m. to 8 p.m., 7 days a week.

If you're already a member, call the number for your state/plan listed below.

| Alabama (AL):     | WellCare Value (HMO)   | 1-866-653-0981 |
|-------------------|--|----------------|
| Arkansas (AR):    | WellCare Rx (HMO), WellCare Value (HMO-POS), WellCare Advance (HMO-POS<br>WellCare Preferred (HMO), WellCare Premier (PPO)   |                |
|                   | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)  | 1-855-292-0237 |
| Arizona (AZ):     | WellCare Value (HMO)   | 1-866-797-2641 |
| Arizona (AZ):     | WellCare Liberty (HMO SNP)   | 1-877-778-1855 |
| California (CA):  | Easy Choice Plus Plan (HMO), Easy Choice Best Plan (HMO),<br>Easy Choice Rx (HMO)  | 1-866-999-3945 |
|                   | Easy Choice Freedom Plan (HMO SNP)   | 1-866-999-3945 |
|                   | WellCare Preferred (HMO), WellCare Rx (HMO-POS), WellCare Value (HMO)  | 1-866-579-8006 |
| Connecticut (CT): | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)  | 1-866-635-7047 |
| Florida (FL):     | WellCare Dividend (HMO), WellCare Value (HMO), WellCare Value (HMO-POS),<br>WellCare Essential (HMO-POS), WellCare Dividend Prime (HMO),<br>WellCare Elite (HMO), WellCare Premier (PPO), WellCare Prime (PPO),<br>WellCare Guardian (HMO SNP), WellCare Champion (HMO SNP)<br>WellCare Select (HMO SNP), WellCare Access (HMO SNP), | 1-888-888-9355 |
|                   | WellCare Liberty (HMO SNP), WellCare Reserve (HMO SNP)   | 1-866-637-8041 |
| Georgia (GA):     | WellCare Value (HMO), WellCare Advance (HMO-POS),<br>WellCare Choice (HMO), WellCare Premier (PPO), WellCare Prime (PPO)   |                |
|                   | WellCare Access (HMO SNP), WellCare Liberty (HMO SNP)  |                |
| Hawaii (HI):      | 'Ohana Value (HMO)<br>'Ohana Liberty (HMO SNP)   |                |
| Illinois (IL):    | WellCare Advance (HMO-POS), WellCare Value (HMO-POS),<br>WellCare Rx (HMO), WellCare Plus (HMO), WellCare Choice (HMO-POS)   |                |
| Kentucky (KY):    | WellCare Value (HMO), WellCare Essential (HMO-POS),<br>WellCare Advance (HMO-POS)  | 1-877-560-2766 |
|                   | WellCare Access (HMO SNP), WellCare Liberty (HMO SNP)  | 1-877-560-3206 |

|                      | WellCare Rx (HMO), WellCare Value (HMO)  | 1-866-804-5926 |
|----------------------|--|----------------|
| Louisiana (LA):      | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)  | 1-866-530-9488 |
|                      | WellCare Value (HMO)   | 1-866-682-0536 |
|                      | WellCare Access (HMO SNP)  | 1-866-682-0537 |
| Maine (ME):          | WellCare Today's Options Advantage Plus 150A (PPO),<br>WellCare Today's Options Advantage Plus 550B (PPO),<br>WellCare Today's Options Advantage 300 (PPO)   | 1-866-422-5009 |
| Mississippi (MS):    | WellCare Value (HMO), WellCare Essential (HMO-POS),<br>WellCare Advance (HMO-POS)  | 1-800-316-2273 |
|                      | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)  | 1-855-292-0237 |
| North Coroling (NC)  | WellCare Value (HMO)   | 1-877-655-2425 |
| North Carolina (NC): | WellCare Access (HMO SNP)  | 1-877-655-2422 |
| Now Jaway (NII)      | WellCare Rx (HMO), WellCare Value (HMO-POS)  | 1-866-687-8570 |
| New Jersey (NJ):     | WellCare Liberty (HMO SNP)   | 1-877-706-9509 |
|                      | WellCare Value (HMO), WellCare Rx (HMO),<br>WellCare Choice (HMO), WellCare Preferred (HMO), WellCare Essential (HMO),<br>WellCare Advance (HMO), WellCare Today's Options Classic (HMO),<br>WellCare Premier (PPO)  | 1-800-278-5155 |
|                      | WellCare Access (HMO SNP)  | 1-866-482-3363 |
| New York (NY):       | WellCare Liberty (HMO SNP)   | 1-866-491-5746 |
|                      | WellCare Today's Options Advantage Plus 750B (PPO),<br>WellCare Today's Options Advantage Plus 450A (PPO),<br>WellCare Today's Options Advantage 300 (PPO),<br>WellCare Today's Options Advantage Plus 550B (PPO),<br>WellCare Today's Options Advantage Plus 150A (PPO) | 1-866-422-5009 |
| South Carolina (SC): | WellCare Value (HMO), WellCare Elite (HMO), WellCare Advance (HMO-POS),<br>WellCare Prime (PPO), WellCare Premier (PPO)  | 1-888-345-8437 |
| south carolina (se). | WellCare Access (HMO SNP)  |                |
|                      | WellCare Dividend (HMO), WellCare Rx (HMO), WellCare Value (HMO-POS),  |                |
| Tennessee (TN):      | WellCare Advance (HMO-POS)   |                |
|                      | WellCare Access (HMO SNP)  | 1-855-292-0237 |

|             | WellCare TexanPlus Classic (HMO)*, WellCare TexanPlus Value (HMO),<br>WellCare TexanPlus Choice (HMO-POS) | 1-866-230-2513 |
|-------------|---|----------------|
|             | WellCare TexanPlus Classic (HMO)**  | 1-800-958-2707 |
| Texas (TX): | WellCare TexanPlus Classic (HMO)***,<br>WellCare Dividend Prime (HMO), WellCare Value (HMO-POS)           | 1-866-687-8878 |
|             | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP),<br>WellCare TexanPlus Star (HMO SNP)               | 1-866-530-9495 |
|             | Retiree – MA – PD CY (HMO)  | 1-866-230-2513 |

### Hours of operation

Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m., Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m., or visit us anytime at **www.wellcare.com/medicare** or **www.ohanahealthplan.com/medicare** 

| Nurse Advice Line | k) |
|-------------------|----|
|-------------------|----|

TTY for all of the above .....

\* Texas Service Area: Austin, Brazoria, Chambers, Fort Bend, Galveston, Hardin, Harris, Jefferson, Liberty, Montgomery, Orange, Waller

\*\* Texas Service Area: Colin, Dallas, Rockwall, Tarrant

\*\*\* Texas Service Area: Bexar, El Paso, Travis, Williamson

## 2019 MEDICARE ADVANTAGE PLANS INDIVIDUAL ENROLLMENT FORM

Please contact WellCare/'Ohana/Easy Choice/WellCare TexanPlus if you need information in another language or format (Braille).

#### To Enroll in a WellCare/'Ohana/Easy Choice/WellCare TexanPlus Plan, **Please Provide the Following Information:** WellCare Select the box for the plan you want to enroll in: Plan: 'Ohana Easy Choice WellCare Texan Plus HMO **HMO-POS** HMO SNP PPO \$ **Plan Type:** per month Plan Name: Access Advance Today's Options Advantage 300 Today's Options Advantage Plus 150A Today's Options Advantage Plus 450A Today's Options Advantage Plus 550B Today's Options Advantage Plus 750B Best Champion Choice Classic Dividend **Dividend Prime** Elite Essential Freedom Guardian Liberty Plus Preferred Premier Prime Reserve Rx Select Star Value Birth Date: (MMDDYYYY) Ms. F Mr. Mrs Sex Μ Middle Initial: Last Name: First Name: Primary Phone Number: Alternate Phone Number (Optional): Email Address (Optional): Please know that by providing your email address, you are agreeing to receive emails from us. We will give you the opportunity to opt in and you may always opt out of future email communications.

## **Please Provide Your Medicare Insurance Information**

Please take out your red, white and blue Medicare card to complete this section.

• Fill out this information as it appears on your Medicare card.

- OR -

• Attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.

| Name (as it appears on y | our l | Med   | icare | e car | d):  |      |      |       |                     |
|--------------------------|-------|-------|-------|-------|------|------|------|-------|---------------------|
| Medicare Number:         |       |       |       |       |      |      |      |       |                     |
|                          |       |       |       |       |      |      |      |       |                     |
| Is Entitled To:          | Eff   | ectiv | ve Da | ate:  | (MM  | DDY  | (YY) | ()    |                     |
| HOSPITAL (Part A)        |       |       |       |       |      |      |      |       |                     |
| MEDICAL (Part B)         |       |       |       |       |      |      |      |       |                     |
| You must have Medicare   | Part  | : A a | ind P | art E | 8 to | join | a Me | edica | are Advantage plan. |

## Please Provide the Following Information (Continued):

| Permanent Residence Street A  | Address: (P.O. Box is not allowe                           | d)  |   |
|---|--|---|---|
|   |  |   |   |
| County:   |  |   |   |
| City:   |  | State:  | ZIP Code:                                   |
| Mailing Address: (only if diffe   | erent from your Permanent Res                              | idence Street Address)  |   |
| Street Address:   |  |   |   |
| City:   |  | State:  | ZIP Code:                                   |
|   | Emergency Con  | tact Information (Optio   | nal):                                       |
| Emergency Contact:  |  |   |   |
| Phone Number:   |  | Relationship to You:  |   |
|   | Please Read and An   | swer These Important Qu   | lestions:                                   |
| <ul> <li>contact you to obtain addi</li> <li>2. For MAPD Plans: Some indir<br/>health benefits coverage, V</li> <li>Will you have other prescrip</li> </ul> | itional information.                                       | overage, including other priva<br>itical Assistance Programs.<br>o WellCare/'Ohana/Easy Choic |   |
| ID # for this coverage:   |  |   |   |
| Group # for this coverage:  |  |   |   |
| 3. Are you a resident of a lon,<br>If "yes", please provide the fo<br>Name of Institution:  | g-term care facility, such as a n<br>ollowing information: | ursing home? Yes N  |   |
|   |  |   |   |
| Address of Institution (number  | er and street):  |   |   |
|   |  |   |   |
| City:   |  | State:  | ZIP Code:                                   |
| Phone Number:   |  |   |   |
| Y0070_WCM_20864E_M CMS<br>©WellCare 2018  | Approved 08092018  | Lic<br>PAGE 2 OF 7  | ensed Insurance Agent: NA9WCMAPP14824E 0000 |

| Please Read and Answer These Important Questions (continued):  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| 4. Are you enrolled in your State Medicaid program?       If "yes" please provide your Medicaid number:         Yes       No   |  |  |  |  |  |  |  |  |
| 5. Do you or your spouse work? Yes No  |  |  |  |  |  |  |  |  |
| 6. FOR WELLCARE GUARDIAN (HMO SNP) AND WELLCARE CHAMPION (HMO SNP)   |  |  |  |  |  |  |  |  |
| Do you have one of the following conditions: Cardiovascular Disorder, Diabetes, Chronic Heart Failure? Yes No  |  |  |  |  |  |  |  |  |
| Please check one of the boxes below if you would prefer us to send you information in a language other than English or in an accessible format:  |  |  |  |  |  |  |  |  |
| Spanish (where available) Chinese (where available) Korean (where available) Vietnamese (where available)  |  |  |  |  |  |  |  |  |
| Large Print  |  |  |  |  |  |  |  |  |
| Please contact WellCare/'Ohana/Easy Choice/WellCare TexanPlus at the Customer Service number listed on the inside front cover of this application if you need information in an accessible format or language other than what is listed above. Our office hours are between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. TTY users should call <b>711</b> . |  |  |  |  |  |  |  |  |
| Please Choose a Primary Care Physician (PCP), Clinic or Health Center: (First and Last Name of PCP)  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| ID# Are You a Current Patient? Yes No  |  |  |  |  |  |  |  |  |
| If you are the authorized representative, you must sign and provide the following information.   |  |  |  |  |  |  |  |  |
| Would you like all mail to be sent to the authorized representative? Yes No  |  |  |  |  |  |  |  |  |
| Name:  |  |  |  |  |  |  |  |  |
| Address:   |  |  |  |  |  |  |  |  |
| City: State: ZIP:  |  |  |  |  |  |  |  |  |
| Phone Number: Relationship to Enrollee:  |  |  |  |  |  |  |  |  |
| Paying Your Plan Premium   |  |  |  |  |  |  |  |  |
| If enrolling in a health plan with a \$0 monthly premium: If we determine that you owe a late enrollment penalty (or if you currently have a late enrollment penalty), we need to know how you would prefer to pay it. You can pay by mail, credit card, pay by phone, or Electronic Funds Transfer (EFT) each month. You can also choose to pay your premium by automatic deduction from your   |  |  |  |  |  |  |  |  |

Social Security or Railroad Retirement Board (RRB) benefit check each month, if eligible. If you are assessed a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or the RRB. DO NOT pay the plan the Part D-IRMAA.

If enrolling in a plan with a monthly premium: You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail, credit card, pay by phone, or through Electronic Funds Transfer (EFT) each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month, if eligible. If you are assessed a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you

## **Paying Your Plan Premium (continued)**

will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or RRB. DO NOT pay Wellcare/'Ohana/Easy Choice/WellCare Texan Plus the Part D-IRMAA.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If eligible, Medicare could pay for 75% or more of your drug costs, including monthly prescription drug premiums, annual deductibles and coinsurance. Additionally, those who qualify will not be subject to the coverage gap or a late enrollment penalty. Many people are eligible for these savings and do not even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at **1-800-772-1213**. TTY users should call **1-800-325-0778**. You can also apply for Extra Help online at **www.socialsecurity.gov/prescriptionhelp**.

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. Even if you have Extra Help now, you may need to reapply for it later. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover. If you don't select a payment option, you will get a coupon book to pay your monthly premiums.

### Please select a premium payment option:

Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check (if eligible).

I get monthly benefits from: Social Security

Railroad Retirement Board

(The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, or approves deductions to begin after the enrollment effective date, we will send you a bill for your monthly premiums.)

Electronic Funds Transfer (EFT) from your bank account each month.

To set up EFT you will need to send us a signed authorization form with a voided check or a letter from your bank if the account is a savings account. If you select this method, we will send you the EFT form with instructions on how to complete and return to us.

Get a coupon book for monthly premium payments.

Note: You may also pay your plan premiums by credit card or by deduction from your bank account (checking/savings) instead of using the monthly coupons. To set up your payment, visit our website at **www.wellcare.com/medicare** or **www.ohanahealthplan.com/medicare** or call Customer Service at the number on the inside cover.

## **OP** Please Read This Important Information:

For MAPD Plans: If you currently have health coverage from an employer or union, joining a/an WellCare/'Ohana/Easy Choice/WellCare TexanPlus plan could affect your employer or union health benefits. You could lose your employer or union health coverage if you join WellCare/'Ohana/ Easy Choice/WellCare Texan Plus. Read the communications your employer or union sends you. If you have questions, visit their website, or contact the office listed in their communications. If there isn't any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.

## **Please Read and Sign:**

**By completing this enrollment application, I agree to the following:** 'Ohana Health Plan, a plan offered by WellCare Health Insurance of Arizona, Inc. WellCare Health Plans, Inc., is an HMO, PPO, PFFS plan with a Medicare contract. Our D-SNPs have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. I will need to keep my Medicare Parts A and B. I can be in only one Medicare Advantage plan at a time and I understand that my enrollment in this plan will automatically end my enrollment in another Medicare health plan or Prescription Drug Plan. It is my responsibility to inform you of any prescription drug coverage that I have or may get in the future. (MA only plans: I understand that if I don't have Medicare prescription drug coverage, or creditable prescription drug coverage (as good as Medicare's), I may have to pay a late enrollment penalty if I enroll in Medicare prescription drug coverage in the future.) Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes only at certain times of the year when an enrollment period is available, (Example: October 15–December 7 of every year) or under certain special circumstances. WellCare/'Ohana/Easy Choice/WellCare TexanPlus serves a specific service area. If I move out of the area that WellCare/'Ohana/Easy Choice/WellCare TexanPlus, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from WellCare/'Ohana/Easy Choice/WellCare TexanPlus, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from WellCare/'Ohana/Easy Choice/WellCare TexanPlus, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from WellCare/'Ohana/Easy Choice/WellCare TexanPlus, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence

Licensed Insurance Agent:

### Please Read and Sign (continued):

For Non-PPO Plans: I understand that beginning on the date WellCare/Ohana/Easy Choice/WellCare TexanPlus coverage begins, I must get all of my health care from WellCare/'Ohana/Easy Choice/WellCare TexanPlus, except for emergency or urgently needed services or out-of-area dialysis services.

For PPO Plans Only: I understand that beginning on the date WellCare coverage begins, using services in-network can cost less than using services out-of-network, except for emergency or urgently needed services or out-of-area dialysis services. If medically necessary, WellCare provides refunds for all covered benefits, even if I get services out of network.

ALL PLANS: Services authorized by WellCare/'Ohana/Easy Choice/WellCare TexanPlus and other services contained in my WellCare/'Ohana/ Easy Choice/WellCare TexanPlus Evidence of Coverage document (also known as a member contract or subscriber agreement) will be covered. Without authorization, NEITHER MEDICARE NOR WELLCARE/"OHANA/EASY CHOICE/WELLCARE TEXAN PLUS WILL PAY FOR THE SERVICES. I understand that if I am getting assistance from a sales agent, broker or other individual employed by or contracted with WellCare/'Ohana/ Easy Choice/WellCare Texan Plus, he/she may be paid based on my enrollment in WellCare/Ohana/Easy Choice/WellCare TexanPlus.

**Release of Information:** By joining this Medicare health plan, I acknowledge that WellCare/'Ohana/Easy Choice/WellCare TexanPlus will release my information to Medicare, other plans and providers as is necessary for treatment, payment and health care operations. I also acknowledge that WellCare/'Ohana/Easy Choice/WellCare TexanPlus will release my information (including my prescription drug event data) to Medicare, who may release it for research and other purposes which follow all applicable federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the state where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that: 1) this person is authorized under state law to complete this enrollment and 2) documentation of this authority is available upon request from Medicare.

| Signature: | Today's Date: |   |   |   |   |   |   |   |   |
|------------|---------------|---|---|---|---|---|---|---|---|
|            |               | М | М | D | D | Y | Y | Y | Y |
|            |               |   |   |   |   |   |   |   |   |

## Attestation of Eligibility for an Enrollment Period

#### Typically, you may enroll in a Medicare Advantage plan only during the Annual Enrollment Period from October 15 through

**December 7 of each year.** There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period. Please read the following statements carefully and select the box if the statement applies to you. By filling in any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an enrollment period. If we later determine that this information is incorrect, you may be disenrolled.

### If the statement you select requires a date, please use the following format: MMDDYYYY

I am new to Medicare.

I moved on

1

If you are new to Medicare due to loss of employer group or union coverage, please refer to number 13

2 I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).

|    |            |         |           | <b>C</b> .1 . | 6          |                  |           |          |           | 1.1.1    |                 |                 |
|----|------------|---------|-----------|---------------|------------|------------------|-----------|----------|-----------|----------|-----------------|-----------------|
| 2  | I recently | v moved | outside o | t the service | area tor m | v current        | nlan or l | recently | / moved a | and this | plan is a new o | ntion for me    |
| J. | riccenter  | ,       | outside o |               |            | <i>y</i> carrent |           | recently | ,         | and this | plan is a new o | priori roi inc. |

| 4. I recently was released from incarceration   | on. I was released on .  |
|---|--|
| 5. I recently returned to the United States a   | Ifter living permanently outside of the U.S.                       |
| 6. I recently obtained lawful presence status i | n the United States. I got this status on                          |
| 7. I recently had a change in my Medicaid       | (newly got Medicaid, had a change in level of Medicaid assistance, |
| or lost Medicaid) on                            |  |
| Y0070 WCM 20864E M CMS Approved 08092018        | Licensed Insurance Agent:  |
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|       | Attestation of Eligibility for an Enrollment Period (continued)   |
|-------|---|
| 8.    | I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help,  |
|       | had a change in the level of Extra Help, or lost Extra Help) on   |
|       | I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my<br>Medicare prescription drug coverage, but I haven't had a change.  |
| 10.   | I am moving into, live in, or recently moved out of a long-term care facility (for example, a nursing home or long term care facility).   |
|       | I moved/will move into/out of the facility on   |
| 11.   | I recently left a PACE program on   |
| 12.   | I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's).  |
|       | I lost my drug coverage on  |
| 13.   | I am leaving employer or union coverage on  |
| 14.   | I belong to a pharmacy assistance program provided by my state.   |
| 15.   | My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.  |
| 16.   | I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan.   |
|       | My enrollment in that plan started on   |
| 17. I | was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan.   |
| I     | was disenrolled from the SNP on .   |
|       | I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management<br>Agency (FEMA). One of the other statements here applied to me, but I was unable to make my enrollment because of<br>the natural disaster. |
| 19.   | Other   |
|       | of these statements applies to you or you're not sure place contact WallCare ('Ohana /Easy Choice (WallCare ToyanPlus   |

If none of these statements applies to you or you're not sure, please contact WellCare/'Ohana/Easy Choice/WellCare TexanPlus at **1-866-527-0056** to see if you are eligible to enroll. We are open 8 a.m. to 8 p.m., 7 days a week. TTY users should call **711**.

| Licensed | Insurance | Agent/ | <b>Office</b> | Use | <b>Only</b> : |
|----------|-----------|--------|---------------|-----|---------------|
|----------|-----------|--------|---------------|-----|---------------|

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| Lice  | ensed Insur | ance   | Agen    | t Pho    | ne #:  |      |           |       |      |        |        |       |       |       |     |        |       |     |       |     |        |       |   |     |      |      |        |   |
| Spe   | cial Needs  | Plan   | s Veri  | ficatio  | on (if | app  | licable): |       |      |        |        |       |       |       |     |        |       |     |       |     |        |       |   |     |      |      |        |   |
| Plar  | n ID #: H   |        |         |          |        |      |           |       | Ef   | fectiv | e Da   | ate c | of Co | overa | ge: |        |       |     |       |     |        |       |   |     |      |      |        |   |
|       |             |        |         |          |        |      |           |       |      |        |        |       |       |       |     | М      | М     | D   | C     | ) Y | /      | Ϋ́    | Ý | Y   |      |      |        |   |
|       | ICEP/IEP    |        | AEP     |          | OEP    |      | SEP (type | e):   |      |        |        |       |       |       |     |        |       |     |       | Not | t Eliş | gible |   | Car | ncel | Appl | icatio | n |

Name of Staff Member/Agent/Broker/Licensed Insurance Agent (if assisted in enrollment):

Licensed Insurance Agent:



WellCare/'Ohana/Easy Choice/WellCare TexanPlus 2019 Medicare Advantage Plans Individual Enrollment Form

## How to Enroll with Our Plans

- 1. Please read this entire enrollment form to make sure you understand the information. An incorrect or incomplete application may cause a delay or denial of coverage.
- 2. When you're ready, fill out the entire enrollment form. Where appropriate, write clearly in all capital letters or place an "X" in the appropriate box.
- 3. Once you're done, don't forget to sign and date it.
- 4. Return the completed and signed form in one of the following ways:
  - By fax to 1-866-473-9124, or
  - By mail to P.O. Box 31392, Tampa, FL 33631-3392, or
  - By using the postage-paid business reply envelope if one is included.
- 5. Contact your Licensed Insurance Agent with any questions you may have.

### Licensed Insurance Agent: \_\_\_\_\_

Phone: ( \_\_\_\_\_ ) \_\_\_\_ - \_\_\_\_

## 3 Other Easy Ways to Enroll with WellCare/'Ohana/Easy Choice/WellCare TexanPlus

🕿) Call your plan at the Customer Service number on the inside front cover of this form.

Enroll online at www.wellcare.com/medicare or www.ohanahealthplan.com/medicare.

Enroll online at www.medicare.gov.









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# **(W**e're always just a phone call away!

If you're ready to enroll or have enrollment questions, call **1-866-999-3945** (CA), **1-800-265-8171** (HI), **1-866-556-4607** (TX)\*, **1-866-245-4143** (TX)\*\*, or **1-866-527-0056** (All Others).

Representatives are available from 8 a.m. to 8 p.m., 7 days a week.

If you're already a member, call the number for your state/plan listed below.

| Alabama (AL):     | WellCare Value (HMO)   | 1-866-653-0981 |
|-------------------|--|----------------|
| Arkansas (AR):    | WellCare Rx (HMO), WellCare Value (HMO-POS), WellCare Advance (HMO-POS<br>WellCare Preferred (HMO), WellCare Premier (PPO)   |                |
|                   | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)  | 1-855-292-0237 |
| Arizona (AZ):     | WellCare Value (HMO)   | 1-866-797-2641 |
| Arizona (AZ):     | WellCare Liberty (HMO SNP)   | 1-877-778-1855 |
| California (CA):  | Easy Choice Plus Plan (HMO), Easy Choice Best Plan (HMO),<br>Easy Choice Rx (HMO)  | 1-866-999-3945 |
|                   | Easy Choice Freedom Plan (HMO SNP)   | 1-866-999-3945 |
|                   | WellCare Preferred (HMO), WellCare Rx (HMO-POS), WellCare Value (HMO)  | 1-866-579-8006 |
| Connecticut (CT): | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)  | 1-866-635-7047 |
| Florida (FL):     | WellCare Dividend (HMO), WellCare Value (HMO), WellCare Value (HMO-POS),<br>WellCare Essential (HMO-POS), WellCare Dividend Prime (HMO),<br>WellCare Elite (HMO), WellCare Premier (PPO), WellCare Prime (PPO),<br>WellCare Guardian (HMO SNP), WellCare Champion (HMO SNP)<br>WellCare Select (HMO SNP), WellCare Access (HMO SNP), | 1-888-888-9355 |
|                   | WellCare Liberty (HMO SNP), WellCare Reserve (HMO SNP)   | 1-866-637-8041 |
| Georgia (GA):     | WellCare Value (HMO), WellCare Advance (HMO-POS),<br>WellCare Choice (HMO), WellCare Premier (PPO), WellCare Prime (PPO)   |                |
|                   | WellCare Access (HMO SNP), WellCare Liberty (HMO SNP)  |                |
| Hawaii (HI):      | 'Ohana Value (HMO)<br>'Ohana Liberty (HMO SNP)   |                |
| Illinois (IL):    | WellCare Advance (HMO-POS), WellCare Value (HMO-POS),<br>WellCare Rx (HMO), WellCare Plus (HMO), WellCare Choice (HMO-POS)   |                |
| Kentucky (KY):    | WellCare Value (HMO), WellCare Essential (HMO-POS),<br>WellCare Advance (HMO-POS)  | 1-877-560-2766 |
|                   | WellCare Access (HMO SNP), WellCare Liberty (HMO SNP)  | 1-877-560-3206 |

|                      | WellCare Rx (HMO), WellCare Value (HMO)  | 1-866-804-5926  |
|----------------------|--|-----------------|
| Louisiana (LA):      | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)  | 1-866-530-9488  |
|                      | WellCare Value (HMO)   | 1-866-682-0536  |
|                      | WellCare Access (HMO SNP)  | 1-866-682-0537  |
| Maine (ME):          | WellCare Today's Options Advantage Plus 150A (PPO),<br>WellCare Today's Options Advantage Plus 550B (PPO),<br>WellCare Today's Options Advantage 300 (PPO)   | 1-866-422-5009  |
| Mississippi (MS):    | WellCare Value (HMO), WellCare Essential (HMO-POS),<br>WellCare Advance (HMO-POS)  | 1-800-316-2273  |
|                      | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP)  | 1-855-292-0237  |
| North Carolina (NC): | WellCare Value (HMO)   | 1-877-655-2425  |
| North Carolina (NC). | WellCare Access (HMO SNP)  | 1-877-655-2422  |
| Now Jorgov (NII):    | WellCare Rx (HMO), WellCare Value (HMO-POS)  | 1-866-687-8570  |
| New Jersey (NJ):     | WellCare Liberty (HMO SNP)   | 1-877-706-9509  |
|                      | WellCare Value (HMO), WellCare Rx (HMO),<br>WellCare Choice (HMO), WellCare Preferred (HMO), WellCare Essential (HMO),<br>WellCare Advance (HMO), WellCare Today's Options Classic (HMO),<br>WellCare Premier (PPO)  | 1-800-278-5155  |
|                      | WellCare Access (HMO SNP)  | 1-866-482-3363  |
| New York (NY):       | WellCare Liberty (HMO SNP)   | 1-866-491-5746  |
|                      | WellCare Today's Options Advantage Plus 750B (PPO),<br>WellCare Today's Options Advantage Plus 450A (PPO),<br>WellCare Today's Options Advantage 300 (PPO),<br>WellCare Today's Options Advantage Plus 550B (PPO),<br>WellCare Today's Options Advantage Plus 150A (PPO) | 1-866-422-5009  |
| South Carolina (SC): | WellCare Value (HMO), WellCare Elite (HMO), WellCare Advance (HMO-POS),<br>WellCare Prime (PPO), WellCare Premier (PPO)  | 1-888-345-8437  |
|                      | WellCare Access (HMO SNP)  | 1-888-345-9036  |
|                      | WellCare Dividend (HMO), WellCare Rx (HMO), WellCare Value (HMO-POS),  | 1 000 21/ 2272  |
| Tennessee (TN):      | WellCare Advance (HMO-POS)   |                 |
|                      | WellCare Access (HMO SNP)  | 1-822-777-0723/ |

|             | WellCare TexanPlus Classic (HMO)*, WellCare TexanPlus Value (HMO),<br>WellCare TexanPlus Choice (HMO-POS) | 1-866-230-2513 |  |  |
|-------------|---|----------------|--|--|
|             | WellCare TexanPlus Classic (HMO)**  | 1-800-958-2707 |  |  |
| Texas (TX): | WellCare TexanPlus Classic (HMO)***,<br>WellCare Dividend Prime (HMO), WellCare Value (HMO-POS)           | 1-866-687-8878 |  |  |
|             | WellCare Liberty (HMO SNP), WellCare Access (HMO SNP),<br>WellCare TexanPlus Star (HMO SNP)               | 1-866-530-9495 |  |  |
|             | Retiree – MA – PD CY (HMO)  | 1-866-230-2513 |  |  |

### Hours of operation

Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m., Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m., or visit us anytime at **www.wellcare.com/medicare** or **www.ohanahealthplan.com/medicare** 

| Nurse Advice Line | k) |
|-------------------|----|
|-------------------|----|

TTY for all of the above .....

\* Texas Service Area: Austin, Brazoria, Chambers, Fort Bend, Galveston, Hardin, Harris, Jefferson, Liberty, Montgomery, Orange, Waller

\*\* Texas Service Area: Colin, Dallas, Rockwall, Tarrant

\*\*\* Texas Service Area: Bexar, El Paso, Travis, Williamson

## 2019 MEDICARE ADVANTAGE PLANS INDIVIDUAL ENROLLMENT FORM

Please contact WellCare/'Ohana/Easy Choice/WellCare TexanPlus if you need information in another language or format (Braille).

#### To Enroll in a WellCare/'Ohana/Easy Choice/WellCare TexanPlus Plan, **Please Provide the Following Information:** WellCare Select the box for the plan you want to enroll in: Plan: 'Ohana Easy Choice WellCare Texan Plus HMO **HMO-POS** HMO SNP PPO \$ **Plan Type:** per month Plan Name: Access Advance Today's Options Advantage 300 Today's Options Advantage Plus 150A Today's Options Advantage Plus 450A Today's Options Advantage Plus 550B Today's Options Advantage Plus 750B Best Champion Choice Classic Dividend **Dividend Prime** Elite Essential Freedom Guardian Liberty Plus Preferred Premier Prime Reserve Rx Select Star Value Birth Date: (MMDDYYYY) Ms. F Mr. Mrs Sex Μ Middle Initial: Last Name: First Name: Primary Phone Number: Alternate Phone Number (Optional): Email Address (Optional): Please know that by providing your email address, you are agreeing to receive emails from us. We will give you the opportunity to opt in and you may always opt out of future email communications.

## **Please Provide Your Medicare Insurance Information**

Please take out your red, white and blue Medicare card to complete this section.

• Fill out this information as it appears on your Medicare card.

- OR -

• Attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.

| Name (as it appears on y | our l | Med   | icare | e car | d):  |      |      |       |                     |
|--------------------------|-------|-------|-------|-------|------|------|------|-------|---------------------|
| Medicare Number:         |       |       |       |       |      |      |      |       |                     |
|                          |       |       |       |       |      |      |      |       |                     |
| Is Entitled To:          | Eff   | ectiv | ve Da | ate:  | (MM  | DDY  | (YY) | ()    |                     |
| HOSPITAL (Part A)        |       |       |       |       |      |      |      |       |                     |
| MEDICAL (Part B)         |       |       |       |       |      |      |      |       |                     |
| You must have Medicare   | Part  | : A a | ind P | art E | 8 to | join | a Me | edica | are Advantage plan. |

## Please Provide the Following Information (Continued):

| Permanent Residence Street Address: (P.O. B  | x is not allowed)   |  |
|--|---|--|
|  |   |  |
| County:  |   |  |
| City:  | S   | State: ZIP Code:                               |
| Mailing Address: (only if different from your  | Permanent Residence Street Addres   | ss)  |
| Street Address:  |   |  |
| City:  | s s   | State: ZIP Code:                               |
| En   | ergency Contact Information   | (Optional):                                    |
| Emergency Contact:   |   |  |
| Phone Number:  | Relationship to You:  |  |
| Please   | Read and Answer These Import  | tant Questions:                                |
| <ul> <li>contact you to obtain additional informat</li> <li>2. For MAPD Plans: Some individuals may have health benefits coverage, VA benefits or S</li> <li>Will you have other prescription drug cover</li> <li>If "yes" please list your other coverage ar</li> </ul> | on.<br>e other drug coverage, including ot<br>cate Pharmaceutical Assistance Prog<br>ge in addition to WellCare/'Ohana/Ea | asy Choice/WellCare TexanPlus? Yes No          |
| Name of other coverage:  |   |  |
| ID # for this coverage: Group # for this coverage:   |   |  |
| 3. Are you a resident of a long-term care fac<br>If "yes", please provide the following inform<br>Name of Institution:   | ,   | No   |
| Address of Institution (number and street):  |   |  |
|  |   |  |
| City:  |   | State: ZIP Code:                               |
| Phone Number:  |   |  |
| Y0070_WCM_20864E_M CMS Approved 0809<br>©WellCare 2018   | 018<br>PAGE 2 OF 7  | Licensed Insurance Agent: NA9WCMAPP14824E 0000 |

| Please Read and Answer These Important Questions (continued):  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| 4. Are you enrolled in your State Medicaid program?       If "yes" please provide your Medicaid number:         Yes       No   |  |  |  |  |  |  |  |  |
| 5. Do you or your spouse work? Yes No  |  |  |  |  |  |  |  |  |
| 6. FOR WELLCARE GUARDIAN (HMO SNP) AND WELLCARE CHAMPION (HMO SNP)   |  |  |  |  |  |  |  |  |
| Do you have one of the following conditions: Cardiovascular Disorder, Diabetes, Chronic Heart Failure? Yes No  |  |  |  |  |  |  |  |  |
| Please check one of the boxes below if you would prefer us to send you information in a language other than English or in an accessible format:  |  |  |  |  |  |  |  |  |
| Spanish (where available) Chinese (where available) Korean (where available) Vietnamese (where available)  |  |  |  |  |  |  |  |  |
| Large Print  |  |  |  |  |  |  |  |  |
| Please contact WellCare/'Ohana/Easy Choice/WellCare TexanPlus at the Customer Service number listed on the inside front cover of this application if you need information in an accessible format or language other than what is listed above. Our office hours are between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. TTY users should call <b>711</b> . |  |  |  |  |  |  |  |  |
| Please Choose a Primary Care Physician (PCP), Clinic or Health Center: (First and Last Name of PCP)  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| ID# Are You a Current Patient? Yes No  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| If you are the authorized representative, you must sign and provide the following information.<br>Would you like all mail to be sent to the authorized representative? Yes No  |  |  |  |  |  |  |  |  |
| Name:  |  |  |  |  |  |  |  |  |
| Address:   |  |  |  |  |  |  |  |  |
| City: State: ZIP:  |  |  |  |  |  |  |  |  |
| Phone Number: Relationship to Enrollee:  |  |  |  |  |  |  |  |  |
| Paying Your Plan Premium   |  |  |  |  |  |  |  |  |
| If enrolling in a health plan with a \$0 monthly premium: If we determine that you owe a late enrollment penalty (or if you currently have a late enrollment penalty), we need to know how you would prefer to pay it. You can pay by mail, credit card, pay by phone, or Electronic Funds Transfer (EFT) each month. You can also choose to pay your premium by automatic deduction from your   |  |  |  |  |  |  |  |  |

Social Security or Railroad Retirement Board (RRB) benefit check each month, if eligible. If you are assessed a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or the RRB. DO NOT pay the plan the Part D-IRMAA.

If enrolling in a plan with a monthly premium: You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail, credit card, pay by phone, or through Electronic Funds Transfer (EFT) each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month, if eligible. If you are assessed a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you

## **Paying Your Plan Premium (continued)**

will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or RRB. DO NOT pay Wellcare/'Ohana/Easy Choice/WellCare Texan Plus the Part D-IRMAA.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If eligible, Medicare could pay for 75% or more of your drug costs, including monthly prescription drug premiums, annual deductibles and coinsurance. Additionally, those who qualify will not be subject to the coverage gap or a late enrollment penalty. Many people are eligible for these savings and do not even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at **1-800-772-1213**. TTY users should call **1-800-325-0778**. You can also apply for Extra Help online at **www.socialsecurity.gov/prescriptionhelp**.

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. Even if you have Extra Help now, you may need to reapply for it later. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover. If you don't select a payment option, you will get a coupon book to pay your monthly premiums.

### Please select a premium payment option:

Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check (if eligible).

I get monthly benefits from: Social Security

Railroad Retirement Board

(The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, or approves deductions to begin after the enrollment effective date, we will send you a bill for your monthly premiums.)

Electronic Funds Transfer (EFT) from your bank account each month.

To set up EFT you will need to send us a signed authorization form with a voided check or a letter from your bank if the account is a savings account. If you select this method, we will send you the EFT form with instructions on how to complete and return to us.

Get a coupon book for monthly premium payments.

Note: You may also pay your plan premiums by credit card or by deduction from your bank account (checking/savings) instead of using the monthly coupons. To set up your payment, visit our website at **www.wellcare.com/medicare** or **www.ohanahealthplan.com/medicare** or call Customer Service at the number on the inside cover.

## **OP** Please Read This Important Information:

For MAPD Plans: If you currently have health coverage from an employer or union, joining a/an WellCare/'Ohana/Easy Choice/WellCare TexanPlus plan could affect your employer or union health benefits. You could lose your employer or union health coverage if you join WellCare/'Ohana/ Easy Choice/WellCare Texan Plus. Read the communications your employer or union sends you. If you have questions, visit their website, or contact the office listed in their communications. If there isn't any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.

## **Please Read and Sign:**

**By completing this enrollment application, I agree to the following:** 'Ohana Health Plan, a plan offered by WellCare Health Insurance of Arizona, Inc. WellCare Health Plans, Inc., is an HMO, PPO, PFFS plan with a Medicare contract. Our D-SNPs have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. I will need to keep my Medicare Parts A and B. I can be in only one Medicare Advantage plan at a time and I understand that my enrollment in this plan will automatically end my enrollment in another Medicare health plan or Prescription Drug Plan. It is my responsibility to inform you of any prescription drug coverage that I have or may get in the future. (MA only plans: I understand that if I don't have Medicare prescription drug coverage, or creditable prescription drug coverage (as good as Medicare's), I may have to pay a late enrollment penalty if I enroll in Medicare prescription drug coverage in the future.) Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes only at certain times of the year when an enrollment period is available, (Example: October 15–December 7 of every year) or under certain special circumstances. WellCare/'Ohana/Easy Choice/WellCare TexanPlus serves a specific service area. If I move out of the area that WellCare/'Ohana/Easy Choice/WellCare TexanPlus, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from WellCare/'Ohana/Easy Choice/WellCare TexanPlus, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from WellCare/'Ohana/Easy Choice/WellCare TexanPlus, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from WellCare/'Ohana/Easy Choice/WellCare TexanPlus, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence

Licensed Insurance Agent:

### Please Read and Sign (continued):

For Non-PPO Plans: I understand that beginning on the date WellCare/Ohana/Easy Choice/WellCare TexanPlus coverage begins, I must get all of my health care from WellCare/'Ohana/Easy Choice/WellCare TexanPlus, except for emergency or urgently needed services or out-of-area dialysis services.

For PPO Plans Only: I understand that beginning on the date WellCare coverage begins, using services in-network can cost less than using services out-of-network, except for emergency or urgently needed services or out-of-area dialysis services. If medically necessary, WellCare provides refunds for all covered benefits, even if I get services out of network.

ALL PLANS: Services authorized by WellCare/'Ohana/Easy Choice/WellCare TexanPlus and other services contained in my WellCare/'Ohana/ Easy Choice/WellCare TexanPlus Evidence of Coverage document (also known as a member contract or subscriber agreement) will be covered. Without authorization, NEITHER MEDICARE NOR WELLCARE/"OHANA/EASY CHOICE/WELLCARE TEXAN PLUS WILL PAY FOR THE SERVICES. I understand that if I am getting assistance from a sales agent, broker or other individual employed by or contracted with WellCare/'Ohana/ Easy Choice/WellCare Texan Plus, he/she may be paid based on my enrollment in WellCare/'Ohana/Easy Choice/WellCare TexanPlus.

**Release of Information:** By joining this Medicare health plan, I acknowledge that WellCare/'Ohana/Easy Choice/WellCare TexanPlus will release my information to Medicare, other plans and providers as is necessary for treatment, payment and health care operations. I also acknowledge that WellCare/'Ohana/Easy Choice/WellCare TexanPlus will release my information (including my prescription drug event data) to Medicare, who may release it for research and other purposes which follow all applicable federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the state where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that: 1) this person is authorized under state law to complete this enrollment and 2) documentation of this authority is available upon request from Medicare.

| Signature: | Today's Date: |   |   |   |   |   |   |   |   |
|------------|---------------|---|---|---|---|---|---|---|---|
|            |               | М | М | D | D | Y | Y | Y | Y |
|            |               |   |   |   |   |   |   |   |   |

## Attestation of Eligibility for an Enrollment Period

#### Typically, you may enroll in a Medicare Advantage plan only during the Annual Enrollment Period from October 15 through

**December 7 of each year.** There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period. Please read the following statements carefully and select the box if the statement applies to you. By filling in any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an enrollment period. If we later determine that this information is incorrect, you may be disenrolled.

### If the statement you select requires a date, please use the following format: MMDDYYYY

I am new to Medicare.

I moved on

1

If you are new to Medicare due to loss of employer group or union coverage, please refer to number 13

2 I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).

|    |            |         |           | <b>C</b> 1 .  | ~          |           |           |          |           | 1.1.4    | 1 A              |              |
|----|------------|---------|-----------|---------------|------------|-----------|-----------|----------|-----------|----------|------------------|--------------|
| 2  | I recently | v moved | outside o | t the service | area tor m | v current | nlan or l | recentl\ | / moved : | and this | plan is a new o  | ntion tor me |
| J. | riccente   | y morea | outside o | T the service | urcu for m | y current |           | recency  | , movea   | and this | plain is a new o | puon ioi me. |

| 4. I recently was released from incarceration    | on. I was released on .  |
|--|--|
| 5. I recently returned to the United States a    | fter living permanently outside of the U.S.                        |
| 6. I recently obtained lawful presence status in | n the United States. I got this status on                          |
| 7. I recently had a change in my Medicaid        | (newly got Medicaid, had a change in level of Medicaid assistance, |
| or lost Medicaid) on                             |  |
| Y0070 WCM 20864E M CMS Approved 08092018         | Licensed Insurance Agent:  |
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|       | Attestation of Eligibility for an Enrollment Period (continued)   |
|-------|---|
| 8.    | I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help,  |
|       | had a change in the level of Extra Help, or lost Extra Help) on   |
|       | I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my<br>Medicare prescription drug coverage, but I haven't had a change.  |
| 10.   | I am moving into, live in, or recently moved out of a long-term care facility (for example, a nursing home or long term care facility).   |
|       | I moved/will move into/out of the facility on   |
| 11.   | I recently left a PACE program on   |
| 12.   | I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's).  |
|       | I lost my drug coverage on  |
| 13.   | I am leaving employer or union coverage on  |
| 14.   | I belong to a pharmacy assistance program provided by my state.   |
| 15.   | My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.  |
| 16.   | I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan.   |
|       | My enrollment in that plan started on   |
| 17. I | was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan.   |
| I     | was disenrolled from the SNP on .   |
|       | I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management<br>Agency (FEMA). One of the other statements here applied to me, but I was unable to make my enrollment because of<br>the natural disaster. |
| 19.   | Other   |
|       | of these statements applies to you or you're not sure place contact WollCare ('Ohana /Easy Choice (WollCare ToyanPlus   |

If none of these statements applies to you or you're not sure, please contact WellCare/'Ohana/Easy Choice/WellCare TexanPlus at **1-866-527-0056** to see if you are eligible to enroll. We are open 8 a.m. to 8 p.m., 7 days a week. TTY users should call **711**.

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| Licensed | Insurance | Agent/ | <b>Office</b> | Use | <b>Only</b> : |
|----------|-----------|--------|---------------|-----|---------------|
|----------|-----------|--------|---------------|-----|---------------|

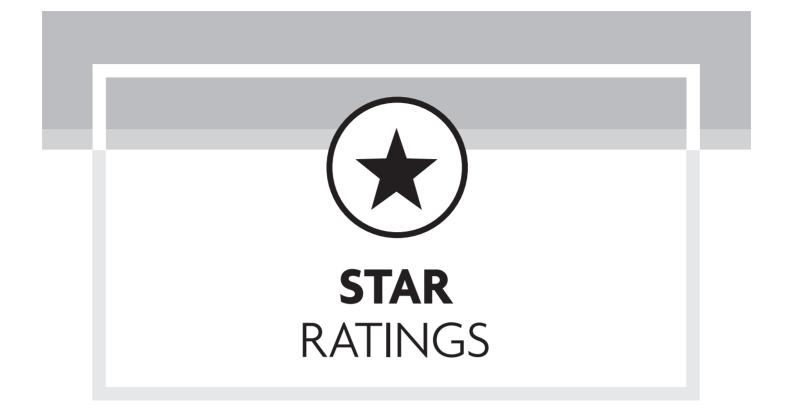
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|-------|-------------|--------|---------|----------|--------|------|-----------|-------|------|--------|--------|-------|-------|-------|-----|--------|-------|-----|-------|-----|--------|-------|---|-----|------|------|--------|---|
|       |             |        |         |          |        |      |           |       |      |        |        |       |       |       |     |        |       |     |       |     |        |       |   |     |      |      |        |   |
| Lice  | ensed Insur | ance   | Agen    | t Sign   | ature  | 2:   |           |       |      |        |        |       |       | Date  | Арр | olicat | tion  | Reo | ceive | ed: |        |       |   |     |      |      |        |   |
|       |             |        |         |          |        |      |           |       |      |        |        |       |       |       |     |        |       |     |       |     | М      | Μ     | D | D   | Υ    | Υ    | Υ      | Υ |
| Lice  | ensed Insur | ance   | Agen    | t Initia | als:   |      |           | Lice  | nsed | Insur  | ance   | e Ag  | ent l | D: [  |     |        |       |     |       |     |        |       |   |     |      |      |        |   |
| Sco   | pe of Appo  | ointm  | ient Ve | erifica  | tion # | ŧ: [ |           |       |      |        |        |       |       |       |     |        |       |     |       |     |        |       |   |     |      |      |        |   |
| Lice  | nsed Insur  | ance   | Agen    | t Pho    | ne #:  |      |           |       |      |        |        |       |       |       |     |        |       |     |       |     |        |       |   |     |      |      |        |   |
| Spe   | cial Needs  | Plan   | s Veri  | ficatio  | on (if | app  | licable): |       |      |        |        |       |       |       |     |        |       |     |       |     |        |       |   |     |      |      |        |   |
| Plar  | n ID #: H   |        |         |          |        |      |           |       | Ef   | fectiv | e Da   | ate c | of Co | overa | ge: |        |       |     |       |     |        |       |   |     |      |      |        |   |
|       |             |        |         |          |        |      |           |       |      |        |        |       |       |       |     | М      | М     | D   | D     | ) Y | /      | Ϋ́    | Ý | Y   |      |      |        |   |
|       | ICEP/IEP    |        | AEP     |          | OEP    |      | SEP (type | e):   |      |        |        |       |       |       |     |        |       |     |       | Not | t Eliş | gible |   | Car | ncel | Appl | icatio | n |

Name of Staff Member/Agent/Broker/Licensed Insurance Agent (if assisted in enrollment):

Licensed Insurance Agent:



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Medicare evaluates plans based on a 5-star rating system. Star Ratings are calculated each year and may change from one year to the next.



# Today's Options® HMO

A WellCare Company

### Universal American, A WellCare Company – H4868

#### 2018 Medicare Star Ratings\*

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.

2. Summary Star Rating that focuses on our medical or our prescription drug services. Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2018, Universal American, A WellCare Company received the following Overall Star Rating from Medicare.

Plan too new to be measured

We received the following Summary Star Rating for Universal American, A WellCare Company's health/drug plan services:

Health Plan Services:Plan too new to be measuredDrug Plan Services:Plan too new to be measured

#### The number of stars shows how well our plan performs.

| *****                  | 5 stars – excellent     |
|------------------------|-------------------------|
| $\star\star\star\star$ | 4 stars – above average |
| $\star \star \star$    | 3 stars – average       |
| $\star\star$           | 2 stars – below average |
| *                      | 1 star – poor           |

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 855-225-1488 (toll-free) or 711 (TTY), from October 1 to February 14. Our hours of operation from February 15 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.

Current members please call 800-895-7560 (toll-free) or 711 (TTY).

Today's Options<sup>®</sup> HMO is a Medicare Advantage plan with a Medicare contract. Enrollment in Today's Options<sup>®</sup> HMO depends on contract renewal. \*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

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Today's Options<sup>®</sup> HMO complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-888-736-7442 (TTY: 711). Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-736-7442 (TTY: 711). Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-736-7442 (TTY: 711)。





### 2019 Scope of Sales Appointment Confirmation Form

The Centers for Medicare & Medicaid Services requires agents to document the scope of a marketing appointment prior to any face-to-face sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/ her authorized representative.

Please initial below beside the type of product(s) you want the agent to discuss.

#### ) Stand-Alone Medicare Prescription Drug Plans (Part D)

|  | Medicare | Advantage | Plans (Par | t C) and | Cost Plans |
|--|----------|-----------|------------|----------|------------|
|--|----------|-----------|------------|----------|------------|

| Medicare Health                                    | A Medicare Advantage Plan that provides all Original Medicare Part A and   |
|--|--|
| Maintenance  | Part B health coverage and sometimes covers Part D prescription drug   |
| Organization                                       | coverage. In most HMOs, you can only get your care from doctors or   |
| (HMO)  | hospitals in the plan's network (except in emergencies).   |
| Medicare   | A Medicare Advantage Plan that provides all Original Medicare Part A and   |
| Preferred Provider                                 | Part B health coverage and sometimes covers Part D prescription drug   |
| Organization                                       | coverage. PPOs have network doctors and hospitals, but you can also use  |
| (PPO) Plan   | out-of-network providers, usually at a higher cost.  |
| Medicare Private<br>Fee-For-Service<br>(PFFS) Plan | A Medicare Advantage Plan in which you may go to any Medicare-approved<br>doctor, hospital and provider that accepts the plan's payment, terms and<br>conditions, and agrees to treat you – not all providers will. If you join a<br>PFFS Plan that has a network, you can see any of the network providers who<br>have agreed to always treat plan members. You will usually pay more to see<br>out-of-network providers. |

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| Medicare Special<br>Needs Plan (SNP)              | A Medicare Advantage Plan that has a benefit package designed for<br>people with special health care needs. Examples of the specific groups<br>served include people who have both Medicare and Medicaid, people<br>who reside in nursing homes, and people who have certain chronic<br>medical conditions. |
|---|---|
| Medicare Medical<br>Savings Account<br>(MSA) Plan | MSA Plans combine a high deductible health plan with a bank account.<br>The plan deposits money from Medicare into the account. You can use it<br>to pay your medical expenses until your deductible is met.  |
| Medicare Cost Plan                                | In a Medicare Cost Plan, you can go to providers both in and out of network.<br>If you get services outside of the plan's network, your Medicare-covered<br>services will be paid for under Original Medicare, but you will be responsible<br>for Medicare coinsurance and deductibles.                     |

By signing this form, you agree to a meeting with a sales agent to discuss the types of products you initialed above. Please note, the person who will discuss the products is either employed or contracted by a Medicare plan. They do not work directly for the federal government. This individual may also be paid based on your enrollment in a plan. Signing this form does NOT obligate you to enroll in a plan, affect your current enrollment, or enroll you in a Medicare plan.

#### Beneficiary or Authorized Representative Signature and Signature Date:

| Signature:  | Signature Date:      |
|---|----------------------|
| If you are the authorized representative, please sign abo   | ove and print below: |
| Representative's Name:                                      |                      |
| Your Relationship to the Beneficiary:                       |                      |
| To be completed by Agent:                                   |                      |
| Agent Name:   | Agent Phone:         |
| Beneficiary Name:   | Beneficiary Phone:   |
| Beneficiary Address:  |                      |
| Initial Method of Contact (Indicate here if beneficiary was | s a walk-in.):       |
| Agent's Signature:  |                      |
| Plan(s) the Agent Represented During this Meeting:          |                      |
| Date Appointment Completed:                                 | Appointment ID:      |
|   |                      |

#### \*Scope of Appointment documentation is subject to CMS record retention requirements.\*

Agent: if the form was signed by the beneficiary at time of appointment, provide explanation why SOA was not documented prior to meeting:

'Ohana Health Plan, a plan offered by WellCare Health Insurance of Arizona, Inc. WellCare Health Plans, Inc., is an HMO, PPO, PDP, PFFS plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNPs have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. A Private Fee-for-Service Plan is not Medicare supplement insurance. Providers who do not contract with our plan are not required to see you except in an emergency. Please contact your plan for details.





### **Enrollment Receipt and New Member Checklist**

Agent Instructions: Please review the New Member Checklist carefully with each new member enrolling in our plan.

| Men   | nber I            | Van                  | ne  |   |  |  |  | Date   |  |  |  |  |
|---|-------------------|----------------------|---|---|--|--|--|--|--|--|--|--|
|   | P                 | laı                  | n Informatio  | <b>n</b> Here are   | some details a   | bout your  | new plan   |  |  |  |  |  |
| The   | name              | of                   | my new plan is _  |   |  |  |  | -  |  |  |  |  |
| My F  | 'lan ty           | /pe                  | is a (circle):  | НМО   | HMO-POS  | PFFS   | HMO-SNP  | PPO  |  |  |  |  |
| My p  | olan w            | vill p               | provide: all my M   | edicare he  | alth coverage  | all my   | Medicare prescr  | ription drug coverage  |  |  |  |  |
| My p  | olan co           | ove                  | rage is expected  | to begin c  | on (effective d  | ate):  |  |  |  |  |  |  |
| l mu<br>If I m  | st live<br>nove d | in<br>out            | the plan's service<br>of the plan's ser   | e area, whic<br>vice area fo  | ch is:<br>or more than 6   | 5 months ir  | n a row, I will ne   | <br>ed to choose a new plan.                                       |  |  |  |  |
| Circle the correct answer:<br>I should / should not have a Medicare Advantage plan and a stand-alone Medicare Part D plan at the<br>same time. (There is one exception: Medicare Advantage Private Fee-for-Service plans that do not include<br>prescription drug coverage.)<br>My monthly premium will be \$ |                   |                      |   |   |  |  |  |  |  |  |  |  |
|   |                   | Му                   | monthly premi   | um will be  | e \$   |  |  |  |  |  |  |  |
| _   | cklist            |                      | monthly premi   | um will be  | e \$   |  |  |  |  |  |  |  |
|   |                   |                      | _   | monthly p   | olan premium,  | l understa   |  | ponsible for this  |  |  |  |  |
| _   | cklist            | 1.                   | If my plan has a<br>premium, in add   | monthly p<br>dition to m<br>at I may be   | olan premium,<br>1y Part B mont  | I understa<br>hly premiu   | m.   | ponsible for this<br>surance for covered                           |  |  |  |  |
| _   | cklist            | 1.                   | If my plan has a<br>premium, in add<br>I understand th<br>medical service   | monthly p<br>dition to m<br>at I may be<br>s.   | olan premium,<br>ny Part B mont<br>e responsible f   | I understa<br>hly premiu<br>or certain   | m.<br>co-pays or coin  |  |  |  |  |  |
| _   | cklist            | 1.<br>2.<br>3.       | If my plan has a<br>premium, in ado<br>I understand th<br>medical service<br>My Agent left r<br>of Benefits.  | monthly p<br>dition to m<br>at I may be<br>s.<br>ne a copy o  | olan premium,<br>ny Part B mont<br>e responsible f<br>of the 2019 Re   | I understa<br>hly premiu<br>or certain<br>source Gu  | m.<br>co-pays or coin<br>ide, which inclu  | surance for covered  |  |  |  |  |
| _   | cklist            | 1.<br>2.<br>3.       | If my plan has a<br>premium, in add<br>I understand th<br>medical service<br>My Agent left r<br>of Benefits.<br>My agent review                                     | monthly p<br>dition to m<br>at I may be<br>s.<br>ne a copy wed and co                               | olan premium,<br>ny Part B mont<br>e responsible f<br>of the 2019 Re<br>onfirmed that  | I understa<br>hly premiu<br>or certain<br>source Gu<br>my curren                                     | m.<br>co-pays or coin<br>ide, which inclu  | surance for covered<br>des the 2019 Summary<br>the plan's network. |  |  |  |  |
| _   | cklist            | 1.<br>2.<br>3.<br>4. | If my plan has a<br>premium, in add<br>I understand th<br>medical service<br>My Agent left r<br>of Benefits.<br>My agent review                                     | monthly p<br>dition to m<br>at I may be<br>s.<br>ne a copy<br>wed and co<br><b>care Adva</b>        | olan premium,<br>ny Part B mont<br>e responsible f<br>of the 2019 Re<br>onfirmed that<br><b>ntage Prescrip</b>                   | I understa<br>hly premiu<br>or certain<br>source Gu<br>my curren<br><b>tion Drug</b> (               | m.<br>co-pays or coin<br>ide, which inclu<br>t doctors are in<br><b>(MA-PD) plans o</b>          | surance for covered<br>des the 2019 Summary<br>the plan's network. |  |  |  |  |
|   | cklist            | 1.<br>2.<br>3.<br>4. | If my plan has a<br>premium, in add<br>I understand th<br>medical service<br>My Agent left r<br>of Benefits.<br>My agent review<br><b>For Med</b><br>My sales agent | monthly p<br>dition to m<br>at I may be<br>s.<br>ne a copy<br>wed and co<br>care Advar<br>explained | olan premium,<br>ny Part B mont<br>e responsible f<br>of the 2019 Re<br>onfirmed that<br><b>ntage Prescrip</b><br>the co-pays ar | I understa<br>hly premiu<br>for certain<br>source Gu<br>my curren<br><b>tion Drug</b><br>nd coinsura | m.<br>co-pays or coin<br>ide, which inclu<br>t doctors are in<br>[ <b>MA-PD) plans o</b><br>ince | surance for covered<br>des the 2019 Summary<br>the plan's network. |  |  |  |  |

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| Agent Name: | Agent | Name: |
|-------------|-------|-------|
|-------------|-------|-------|

| Agent Phone Number: |      |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |      |
|---------------------|------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|------|
| Agent ID:           |      |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |      |
| Agent Signature     | :    |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | <br> |
| Member Signatu      | ure: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |      |

WellCare Health Plans, Inc., is an HMO, PPO, PFFS plan with a Medicare contract. Our D-SNPs have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

### **Enrollment Receipt and New Member Checklist**

Agent Instructions: Please review the New Member Checklist carefully with each new member enrolling in our plan.

|                      | ber I             | Van  | ne  | Date  |
|----------------------|-------------------|--|---|---|
|                      | P                 | laı  | <b>Information</b> Here are some details about your new plan  |   |
| The                  | name              | of   | my new plan is  |   |
| My F                 | lan ty            | pe   | is a (circle): HMO HMO-POS PFFS HMO-SNP   | PPO   |
| My p                 | olan w            | rill p   | provide: all my Medicare health coverage   all my Medicare prescrip   | tion drug coverage  |
| My p                 | olan co           | ove  | rage is expected to begin on (effective date):  | _   |
| l mu:<br>If I m      | st live<br>nove d | in t<br>out  | the plan's service area, which is:<br>of the plan's service area for more than 6 months in a row, I will need   | <br>I to choose a new plan.   |
| <b>I sho</b><br>same | e time            | sho<br>e. (T<br>on c                                       | rrect answer:<br>buld not have a Medicare Advantage plan and a stand-alone Medicar<br>here is one exception: Medicare Advantage Private Fee-for-Service p<br>lrug coverage.)<br>monthly premium will be \$  | •   |
|                      | cklist<br>  NO    |  |   |   |
|                      |                   | 1  | If my plan has a monthly plan promium, Lunderstand that Lam roses   | posible for this  |
|                      |                   | 1.   | If my plan has a monthly plan premium, I understand that I am respo<br>premium, in addition to my Part B monthly premium.   | onsible for this  |
|                      |                   |  |   |   |
|                      |                   | 2.   | premium, in addition to my Part B monthly premium.<br>I understand that I may be responsible for certain co-pays or coinsu  | rance for covered   |
|                      |                   | 2.   | premium, in addition to my Part B monthly premium.<br>I understand that I may be responsible for certain co-pays or coinsumedical services.<br>My Agent left me a copy of the 2019 Resource Guide, which include  | rance for covered<br>es the 2019 Summary                                      |
|                      |                   | 2.   | premium, in addition to my Part B monthly premium.<br>I understand that I may be responsible for certain co-pays or coinsumedical services.<br>My Agent left me a copy of the 2019 Resource Guide, which include<br>of Benefits.  | rance for covered<br>es the 2019 Summary<br>ne plan's network.                |
|                      |                   | 2.<br>3.<br>4.   | premium, in addition to my Part B monthly premium.<br>I understand that I may be responsible for certain co-pays or coinsumedical services.<br>My Agent left me a copy of the 2019 Resource Guide, which include<br>of Benefits.<br>My agent reviewed and confirmed that my current doctors are in th   | rance for covered<br>es the 2019 Summary<br>ne plan's network.                |
|                      |                   | <ol> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol> | premium, in addition to my Part B monthly premium.<br>I understand that I may be responsible for certain co-pays or coinsumedical services.<br>My Agent left me a copy of the 2019 Resource Guide, which include<br>of Benefits.<br>My agent reviewed and confirmed that my current doctors are in the<br>For Medicare Advantage Prescription Drug (MA-PD) plans on | rance for covered<br>es the 2019 Summary<br>ne plan's network.<br>I <b>y:</b> |

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| Agent Name: | Agent | Name: |
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| Agent Phor  | ne Nu  | ımb   | er: | ]- |  |  |  |  |  |      |  |  |  |  |  |
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| Agent Signa | ature: | :<br> |     |    |  |  |  |  |  | <br> |  |  |  |  |  |
| Member Sig  | gnatu  | ire:  |     |    |  |  |  |  |  |      |  |  |  |  |  |

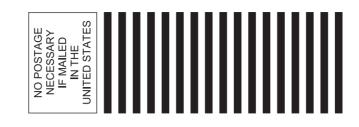
WellCare Health Plans, Inc., is an HMO, PPO, PFFS plan with a Medicare contract. Our D-SNPs have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

## What to Expect After You Enroll

After you've completed your enrollment application, you will receive important information and materials about your new plan.

| WHAT WILL<br>I GET?   | WHY DO I NEED IT?  |
|-----------------------|--|
| WellCare ID Card      | Use this every time you access your WellCare benefits. Keep it<br>with you at all times. Please do not use your red, white and blue<br>Medicare card, but <b>keep it in a safe place.</b>  |
| Member<br>Welcome Kit | <ul> <li>Your Member Welcome Kit has helpful information about your health plan.</li> <li>Getting started</li> <li>Official acceptance of enrollment</li> <li>Plan start date</li> <li>List of covered drugs (formulary), if your plan covers Part D</li> <li>(OTC) catalog/flyer, depending on your plan</li> <li>Evidence of Coverage (EOC)</li> <li>This information will walk you through how to use your benefits.</li> </ul> |
| Welcome Call          | Medicare Advantage plans work with you and your providers to ensure you get the right care when it's needed most.  |

| <br> |  |
|------|--|



POSTAGE WILL BE PAID BY ADDRESSEE



Remember to ...

- Fill out your application
- Return your completed application in this postage-paid envelope

請記得 ……

- 填妥申請表用隨附的郵資已付信封寄回填妥的申請表

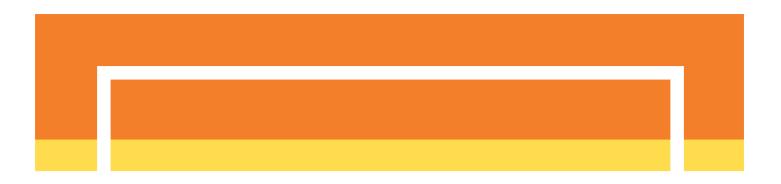
잊지 마세요 …

- 귀하의 지원서 작성하기 우표값이 미리 지불된 이 봉투에 작성한 지원서를 넣어 우편으로 보내기

- Xin nhớ ... Điển đơn
- Dùng phong bì đính kèm và gửi trở lại lá đơn quý vị đã điển

Recuerde ...

- Complete su solicitud
- Envíe su solicitud diligenciada en este sobre con porte postal pago



Available in these counties: Bronx, Kings





