

OUR GUARANTEE TO YOU

Money Back Guarantee

At Haven Insurance, we want our customers to be completely satisfied with their decision to join us. If, **for any reason**, you are unsatisfied within 30 days from the date your policy went into effect, we will cancel your policy and gladly refund the entire unused premium you paid - **no questions asked**. No hard feelings, either. All you need to do is write "cancel" on the policy declaration page, sign, and mail it back (we must receive it within 30 days). This offer is void if any claims have been, or are to be, made under the policy.

On the other hand, if the **Total Protection Program** from Haven Insurance was a positive, and helpful experience, we want you to not only write and tell us about it - but tell your colleagues, friends and family too.

Continuing Guarantee

Our customers continuing satisfaction is of the utmost important to us. If after the first 30 days, if you should change your mind for any reason thereafter, we want you to write and tell us. We will cancel your policy as of the date we receive your letter and refund the full amount of the unused premium to you - **no questions asked**. All you need to do is write, "cancel as of (include date)", sign and mail it back with your letter.

No Pressure - No Hassle Promise

Our goal is to take the hassle out of buying insurance. We want to educate you on what you are buying, and let **you** make an informed decision from there. Since your insurance program is such an important part of your financial well being, we want you to understand completely the coverage you have purchased and what it will do for you. Our promise to you is that we will **never** hard sell you insurance, use slick sales techniques, or pressure you to make a decision that you aren't comfortable with. **We even promise to inform you if your previous or current company can provide a better deal!**

Total Client Satisfaction Guarantee

Haven Insurance is a proud member of the **Better Business Bureau**, with a **three "A"** rating, and has been in business for **over 20 years with zero complaints**. The only reason we have been in the insurance business for so long, is because of loyal, satisfied customers like you. If you have any questions or comments, please call our office at **909-944-9022**. We attest that our **Money Back Guarantee** and our **Continuing Guarantee** were created from our commitment to give you unparalleled service, and satisfaction.

You are the Reason we Remain in Business, Thank You!



Haven Insurance
"Your Home and Auto Insurance Specialist"
8439 White Oak Ave. Suite 103 Rancho Cucamonga
Office: (909) 944-9022 Fax: (909) 944-9153 E-mail: info@HavenInsuranceOnline.com

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